



Algoma
PUBLIC HEALTH
Santé publique Algoma

BOARD OF HEALTH MEETING

February 28, 2018 @ 5:00 pm

Sault Ste. Marie Community Rooms A

www.algomapublichealth.com

February 28, 2018 - Board of Health Meeting Book

Algoma Public Health Board of Health Meeting Table of Contents

1. Call to Order	
a. Introduction	
b. Declaration of Conflict of Interest	

2. Adoption of Agenda	
a. February 28, 2018 - Agenda	Page 5

3. Adoption of Minutes	
-------------------------------	--

4. Delegation/Presentations	
a. Algoma Public Health Genetics Program	Page 8

5. Business Arising	
----------------------------	--

6. Reports to Board	
a. Medical Officer of Health and Chief Executive Officer Report	Page 20
b. Finance and Audit Committee Report	
i. Committee Chair Report for February 2018	Page 32
ii. Draft Financial Statements for the Period Ending December 31, 2017	Page 33
iii. Housing Budgets	Page 42
iv. Insurance Policy Update	
v. Approved Minutes November 8, 2017 - for information only	Page 46
c. Governance Standing Committee Report	
i. Committee Chair Report for February 2018	Page 50
ii. 02-05-030 - Code of Conduct Policy	Page 51
iii. Performance Evaluation for MOH CEO	
02-05-080 - Performance Evaluation for MOH CEO Policy	Page 53
MOH / CEO Performance Appraisal Evaluation Form	Page 55

iv. 02-05-010 - Board Minutes / Packages - Posting / Circulation / Retention

02-05-010 - Board Minutes / Packages - Posting / Circulation / Retention - Proposed Combined Revisions Page 65

02-05-010 - Board Minutes - Posting-Circulation - Original Policy Page 66

02-05-070 - In Committee Material Posting - Circulating-Retention - Original Policy Page 67

v. 02-05-060 - Meetings and Access to Information Page 68

vi. 02-05-085 - Orientation - Board Members Page 70

vii. 02-04-030 - Procurement Policy Page 72

viii. Approved Minutes October 30, 2017 - for information only Page 87

7. New Business

a. Signing Authority

8. Correspondence

a. Food Costing

i. Letter to Minister Hoskins from Middlesex-London Health Unit Page 89

b. Income Security

i. Letter to Minister Jaczek from Northwestern Health Unit Page 98

c. Repeal of Section 43 of the Criminal Code

i. Resolution from Haliburton, Kawartha, Pine Ridge District Health Unit Page 114

9. Items for Information

10. Addendum

11. In Committee

12. Open Meeting

13. Resolutions Resulting From In Committees

14. Announcements

a. Next Board of Health Meeting - March 28, 2018 @ 5:00 pm

15. Adjournment

**ALGOMA PUBLIC HEALTH
BOARD OF HEALTH MEETING
FEBRUARY 28, 2018 @ 5:00PM
SAULT STE MARIE ROOM A, SSM
A*G*E*N*D*A**

- 1.0 Meeting Called to Order** Mr. Ian Frazier,
Board Chair
- a. Introduction
 - b. Declaration of Conflict of Interest
- 2.0 Adoption of Agenda Items** Mr. Ian Frazier,
Board Chair
- Resolution**
THAT the agenda items dated February 28, 2018 be adopted as circulated.
- 3.0 Adoption of Minutes of Previous Meeting** Mr. Ian Frazier,
Board Chair
- a. January 24, 2018
- Resolution**
THAT the Board of Health minutes for the meeting dated January 24, 2018 be adopted as circulated.
- 4.0 Delegations/Presentations.** Mrs. Kristy Harper,
Program Manager
- a. Algoma Public Health Genetics Program
- 5.0 Business Arising from Minutes**
- 6.0 Reports to the Board** Dr. Marlene Spruyt,
MOH/CEO
- a. Medical Officer of Health and Chief Executive Officer Report
- Resolution**
THAT the report of the Medical Officer of Health and CEO for the month of February 2018 be adopted as presented.
- b. Finance and Audit Committee Report Mr. Sergio Saccucci
Committee Chair
- i. Committee Chair Report for February 2018
 - ii. Draft Financial Statements for the Period Ending December 31, 2017
- Resolution**
THAT the Finance and Audit Committee report for the month of February 2018 be adopted as presented; and
- THAT the Financial Statements for the Period Ending December 31, 2017 be approved as presented.*
- iii. Housing Budgets
 - Mental Health & Addictions Rent Supplement Housing Budget
 - Transformation Supportive Housing Program Budget
- Resolution:**
THAT the Board of Health approves the Mental Health and Addictions Rent Supplement Housing Budget and the Transformation Supportive Housing Program Budget as presented.
- iv. Insurance Policy Update
 - v. Approved minutes November 8, 2017 – **for information only**

c. Governance Standing Committee Report

Mr. Lee Mason,
Committee Chair

i. Committee Chair Report for February 2018

Resolution

THAT the Governance Standing Committee report for the month of February 2018 be adopted as presented.

ii. 02-05-030 – Code of Conduct Policy

Resolution:

THAT the Board of Health approves the changes to policy 02-05-030 Code of Conduct as presented.

iii. Performance Evaluation for MOH CEO

- 02-05-080 – Performance Evaluation for MOH CEO Policy
- MOH/CEO Performance Appraisal Evaluation Form

Resolution:

THAT the Board of Health approves the new policy 02-05-080 Performance Evaluation for MOH CEO as presented.

iv. 02-05-010 – Board Minutes/Packages – Posting/Circulation/Retention

- 02-05-010 – Board Minutes/Packages – Posting/Circulation/Retention – Proposed Combined Revisions
- 02-05-010 – Board Minutes – Posting-Circulation – Original Policy
- 02-05-070 – In-Committee Material Posting – Circulating-Retention – Original Policy

Resolution:

THAT the Board of Health approves the combining of policy 02-05-010 Board Minutes/Packages Posting/Circulation/Retention with 02-05-070 In-Committee Material Posting – Circulating Retention as presented and archiving policy 02-05-070..

v. 02-05-060 – Meetings and Access to Information

Resolution:

THAT the Board of Health approves the changes to policy 02-05-060 Meetings and Access to Information as presented.

vi. 02-05-085 – Orientation – Board Members

Resolution:

THAT the Board of Health approves the new policy 02-05-085 Orientation – Board Members as presented.

vii. 02-04-030 – Procurement Policy

Resolution:

THAT the Board of Health approves the changes to policy 02-04-030 with the understanding that the chairs would meet with the MOH/CEO and CFO to define exemptions.

viii. Approved Minutes October 30, 2017 – ***for information only***

7.0 New Business/General Business

a. Signing Authority

Mr. Ian Frazier,
Board Chair

Resolution

WHEREAS By-Law 95-2 identifies that signing authorities for all accounts shall be restricted to:

- i) the Chair of the Board of Health
- ii) one other Board member, designated by Resolution

- iii) the Medical Officer of Health/Chief Executive Officer
- iv) the Chief Financial Officer; and

SO BE IT RESOLVED that signing authority is provided to the *insert name* as the one other Board member, designated by Resolution until the next election of Officers.

8.0 Correspondence

Mr. Ian Frazier,
Board Chair

- a. Food Costing
 - i. Letter to Minister Hoskins from Middlesex-London Health Unit dated February 1, 2018
- b. Income Security
 - i. Letter to Minister Jaczek from Northwestern Health Unit dated January 5, 2018
- c. Repeal of Section 43 of the Criminal Code
 - i. Resolution from Haliburton, Kawartha, Pine Ridge District Health Unit dated December 7, 2017

9.0 Items for Information

10.0 Addendum

11.0 That The Board Go Into Committee

Mr. Ian Frazier,
Board Chair

Resolution

THAT the Board of Health goes into committee.

Agenda Items:

- a. Adoption of previous in-committee minutes dated January 24, 2018
- b. Litigation or Potential Litigation
- c. Labour Relations and Employee Negotiations

12.0 That The Board Go Into Open Meeting

Mr. Ian Frazier,
Board Chair

Resolution

THAT the Board of Health goes into open meeting

13.0 Resolution(s) Resulting from In-Committee Session

Mr. Ian Frazier,
Board Chair

14.0 Announcements:

Mr. Ian Frazier,
Board Chair

Next Board Meeting:

March 28, 2018 at 5:00pm

Sault Ste. Marie, Room A, Sault Ste. Marie

15.0 That The Meeting Adjourn

Mr. Ian Frazier,
Board Chair

Resolution

THAT the Board of Health meeting adjourns

Algoma Public Health Genetics Program

Kristy Harper, Program Manager
February 28, 2018

Genetics Program

Algoma Public Health Genetics Program is part of the Northern Regional Genetics Program (NRGP).

The NRGP is a network that includes five genetic counselling programs that provide services to families living in Northeastern and Northwestern Ontario.



Genetics Team at APH

Our team consists of public health nurses, visiting Geneticists and clerical support.

Provide information/counselling on genetic conditions as well as access to a variety of clinical and testing services for individuals and families with genetic concerns.

Consult with a variety of other healthcare providers and agencies, such as genetic counsellors and genetic testing laboratories.

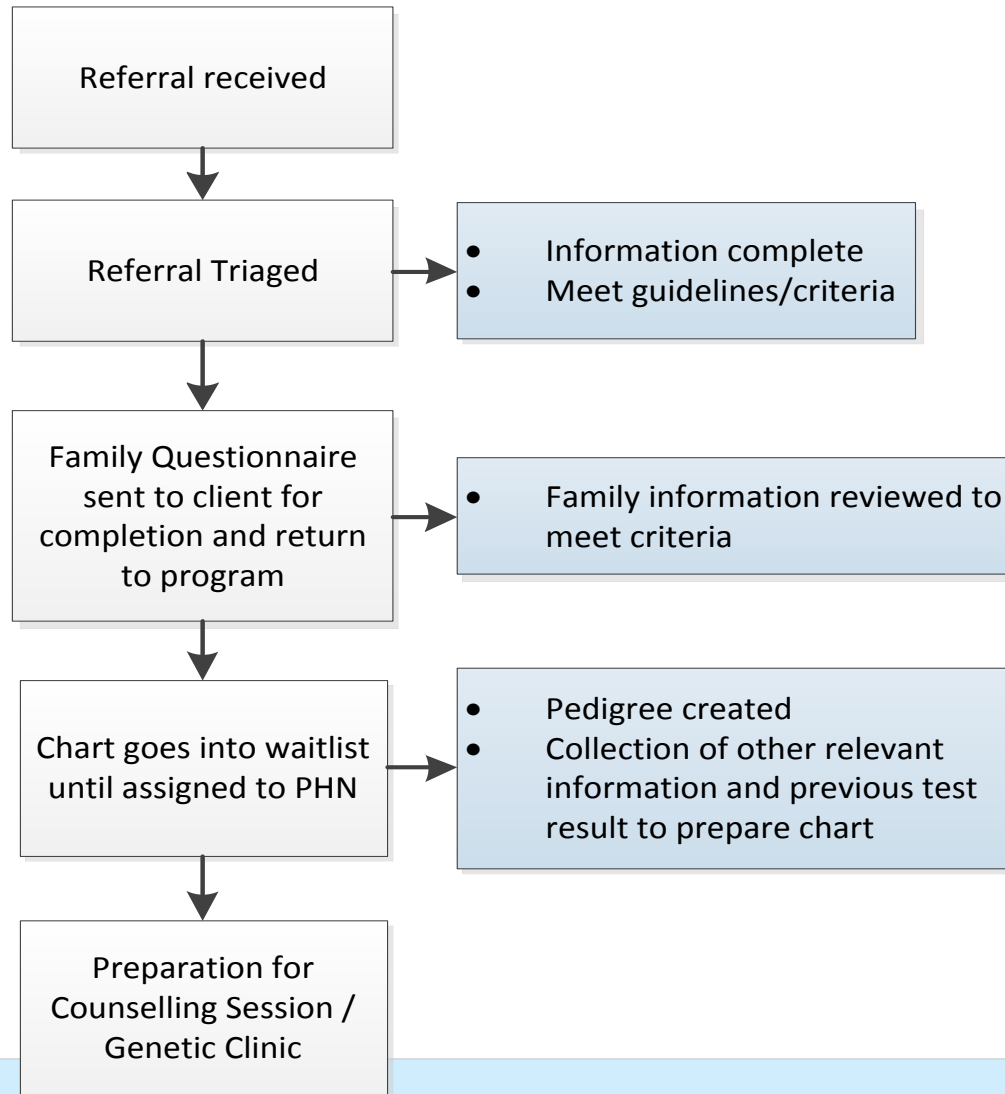
Genetics Program Referrals

Genetic services are based on referrals received from community healthcare providers

1. Prenatal
2. Paediatric
3. Cancer
4. General



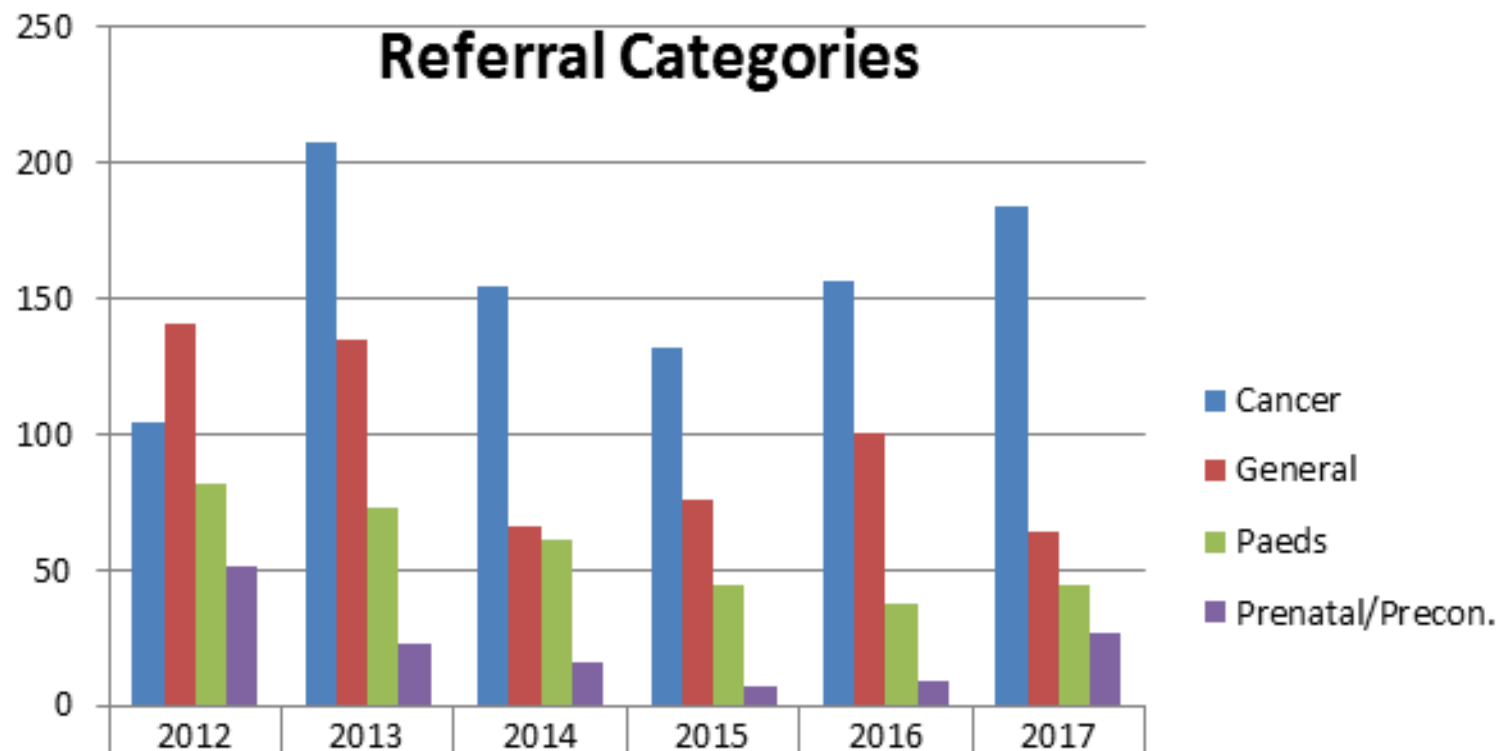
Referral Pathway



Referrals 2012-2017



Algoma Public Health, SHIRE Database, 2017

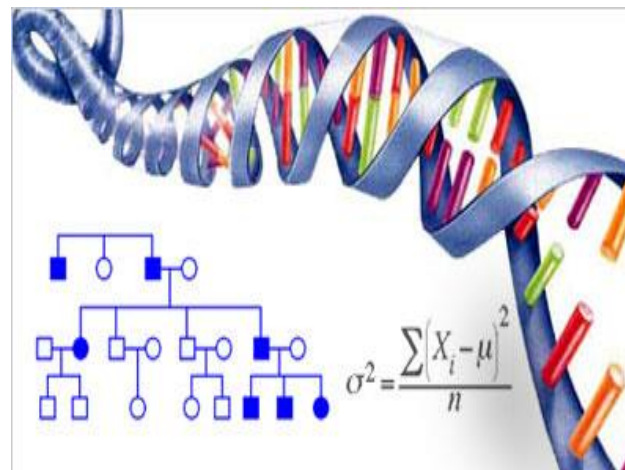


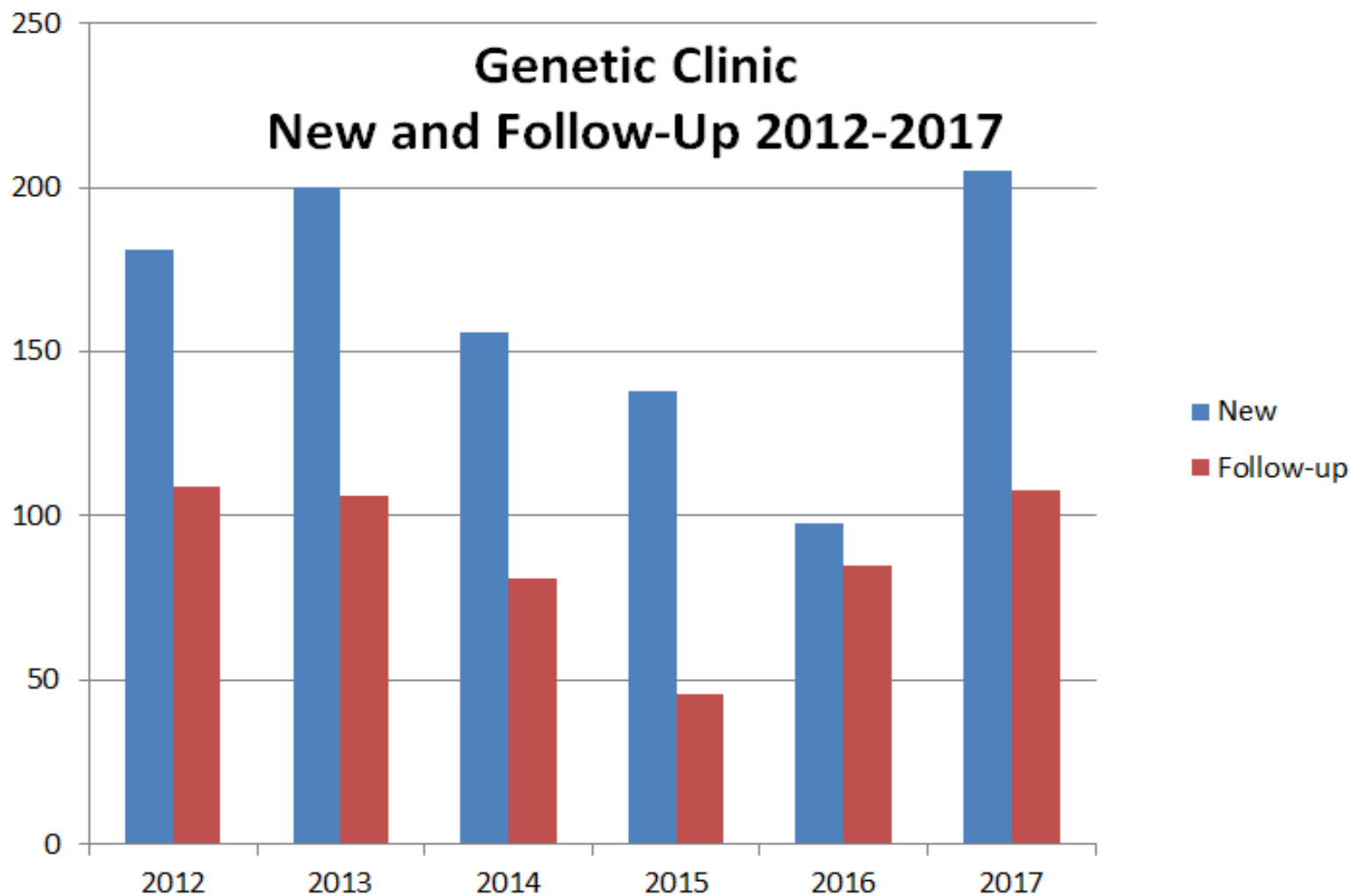
	2012	2013	2014	2015	2016	2017
Cancer	104	207	154	132	156	184
General	140	135	66	76	100	64
Paeds	82	73	61	44	38	44
Prenatal/Precon.	51	23	16	7	9	27

Algoma Public Health, SHIRE Database, 2017

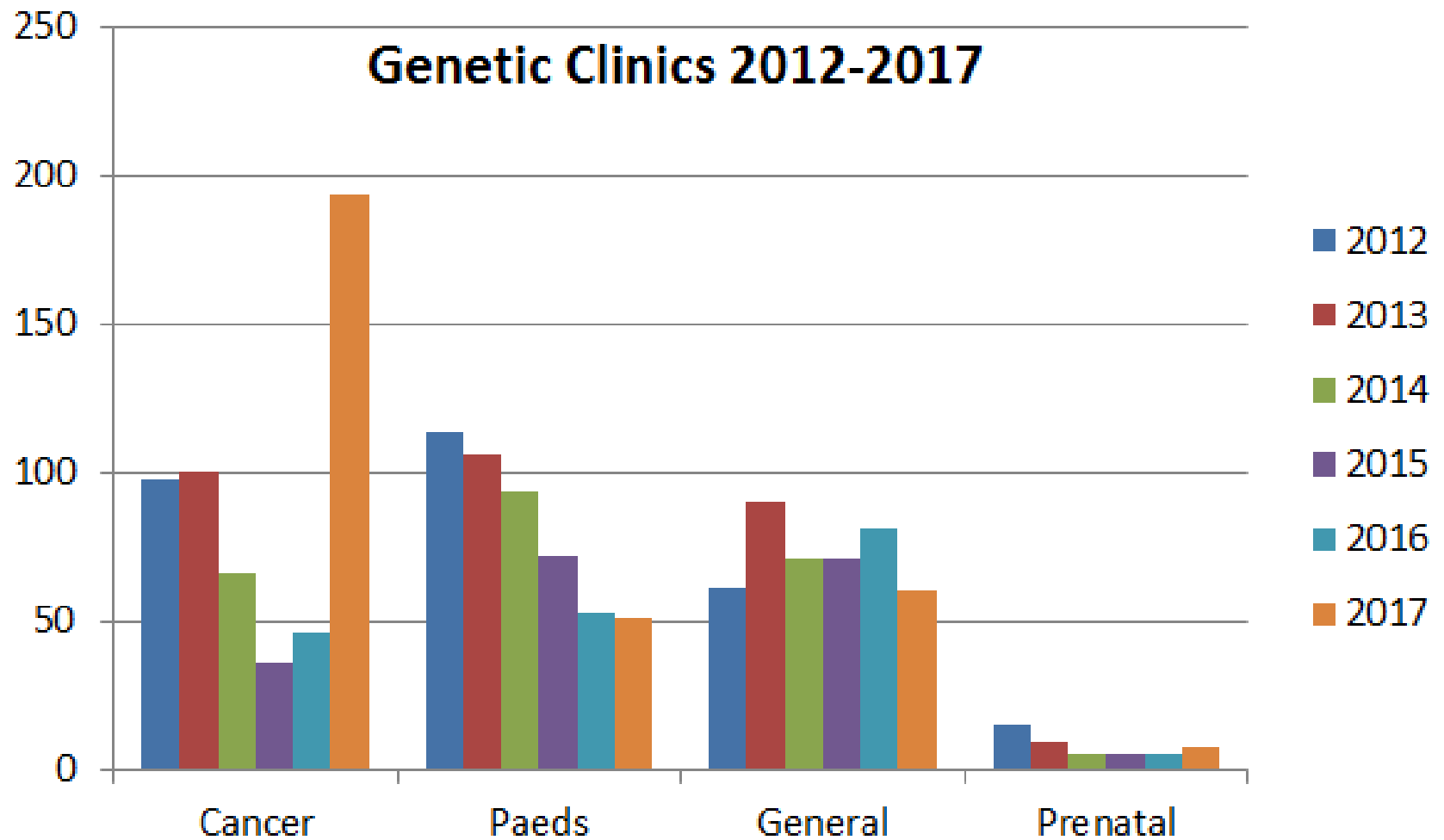
Genetic Services

- Assessment
- Counselling and Education
- Genetic Clinics
- Testing
- Referrals





Algoma Public Health, SHIRE Database, 2017



Algoma Public Health, SHIRE Database, 2017

Genetics 2018



Thank you
Questions?



Algoma
PUBLIC HEALTH
Santé publique Algoma



**MEDICAL OFFICER OF HEALTH/CHIEF EXECUTIVE OFFICER
BOARD REPORT
FEBRUARY 2018**

**Prepared by: Dr. Marlene Spruyt, Medical Officer of Health/CEO
and the Leadership Team**



In Celebration of Algoma Public Health's 50th Anniversary a Free Community Skate was held on January 20, 2018 at the John Rhodes Arena

Table of Contents

APH At-a-Glance	Page 3
Program Highlights	Page 4-9
Indicators	Page 10-12

APH AT-A-GLANCE

Annual Service Plan submission is well underway and has taken up a significant time from managers and finance. This is the first year we have to submit our budget in this new format which combines request for funding dollars with specific activities that will be delivered under each of the new public health program standards. Since this is the first year we are building capacity with our managers to develop work plans in this format and hope that all be a lot easier in the following years.

As part of the implementation process for the new program standards we had an all staff meeting on the morning of February 12 as the first groups of employees were being moved to their new program and/or manager. This was followed by team meetings for the newly created teams to engage all staff in the transition process and assist in identifying where gaps might exist and to develop solutions going forward. Additional staff will continue to move every 2 weeks and the transition should be complete by April.

In addition our 2nd all staff “Grand Rounds” was held on February 14 with the topic of Healthy Eating-A Harm Reduction Approach.

Our new Executive Assistant and Secretary to the Board Tania Caputo started employment with us on Feb 12 and Christina remains partially in the role to support the transition. The timing of her arrival allowed us to send her to the EA conference provided by alPHa just prior to the MOH and BOH meetings. Jennifer Loo and I will both be travelling to attend the alPHa meeting in Toronto on February 23.

In the Sault Ste. Marie area attention was drawn to the opioid issue particularly by media after the airing of the W5 documentary Steeltown Down. We have attended meetings with other partners to reinforce the message that this is a complex problem and cannot be solved by a single intervention. All partners need to work together to provide the 4 pillar approach of Prevention, Treatment, Harm Reduction and Enforcement

PROGRAM HIGHLIGHTS

ANNUAL REPORT 2017 ON ONTARIO BUILDING CODE

Director: Sherri Cleaves, Director of Health Protection and Prevention

Topic: Ontario Building Code / Septic Systems

Public Health Goal:

- To prevent or reduce the burden of water-borne illnesses related to drinking and recreational water.

Ontario Building Code Requirements:

- To inspect and verify that all new sewage systems installed in Algoma district adhere to current regulations to protect ground and surface water.

Program Standard Requirements addressed in this report:

- Requirements under the Ontario Building Code (OBC) related to Sewage Systems which APH is mandated to administer

2015-2020 Strategic Priorities addressed in this report: Be Accountable

Key Messages:

- All new sewage systems under 10, 000 litres/day must meet required legislation, be inspected and approved by APH.
- All legislation including local municipal by-laws must be addressed when approving a sewage system.
- Application fees were increased in 2018 for cost recovery of expenses.

Introduction

Under Part VIII of the Ontario Building Code, Algoma Public Health is responsible for issuing permits for the construction and use of the sewage treatment systems within the district of Algoma. Under the Planning Act, APH is requested by local Municipalities in organized territories and the Ontario Ministry of Municipal Affairs and Housing in the unorganized territories to comment on proposed severances, subdivisions, minor variances, zoning amendments and official plans from an in ground sewage treatment and disposal viewpoint. As such, APH is responsible for the enforcement of the provisions of the OBC Act and its Codes related to sewage systems. Specifically, APH is required to inspect and approve all sewage system applications within the District of Algoma that have a calculated daily sewage flow under 10, 000 litres/day. Systems over that volume fall under the responsibility of the Ministry of Environment and Climate Change. The Land Control program is funded through fees generated from applications and is planned to be a revenue neutral program.

The Code and Act can be found at: <https://www.ontario.ca/laws/regulation/120332>

- APH inspectors review, inspect, approve or reject all sewage system applications within the required time frames set by the OBC.
- APH continues to work with municipalities, building inspectors and contractors to reduce the number of systems installed without approval. If a homeowner or contractor constructs a sewage system without notifying APH and without obtaining a permit, it may only be discovered when we receive a complaint
- Some municipalities in the district of Algoma have enacted by-laws increasing the setback distances for septic systems from surface water. APH is working with municipalities to ensure we are notified if these by-laws are passed.

A sewage system is a means to return the waste generated through black or grey water disposal safely back into the environment. The requirements of the OBC include placement of the system to protect the ground water and surface water from any sewage contamination. Typical operation involves a septic tank and leaching field sized to accommodate the expected maximum daily sewage flow and on site soil drainage conditions. Homeowners and contractors are required to submit completed applications to APH with applicable fees prior construction of sewage systems. The inspectors review the applications and conduct inspections to verify that the application and construction adhere to the building code, current regulations and standards.

Evaluation of 2017

As illustrated in the table below, the majority of the systems installed in Algoma are the Class 4 system which is either a filter bed or leaching bed with septic tank. The program addressed 380 requests/applications of the various types in 2017. The table provides an overview of the distribution of applications across the Algoma district showing most of the work occurs out of the Sault Ste. Marie and Blind River offices.

Land Control Statistics for 2017 (number of applications and total fees)

Office	Class 2 Leaching Pit	Class 4 (complete system)	Class 4 (tank only)	Class 4 (bed replace /alteration)	Class 5 (holding tank)	File Searches	Perf. Level Reviews	Other services *
SSM	8	104	4	13	5	56 - \$75 6 - \$150	19	SEV – 19 PDA – 2 DECOM – 1
Blind River	0	30	4	3	0	27 - \$75 1 - \$150	16	SEV - 1
Elliot Lake	0	12	0	0	0	1 - \$75	0	
Wawa	0	5	0	2	0	1 - \$75 1 - \$150	3	
Totals	8	187	8	18	5	85 & 8	38	23

Other services include; pre-development audits (PDA), applications for consent (SEV), zoning amendments and minor variance applications, by-law amendments (BLA) and Decommissioning (DECOM).

In 2017 revenues increased from \$130,650 in 2016 to \$150,125 in 2017. The program expenses were \$143,000 for salary and benefits and \$8000.00 for operating costs resulting in a slight deficit of \$875.00.

Next steps:

APH continues to work with municipal offices, building inspectors and contractors reminding them of the responsibility to notify APH prior to construction of any sewage system to reduce the number of illegally installed systems. The new fee structure initiated in January 2018 was implemented to better reflect actual costs of administering the land control program and will work towards full cost recovery moving forward. A geographic map outlining specification is each region will assist APH in meeting municipal by-law setbacks.

Respectfully submitted

Sherri Cleaves

CHILD AND FAMILY SERVICES

Director: Laurie Zeppa

Manager: Leslie Wright

Topic: Algoma Preschool Speech and Language Services

Public Health Goal:

The goal of the Algoma Preschool Speech and Language Service (APSLS) is to provide an opportunity for all preschool children (0-6 years of age) reach their full speech, language and communication potential.

Note: APSLS is funded by the Ministry of Children and Youth Services. Algoma Public Health (APH) is one of approximately 13 public health units in Ontario acting as the lead agency for the Preschool Speech and Language Service (PSLS).

Program Requirements - Deliverables:

- 45% of all initial assessments are provided to children under 30 months (focus on early intervention)
- 50 % of children access their initial assessment within 3 months from date of referral
- 75 % of children will receive their first intervention within 8 months from the date of referral
- 75 % of children (aged 0 – 30 months) receive Parent Training, Parent Training Former Definition, Hanen Parent Program, Group Treatment - SLP, Group Treatment - Mediator, or Home Programming at some point during their total period of service delivery

- 75% of Children over 18 months will have had Outcome Measures completed before or at some time during their first intervention
- 75% of children over 18 months of age who received an Outcome Measures Tool completed at a minimum of every 6 months (completed at the beginning/end or intervention periods or at scheduled reassessments)

2015-2020 Strategic Priorities addressed in this report:

- Improve Health Equity
- Collaborate Effectively

Key Messages:

- APSLS values “early” identification of children with speech and language difficulties.
- APSLS values the role of parents in the therapy process. Parents play a central role in facilitating change in their child’s communication development.
- APSLS appreciates the importance of speech and language skills in contributing to successful transition to school and school readiness.
- APSLS is committed to partnering with community agencies such as school boards, child care centres and community programs to build capacity with staff working with children with communication difficulties.

Introduction:

The APSLS is an “early” intervention program targeting children (0-6 years) with communication disorders. APH and Thrive Children Development Center (Thrive) jointly deliver APLS with APH having the additional role of lead agency. The lead agency ensures the program is implemented as per ministry guidelines and protocols. APH provides financial and statistical reports to the ministry, maintains the database and assumes responsibility for the achievement of the deliverables. APH also is responsible for representing the program at local children services planning tables.

Partnerships with parents and providers (i.e. child care and schools) are critical to the delivery of the program. A range of evidence based interventions that respect and involve the parents, are key to the children’s success in the program. The local child care settings provide space for the program delivery and in addition child care setting activities are integrated into the intervention plans that are created for each child. A number of Indigenous child care settings have invited the program to offer services onsite. For example, Waabinong Head Start child care centre, has created space for the staff one day a week with close to half of the children in the center receiving speech and language intervention. A partnership with local school boards allows the program to provide speech and language services to children up to age 6 in all schools adding to the transition of these children from community to school.

Staff complement for the program consists of 3 Speech Language Pathologists (SLP) (2 FTEs at APH and 1 FTE at Thrive) and 2.6 Communicative Development Assistants (1.8 FTE at APH and 0.8 FTE at Thrive.)

Population Health Snapshot:

- Globally one in 10 children (0-6 years) needs help developing normal speech and language skills.
- In 2015, the percentage of children not ready for school in Sault Ste. Marie is 6.8%; in the District is 9.7%; this is in comparison to Ontario at 6.1%,
- Parent reach: All Parents of children under 3 years (who are enrolled in APSLS) are offered or participate in parent training.

Sources: Ontario Ministry of Children and Youth Services; 2016 Best Start Network Report (Volume 3)
District of Sault Ste. Marie: Our Children 2015 and Algoma District Best Start Network Building Opportunities Creating Success (Volume 3)

Program Interventions:

Assessment:

Every child referred to PSLS receives an assessment by a speech and language pathologist, who evaluates the child's communication skills (i.e., social communication, play skills, receptive language, expressive language, speech production, fluency, and voice and literacy skills). In addition parents complete a validated clinical outcome tool called "Focus on the Outcomes of Communication under Six" (FOCUS) at initial assessment and reassessments at minimum every 6 months to determine changes in the child's communication/participation skills.

Intervention:

A variety of interventions are offered to parents and children in PSLS including: parent training, group therapy, individual therapy, child care consultation, home programming, and transition to school and monitoring.

Examples:

Wee talk

- Parent training group
- For children aged 1 ½ to 2 ½ years old

Toddler Talk

- For children aged 2 ½ to 3 ½ years old
- Program is tailored to your child's needs
- Requires a partnership with parents

Group Therapy

- Children are grouped according to speech/language concerns
- Facilitated by communicative disorders assistant and/or SLP

March Break/Summer Camp

- Intensive therapy for children who will be entering school
- Children are grouped according to speech/language concerns
- Program is offered at an elementary school in the community or at APH

Evaluation:

The program works with families and partners to improve and provide effective interventions for the children. The addition of group assessments and school classroom assessments has expanded our reach to children.

In the fiscal year 2016, 743 children received interventions compared to 616 in 2015. For the first three quarters of the 2017 fiscal year we have provided service to 617 children.

As noted below, the program is meeting the indicator targets set out by the ministry. Outcome Measurement tool underwent changes in 2016, the Integrated Services for Children Information System (ISCIS) data base has not been update to capture this data. We are anticipating this data will provide indicators of success related to “improvement” in speech and language.

Indicators	2016	2017
	April 1, 2015-March 31, 2016	April 1, 2016- to date
1. 45% of initial assessment provided to children under 30 month	39%	40%
2. 50% of children who accessed their Initial Assessment within 3 months from date of referral	29%	45%
3. 75% of children will receive their first intervention within 8 months from the date of referral	63%	68 %
4. 75% of children (aged 0 – 30 months) who received Parent Training, Parent Training Former Definition, Hanen Parent Program, Group Treatment - SLP, Group Treatment - Mediator, or Home Programming at some point during their total period of service delivery = X %...	75%	75%
5. 75% of Children over 18 months will have had Outcome Measures completed before or at some time during their first intervention	XX Outcome measurement tool is revised	XX ISCIS report has not been update to reflect revisions
6. 45% of children over 18 months of age who received an Outcome Measures Tool completed at a minimum of every 6 months (completed at the beginning/end or intervention periods or at scheduled reassessments)	XX Outcome measurement tool is revised	XX ISCIS report has not been update to reflect revisions

Data source: Ontario Ministry of Children and Youth Services, Integrated Services for Children Information System (ISCIS). Report Run February, 2018

INDICATORS

2017 Health Protection Indicators

	Third Quarter (July - September)					4th Quarter (October - December)					YTD - TOTAL
	WW	SSM	BR	EL	Total	WW	SSM	BR	EL	Total	
Safe Water											
Private Wells – Adverse DW	3	65	30	3	101	2	76	32	1	111	232
Regulated Premise – ADW (O.reg.319)	6	8	2	4	20	0	3	0	0	3	25
BWA issued	3	1	1	0	5	0	2	0	0	2	11
DWA issued	1	1	0	0	2	0	1	0	0	1	3
Beach closures	0	3	3	0	6	N/A	N/A	N/A	N/A	0	8
Rabies											
#Rabies risk Investigations Initiated	2	62	12	5	81	2	29	5	2	38	217
Food Safety											
Special Event Permits issued	1	73	30	18	122	0	25	10	2	37	268
Food Handler Training (#persons)	0	44	9	0	53	9	90	15	0	114	411
Farmer’s Market Approvals	0	8	5	0	13	0	5	0	0	5	108
Health Hazard											
Complaint/Investigations all types	0	63	7	0	70	0	29	4	1	34	228
Land Control – OBC											
Applications/Permits – Class IV	1	46	15	0	62	2	16	9	1	28	145
Communicable Disease Control											
#Institutional outbreaks	0	4	1	0	5	0	2	2	0	4	26
Total outbreak days in quarter	0	67	42	0	109	0	18	40	0	58	424
Gonorrhea	0	2	0	3	5	0	7	0	3	10	40
Chlamydia (6 cases-location not identified)	0	52	1	7	61	1	72	2	9	86	291
BBI (Hep B, C, HIV)	N/A	N/A	N/A	N/A	22	N/A	N/A	N/A	N/A	13	85
Other Reportable Diseases	0	26	1	3	30	0	26	2	0	28	124
Confirmed Influenza Cases	0	0	0	0	0	0	2	0	0	2	87

2017 Prevention and Promotion Performance Indicator Report

HBHC POSTPARTUM	July - September 2017					October - December 2017					YTD-Total
	WW	SSM	BR	EL	Total	WW	SSM	BR	EL	Total	
Phone Calls	9	129	13	10	161	4	127	13	19	163	621
Home Visits	2	51	6	3	62	0	56	4	3	63	244

COMMUNITY MENTAL HEALTH	July - September 2017	October - December 2017	YTD TOTAL	NOTES
CMH New Clients: Individuals receiving 1st service	56	54	209	Individuals receiving 1 st service are the number of new clients to CMH who have been referred, received an intake, are eligible for psychiatric case management services and have been assigned a case manager.
CMH non registered: Client interactions	319	278	1182	Unidentified client interactions are the number of interactions with individuals who are not registered with the program. This includes program inquiries and brief service provision. These interactions require program staff intervention either by phone or in person.

COMMUNITY ALCOHOL DRUG ASSESSMENT PROGRAM	July to September 2017					October to December 2017					YTD - Total
	WW	SSM	BR	EL	Total	WW	SSM	BR	EL	Total	
Additions - Overdose Prevention											
• Naloxone trainings completed - with at risk individuals	4	69	-	1	74	11	105	1	9	126	200
Additions - Harm Reduction											
• Needles out - distributed	-	72446	0	560	73006	100	72236	0	1590	73926	293382
• Needles in thru APH/JHS sites	-	9351	0	250	9601	100	12229	0	50	12379	70649
• Needles returned thru drop bins in SSM - estimate*	-	39000	n/a	n/a	39000	n/a	40440	n/a	n/a	40440	151440
Back on track Remedial Measures - individuals trained											
• Partnership with CAMH and MTO	-	20	-	-	20	n/a	35	n/a	n/a	35	117

*Bins emptied 1 – 2X per week X 8 weeks = 2000 sharps per full bin X 2 bins

CONTRACEPTIVE PURCHASES	July - September, 2017					October - December, 2017					YTD Total
	WW	SSM	BR	EL	Total	WW	SSM	BR	EL	Total	
14-19 years	pending	91	pending	pending	91	pending	99	pending	pending	99	394
20-24 years	pending	157	pending	pending	157	pending	131	pending	pending	131	631
25-29 years	pending	198	pending	pending	198	pending	168	pending	pending	168	764
30+ years	pending	173	pending	pending	173	pending	161	pending	pending	161	712
Total	pending	619	pending	pending	619	pending	559	pending	pending	559	2501

Calls to the Sexual Health Phone Line	January 1 – March 31, 2017	March 31 – June 30, 2017	July 1 – September 30, 2017	October 1 - December 31, 2017	Total for 2017
	889	908	1125	1188	4110

TOBACCO CESSATION	July - September 2017			October - December 2017			YTD Total
	SSM	District	Total	SSM	District	Total	
Number of APH clients assessed or reassessed for tobacco use using Brief Contact Interventions (BCI)	573	127	700	457	73	530	2953
Number of clients referred by staff to further intensive smoking cessation supports at APH during BCI	151	included in SSM number	151	94	included in SSM number	94	548
Number of clients receiving clinic or in-home intensive tobacco cessation services from APH staff	-	-	54	42	28	70	264

Respectfully submitted,
Dr. Marlene Spruyt

Algoma Public Health Finance and Audit Committee Report

Date of Meeting: February 13, 2018

Attendance: Serge Saccucci, Ian Frazier, Lee Mason, Adrienne Kappes, Dr. Marlene Spruyt, Dr. Jennifer Loo, Justin Pino, Joel Merrylees, Chrisitina Luukkonen

Meeting Summary

The first order of business was the KPMG audit planning report delivered by Lead Audit Engagement KPMG Partner Michael Marinovich. The process of the audit for the December 31, 2017, year-end was discussed and explained. Items of discussion included materiality, areas of focus when audit is performed, the use of computer assisted audit techniques, introduction of audit members, cost of audit, and projected timetable for audit completion. Overall, the audit approach explained by KPMG representative will satisfy the organization's audit requirements.

Insurance representative Patrick Policicchio from Brokerlink provided a summary of the insurance policy including the cyber insurance aspect of the policy. The representative thoroughly provided a summary of coverage items and their respective limits and deductibles. Aside from the cyber insurance; the policy is very similar to the previous year. The new aspect of the policy is the cyber insurance that covers an agency's liability for data breach involving sensitive information. The acquisition of the cyber insurance is a prudent first step in minimizing financial repercussions with the unlawful use of private and sensitive organizational information. The committee approved the purchase of cyber insurance and the renewal of the policy.

Justin Pino explained financial statements for the period ending December 31, 2017. The financial statements continue to trend in a positive manner with no concerns noted. The supportive housing budget submission was also discussed and approved whereby all costs of the program are 100% funded; there is no expected shortfall.

Justin Pino explained the procurement policy updates. Senior leadership requested amendments that enable organizational efficiency while continuing to hold accountability. Feedback was provided and it was decided the Governance committee will also provide input at their next meeting and the procurement policy would then be an agenda item for passing at the next Board meeting.

Sergio Saccucci, Chair

**Algoma Public Health
(Unaudited) Financial Statements December 31, 2017**

<u>Index</u>	<u>Page</u>
Statement of Operations	1
Statement of Revenues	2
Statement of Expenses - Public Health	3
Notes to the Financial Statements	4-7
Statement of Financial Position	8

**Algoma Public Health
Statement of Operations
December 2017**
(Unaudited)

	Actual YTD 2017	Budget YTD 2017	Variance Act. to Bgt. 2017	Annual Budget 2017	Variance % Act. to Bgt. 2017	YTD Actual/ YTD Budget 2017
Public Health Programs						
Revenue						
Municipal Levy - Public Health	\$ 3,484,786	\$ 3,484,786	\$ 0	\$ 3,484,786	0%	100%
Provincial Grants - Public Health 75% Prov. Funded	7,309,200	7,309,200	-	7,309,200	0%	100%
Provincial Grants - Public Health 100% Prov. Funded	2,962,225	2,962,225	(0)	2,962,224	0%	100%
Fees, other grants and recovery of expenditures	593,952	670,476	(76,523)	670,476	-11%	89%
Provincial Grants - Funding for Prior Yr Expenses	0	0	-	-		
Total Public Health Revenue	\$ 14,350,164	\$ 14,426,687	\$ (76,523)	\$ 14,426,686	-1%	99%
Expenditures						
Public Health 75% Prov. Funded Programs	\$ 10,543,245	\$ 11,464,463	\$ 921,218	\$ 11,464,463	-8%	92%
Public Health 100% Prov. Funded Programs	2,785,382	2,962,225	176,843	2,962,225	-6%	94%
Total Public Health Programs Expenditures	\$ 13,328,627	\$ 14,426,688	\$ 1,098,061	\$ 14,426,688	-8%	92%
Excess of Rev. over Exp. 75% Prov. Funded	\$ 844,693	\$ (1)	\$ 844,694	\$ 0		
Excess of Rev. over Exp. 100% Prov. Funded	176,843	(0)	176,843	(2)		
Provincial Grants for Prior Yr Expenses	-	-	-	-		
Total Rev. over Exp. Public Health	\$ 1,021,536	\$ (1)	\$ 1,021,538	\$ (2)		

Public Health Programs - Fiscal 17/18

Provincial Grants and Recoveries	\$ 100,650	67,100	(33,550)	164,324
Expenditures	29,048	53,943	(24,895)	164,324
Excess of Rev. over Fiscal Funded	71,602	13,157	58,445	-

Community Health Programs

Calendar Programs						
Revenue						
Provincial Grants - Community Health	\$ 1,068,011	\$ 1,068,011	\$ -	\$ 1,068,011	0%	100%
Municipal, Federal, and Other Funding	326,455	326,455	-	326,455	0%	100%
Total Community Health Revenue	\$ 1,394,466	\$ 1,394,466	\$ -	\$ 1,394,466	0%	100%
Expenditures						
Healthy Babies and Children	\$ 1,068,011	\$ 1,068,011	\$ (0)	\$ 1,068,011	0%	100%
Child Benefits Ontario Works	24,135	24,135	-	24,135	0%	100%
Algoma CADAP programs	295,768	302,319	6,551	302,319	-2%	98%
One-Time Funding programs	0	0	-	-	#DIV/0!	#DIV/0!
Total Calendar Community Health Programs	\$ 1,387,914	\$ 1,394,465	\$ 6,551	\$ 1,394,465	0%	100%
Total Rev. over Exp. Calendar Community Health	\$ 6,552	\$ 1	\$ 6,551	\$ 1		

Fiscal Programs

Revenue						
Provincial Grants - Community Health	\$ 4,158,585	\$ 4,157,533	\$ 1,052	\$ 5,573,206	0%	100%
Municipal, Federal, and Other Funding	594,271	607,890	(13,619)	754,703	-2%	98%
Other Bill for Service Programs	42,432		42,432			
Total Community Health Revenue	\$ 4,795,288	\$ 4,765,423	\$ 29,865	\$ 6,327,909	1%	101%
Expenditures						
Brighter Futures for Children	81,334	82,085	751	114,447	-1%	99%
Infant Development	471,155	480,327	9,171	640,434	-2%	98%
Preschool Speech and Languages	463,444	460,692	(2,753)	614,256	1%	101%
Nurse Practitioner	102,275	105,315	3,040	139,753	-3%	97%
Genetics Counseling	355,404	275,930	(79,474)	614,255	29%	129%
Community Mental Health	2,523,735	2,586,724	62,988	3,445,648	-2%	98%
Community Alcohol and Drug Assessment	522,681	543,117	20,436	724,157	-4%	96%
Healthy Kids Community Challenge	147,881	161,350	13,469	161,350	-8%	92%
Stay on Your Feet	77,064	75,000	(2,064)	100,000	3%	103%
Bill for Service Programs	41,718	-	(41,718)	-		
Misc Fiscal	4,242	11,100	6,858	11,100		
Total Fiscal Community Health Programs	\$ 4,790,933	\$ 4,781,640	\$ (9,294)	\$ 6,565,401	0%	100%
Total Rev. over Exp. Fiscal Community Health	\$ 4,354	\$ (16,217)	\$ 20,571	\$ (237,492)		

Page 34 of 114

Explanations will be provided for variances of 15% and \$15,000 occurring in the first 6 months
and variances of 10% and \$10,000 occurring in the final 6 months

**Algoma Public Health
Revenue Statement**

For the Twelve Months Ending December 31, 2017
(Unaudited)

	Actual YTD 2017	Budget YTD 2017	Variance Bgt. to Act. 2017	Annual Budget 2017	Variance % Act. to Bgt. 2017	YTD Actual/ YTD Budget 2017	Comparison Prior Year:		
							YTD Actual 2016	YTD BGT 2016	Variance 2016
Levies Sault Ste Marie	2,422,972	2,422,972	0	2,422,972	0%	100%	2,362,846	2,362,846	0
Levies Vector Borne Disease and Safe Water	59,433	59,433	0	59,433	0%	100%	59,433	59,433	0
Levies District	1,002,381	1,002,381	0	1,002,381	0%	100%	977,512	977,512	0
Total Levies	3,484,786	3,484,786	0	3,484,786	0%	100%	3,399,791	3,399,791	0
MOH Public Health Funding	7,130,900	7,130,900	(0)	7,130,900	0%	100%	7,130,900	7,130,900	0
MOH Funding Vector Borne Disease	108,700	108,700	0	108,700	0%	100%	108,700	108,700	0
MOH One Time Funding Dental Health	0	0	0	0	0%	0%	0	0	0
MOH Funding Safe Water	69,600	69,600	0	69,600	0%	100%	69,600	69,600	0
Total Public Health 75% Prov. Funded	7,309,200	7,309,200	(0)	7,309,200	0%	100%	7,309,200	7,309,200	0
MOH One Needle Exchange	50,700	50,700	0	50,700	0%	100%	50,700	50,700	0
MOH Funding Haines Food Safety	24,600	24,600	0	24,600	0%	100%	24,600	24,600	0
MOH Funding CINOT/Healthy Smiles	769,900	769,900	0	769,900	0%	100%	769,900	769,900	0
MOH Funding - Social Determinants of Health	180,500	180,500	0	180,500	0%	100%	180,500	180,500	(0)
MOH Funding - MOH / AMOH Top Up	100,725	100,725	0	100,725	0%	100%			
MOH Funding Chief Nursing Officer	121,500	121,500	0	121,500	0%	100%	121,500	121,500	0
MOH Enhanced Funding Safe Water	15,500	15,500	0	15,500	0%	100%	15,500	15,500	0
MOH Funding Unorganized	530,400	530,400	0	530,400	0%	100%	515,100	515,100	0
MOH Funding Infection Control	312,400	312,400	0	312,400	0%	100%	312,400	312,400	0
MOH Funding Diabetes	150,000	150,000	0	150,000	0%	100%			
MOH Funding Northern Ontario Fruits & Veg.	117,400	117,400	0	117,400	0%	100%			
Funding Ontario Tobacco Strategy	433,600	433,600	0	433,600	0%	100%	428,623	433,600	(4,977)
MOH Funding Harm Reduction	150,000	150,000	0	150,000	0%	100%			
One Time Funding	5,000	5,000	0	5,000					
Total Public Health 100% Prov. Funded	2,962,225	2,962,225	0	2,962,225	0%	100%	2,418,823	2,423,800	(4,977)
Funding for Prior Yr Expenses	0	0	0	0	0%		194,800	0	194,800
Recoveries from Programs	10,060	10,060	0	10,060	0%	100%	27,309	10,061	17,248
Program Fees	227,447	249,744	(22,296)	249,743	-9%	91%	229,289	247,143	(17,854)
Land Control Fees	142,703	160,000	(17,297)	160,000	-11%	89%	127,290	160,000	(32,710)
Program Fees Immunization	146,955	179,500	(32,545)	179,500	-18%	82%	195,244	160,000	35,244
HPV Vaccine Program	15,003	12,500	2,503	12,500	0%	120%	12,427	10,000	2,427
Influenza Program	20,775	40,000	(19,225)	40,000	-48%	52%	38,635	60,000	(21,365)
Meningococcal C Program	7,140	8,000	(860)	8,000	0%	89%	7,888	10,000	(2,112)
Interest Revenue	19,093	10,672	8,421	10,672	79%	179%	11,274	2,000	9,274
Other Revenues	4,777	0	4,777	0	0%	100%	76,571	165,000	(88,429)
Total Fees, Other Grants and Recoveries	593,953	670,476	(76,523)	670,475	-11%	89%	725,928	824,204	(98,276)
Total Public Health Revenue Annual	\$ 14,350,164	\$ 14,426,687	\$ (76,523)	\$ 14,426,686	-1%	99%	\$ 14,048,542	\$ 13,956,995	\$ 91,547
Public Health Fiscal									
Panorama	55,575	37,050	18,525	74,100		75%	55,944	29,840	
Smoke Free Ontario NRT	22,500	15,000	7,500	30,000		75%	22,500	12,000	
Practicum	7,500	5,000	2,500	10,000		75%	7,506	4,000	
Other One Time Fiscal Funding	15,075	10,050	5,025	50,224			21,672	14,450	
Total Provincial Grants Fiscal	\$ 100,650	\$ 67,100	\$ 33,550	\$ 164,324		61%	\$ 107,622	\$ 60,290	\$ -

Explanations will be provided for variances of 15% and \$15,000 occurring in the first 6 months
and variances of 10% and \$10,000 occurring in the final 6 months

Algoma Public Health
Expense Statement- Public Health

For the Twelve Months Ending December 31, 2017

(Unaudited)

	Actual YTD 2017	Budget YTD 2017	Variance Act. to Bgt. 2017	Annual Budget 2017	Variance % Act. to Bgt. 2017	YTD Actual/ YTD Budget 2017	Comparison Prior Year:		
							YTD Actual 2016	YTD BGT 2016	Variance 2016
Salaries & Wages	7,786,485	8,652,095	\$ 865,610	\$ 8,652,095	-10%	90%	\$ 7,895,272	\$ 8,392,979	\$ 497,707
Benefits	1,937,347	2,036,464	99,117	2,036,464	-5%	95%	1,824,174	2,093,629	269,455
Travel - Mileage	87,209	127,861	40,652	127,861	-32%	68%	116,045	145,695	29,651
Travel - Other	89,236	93,242	4,006	93,242	-4%	96%	76,142	95,301	19,160
Program	611,204	750,528	139,324	750,528	-19%	81%	805,772	583,252	(222,520)
Office	130,023	135,250	5,227	135,250	-4%	96%	132,163	92,750	(39,413)
Computer Services	673,949	699,518	25,570	699,518	-4%	96%	1,012,423	861,936	(150,487)
Telecommunications	346,152	325,994	(20,158)	325,994	6%	106%	306,183	220,653	(85,530)
Program Promotion	137,349	170,797	33,448	170,797	-20%	80%	108,900	227,454	118,554
Facilities Expenses	855,089	800,350	(54,739)	800,350	7%	107%	813,781	821,424	7,643
Fees & Insurance	330,650	242,096	(88,554)	242,096	37%	137%	379,475	391,305	11,830
Debt Management	460,900	460,900	(0)	460,900	0%	100%	425,665	456,000	30,335
Recoveries	(116,966)	(68,408)	48,558	(68,408)	71%	171%	(94,227)	(140,883)	(46,656)
	\$ 13,328,627	\$ 14,426,688	\$ 1,098,061	\$ 14,426,688	-8%	92%	\$ 13,801,766	\$ 14,241,495	\$ 439,729

Explanations will be provided for variances of 15% and \$15,000 occurring in the first 6 months
and variances of 10% and \$10,000 occurring in the final 6 months

Notes to Financial Statements – December 2017

Reporting Period

The draft December 2017 financial reports include twelve months of financial results for Public Health and the following calendar programs; Healthy Babies & Children, Child Benefits Ontario Works, and Algoma CADAP programs. All other programs are reporting nine month result from operations year ended March 31st, 2018.

Statement of Operations (see page 1)

Summary – Public Health and Non Public Health Programs

As of December 31st, 2017, Public Health programs are reporting a \$1.0M positive variance.

Total Public Health Revenues are indicating a negative \$77k variance. This is primarily a result of Fees, Other Grants & Recoveries being less than budgeted. Land Controls Fees, Program Fees Immunization and Influenza Program are driving this negative variance.

There is a positive variance of \$1.1M related to Total Public Health expenses being less than budgeted.

The \$921k positive variance associated with the Public Health 75% Provincially Funded Programs is primarily attributed to Salary & Wages expense being less than budgeted. The \$866k positive variance associated with Salary and Wages expense is a result of the inherent time lag in filling positions within the agency. The 2017 Public Health Operating budget assumed collectively bargained wage increases for CUPE and ONA staff members from April 2017 through to the end of the calendar year. An accrual has been incorporated in the Financial Statements to reflect the projected impact of wages for ONA employees as the collective agreement has not been settled.

In addition, the 2017 Public Health Operating Budget included the new positions of Associate Medical Officer of Health (AMOH) and Human Resource (HR) Manager for the full budget year. The HR Manager position was vacant until the end of March 2017 while the AMOH position was vacant until the end of August 2017. Also, the Environmental Health team has experienced staff turnover this year resulting in unfilled vacancies; a Clerical position has been reduced through attrition, and a Communications position which was built into the budget has yet to be filled. Due to recent changes in the Ontario Public Health Standards, Management decided to leave some positions unfilled in the interim to help align resources according to the new Standards.

Travel – Mileage, Program, and Program Promotion expenses are also contributing to the positive variance.

The province funds 75% of the approved allocation to administer mandatory cost-shared programs. As contributing municipalities within the District of Algoma currently contribute more than 25%, the positive variance does not necessary reflect funds that will be returned to the province. Based on Q4 reporting submitted to the Ministry, it is anticipated that the Board of Health will be returning approximately \$79k to the Province related to cost-shared programs.

Notes Continued...

100% Provincially Funded Programs typically relate to specific Public Health initiatives and are prescriptive as to what is an eligible expense. The \$176k positive variance associated with Public Health 100% Provincially Funded Programs is a result of funding related to the Harm Reduction program received in September 2017. Furthermore, Smoke Free Ontario is contributing to the noted positive variance as a portion of the budget is allocated for legal fees associated with prosecution costs. If no prosecution costs are required, funding is returned. Healthy Smiles Programs is contributing to the noted positive variance as a result of inherent vacancies within the program.

Community Health Calendar programs are operating within budget.

APH's Community Health Fiscal Programs are nine months into the fiscal year.

Genetics Counseling is showing a negative \$79k variance. APH management is utilizing deferred revenue associated with the program by increasing the program FTE compliment by 0.2; by Public Health increasing the charges associated with the Genetics program for general administration support to more accurately reflect actual usage; and by hiring the successful candidate for a retiring employee prior to the retirement date as a means of fostering training and mitigating risk to the program delivery.

Public Health Revenue (see page 2 for details)

Public Health funding revenues are showing a negative \$77k variance.

The municipal levies are within budget.

Provincial Grants are within budget.

Fees, Other Grants & Recoveries are showing a negative variance of \$77k. This is a result of fees associated with Land Control Fees, Program Fees Immunization and the Influenza program being less than budgeted.

Public Health Expenses (see page 3)

Salary & Wages

Salary & Wages expense is indicating a positive variance of \$866k. The inherent time lag in filling positions within the agency is primarily contributing to the positive variance associated with the Salary & Wages expense. The 2017 Public Health Operating budget assumed collectively bargained wage increases for CUPE and ONA staff members from April 2017 through to the end of the calendar year. An accrual has been incorporated in the November 2017 Financial Statements to reflect the projected impact of wage increases. Furthermore, the 2017 Public Health Operating Budget included the new positions of Associate Medical Officer of Health (AMOH) and Human Resource (HR) Manager for the full budget year. In addition, the Environmental Health team has experienced staff turnover this year

Notes Continued...

resulting in vacancies; a Clerical position has been reduced through attrition, and a Communications role which was built into the budget has yet to be filled.

Travel-Mileage

Travel – Mileage expense is indicating a positive variance of \$41k. Management believes a positive variance will be realized at year-end. Management has adjusted the Travel-Mileage budget for 2018 to more accurately reflect actual Travel-Mileage expenses.

Program

Program expense is indicating a positive variance of \$139k. This is a result of Program Materials and Supplies expense being less than budget, specifically vaccine purchases. Management has adjusted the Program expense budget for 2018 to more accurately reflect actual Program expenses.

Program Promotion

Program Promotion expense is indicating a positive \$33k variance. Staff professional development and Promotional expenses are below budget. Management has adjusted the Program Promotion budget for 2018 to more accurately reflect actual Program Promotion expenses.

Fees & Insurance

Fees & Insurance expense is showing a negative \$89k variance. This is a result of higher than anticipated legal fees associated with various matters.

Recoveries

Recoveries are indicating a positive \$49k variance. This is a result of Public Health increasing the charges associated with Genetics and Other Community programs for general administration support to more accurately reflect actual usage.

Notes Continued...

Financial Position - Balance Sheet (see page 8)

APH's liquidity position continues to be stable and the bank has been reconciled as of December 31st, 2017. Cash includes \$525k in short-term investments as a result of the Board of Health decision to contribute \$200k into reserves in November 2017.

Long-term debt of \$5.23 million is held by TD Bank @ 1.95% for a 60 month term (amortization period of 180 months) and matures on September 1, 2021. \$325k of the loan relates to the financing of the Elliot Lake office renovations with the balance related to the financing of the 294 Willow Avenue facility located in Sault Ste. Marie.

There are no material collection concerns for accounts receivable. APH is working with one municipality with respect to late levy payment.

Algoma Public Health
Statement of Financial Position
(Unaudited)

Date: As of December 2017	December 2017	December 2016
Assets		
Current		
Cash & Investments	\$ 2,933,015	\$ 2,146,361
Accounts Receivable	471,639	509,998
Receivable from Municipalities	30,768	9,159
Receivable from Province of Ontario		
<i>Subtotal Current Assets</i>	3,435,422	2,665,518
Financial Liabilities:		
Accounts Payable & Accrued Liabilities	1,436,795	1,587,880
Payable to Gov't of Ont/Municipalities	99,834	321,402
Deferred Revenue	510,565	494,864
Employee Future Benefit Obligations	2,550,458	2,550,458
Term Loan	5,903,861	5,903,861
<i>Subtotal Current Liabilities</i>	10,501,514	10,858,466
Net Debt	-7,066,092	-8,192,947
Non-Financial Assets:		
Building	22,732,421	22,732,421
Furniture & Fixtures	1,914,772	1,914,772
Leasehold Improvements	1,572,807	1,572,807
IT	3,244,030	3,244,030
Automobile	40,113	40,113
Accumulated Depreciation	-7,690,685	-7,690,685
<i>Subtotal Non-Financial Assets</i>	21,813,456	21,813,456
Accumulated Surplus	14,747,365	13,620,509



MEMORANDUM

Date: January 29, 2018

To: Susan Poch, Senior Program Consultant (Housing)
Ministry of Health and Long Term Care

From: Jan Metheany, Program Manager
Algoma Public Health-Community Mental Health & Community Alcohol and Drug
Assessment Programs

RE: 1) 2018/2019 Supportive Housing Operating Budget Submission
2) 2018/2019 Transformation Housing Initiative Operating Budget Submission

- 1) The Program (#1536) administers five Supportive Housing Rent Supplement funding initiatives:

<i>Mental Health Homelessness Initiative Phase 2 (HIP 2) & Program 750</i>	\$ 149,268
<i>Service Enhancement</i>	\$ 97,932
<i>Residential Addiction-Rent Supplement Program</i>	\$ 48,900
<i>Mental Health & Addiction 1000 (years 2&3) Initiative</i>	\$ 46,200
<i>Mental Health & Addiction 1150</i>	\$ 17,300

Total 2018/19 Rent Supplement Budget Request: \$ 359,600

- 2) The program also administers one Transformation Supportive Housing Initiative:

<i>Kingsford Place Supportive Housing Initiative</i>	\$ 128,000
--	------------

Total 2018/19 Transformation Housing Budget Request: \$ 128,000

**Total 2018/19 Algoma Public Health -
Program # 1536 Supportive Housing Initiative(s) Budget Requests: \$ 487,600**

I have attached both the Supportive Housing Rent Supplement Operating Budget & Transformation Housing Operating Budget submission for the 2018/2019 fiscal year. Please contact me if you have any questions.

Blind River

P.O. Box 194
9B Lawton Street
Blind River, ON P0R 1B0
Tel: 705-356-2551
TF: 1 (888) 356-2551
Fax: 705-356-2494

Elliot Lake

50 Roman Avenue
Elliot Lake, ON P5A 1R9
Tel: 705-848-2314
TF: 1 (877) 748-2314
Fax: 705-848-1911

Sault Ste. Marie

294 Willow Avenue
Sault Ste. Marie, ON P6B 0A9
Tel: 705-942-4646
TF: 1 (866) 892-0172
Fax: 705-759-1534

Wawa

18 Ganley Street
Wawa, ON P0S 1K0
Tel: 705-856-7208
TF: 1 (888) 211-8074
Fax: 705-856-1752

MENTAL HEALTH & ADDICTIONS RENT SUPPLEMENT HOUSING BUDGET

IDENTIFICATION

Page 1

Corporation name		Program:		# Units Occupied	# Clients
Algoma Public Health - Ministry Program Number 1536		MH Rent Supp		59	62
Year ended		Service Enhancement		37	37
		Addictions		14	16
Corporation address		Mailing address		MH & A Strategy (1000 units)	
				MH & A Strategy (1150 units)	
Algoma Public Health		Algoma Public Health		17	19
294 Willow Ave		294 Willow Ave		7	7
Sault Ste Marie, ON PB6 0A9		Sault Ste Marie, ON PB6 0A9		Seniors at Home	
				Forensic MH	
Program Contact		Position	Telephone number	e-mail address	
Jan Metheany		Program Manager	705-759-3935	jmetheany@algomapublichealth.com	
Finance Contact		Position	Telephone number	e-mail address	
Justin Pino		Chief Financial Officer	705-942-4646 ext 5232	jpino@algomapublichealth.com	
Board Chair/President		Position	Telephone number	e-mail address	
Ian Frazier		Chair	705-759-5421	ifrazier@algomapublichealth.com	
Executive Director/CEO		Position	Telephone number	e-mail address	
Dr. Marlene Spruyt		MOH/CEO	705-759-5421	mspruyt@algomapublichealth.com	

MANAGEMENT DECLARATION BY BOARD OF DIRECTORS

I declare that, to the best of my knowledge and belief, the information provided in this Mental Health Housing Programs Budget accurately reflects the budget approved by the corporation's Board of Directors.

Signature	Name	Board Position	Date
	Ian Frazier	Chair	
Signature	Name	Board Position	Date
	Sergio Saccucci	1st Vice-Chair	

This form should be used by agencies which administer Ministry of Health & Long-Term Care Rent Supplement (incl. Capital Homeless) programs.

The Management Declaration must be signed by **two members of the Board of Directors** on behalf of the Board.

Ministry of Health and Long-Term
Care
Strategic Policy and Planning
Division
Mental Health and Addictions
Branch
80 Grosvenor Street, 8th Floor
Toronto ON M7A 1R3

Ministère de la
Santé et des
Soins de longue
durée



TRANSFORMATION SUPPORTIVE HOUSING PROGRAM BUDGET

IDENTIFICATION

Page 1

Corporation name

Algoma Public Health - Ministry Program Number 1536

Year ended

March 31 2019

Corporation address

Algoma Public Health
294 Willow Ave
Sault Ste Marie, ON P6B 0A9

Mailing address

Algoma Public Health
294 Willow Ave
Sault Ste Marie, ON P6B 0A9

Program Contact	Position	Telephone number	e-mail address
Jan Metheany	Program Manager	705-759-3935	jmetheany@algomapublichealth.com
Finance Contact	Position	Telephone number	e-mail address
Justin Pino	Chief Financial Officer	705-942-4646 ext 5232	jpino@algomapublichealth.com
Board Chair/President	Position	Telephone number	e-mail address
Ian Frazier	Chair	705-759-5421	ifrazier@algomapublichealth.com
Executive Director/CEO	Position	Telephone number	e-mail address
Dr. Marlene Spruyt	MOH/CEO	705-759-5421	mspruyt@algomapublichealth.com
		Facsimile	705-759-2105

MANAGEMENT DECLARATION BY BOARD OF DIRECTORS

I declare that, to the best of my knowledge and belief, the information provided in this Transformation Supportive Housing Programs Budget accurately reflects the budget approved by the corporation's Board of Directors.

Signature	Name	Board Position	Date
	Ian Frazier	Board Chair	
Signature	Name	Board Position	Date
	Sergio Saccucci	Board 1st Vice-Chair	

Instructions

- (1) This form should be used by Agencies which administer Transformation Supportive Housing Programs.
- (2) The Management Declaration must be signed by two members of the Board of Directors on behalf of the Board.

BASE OPERATING COSTS FOR TRANSFORMATION SUPPORTIVE HOUSING*(One budget must be submitted for each project)***Project's address:**

(fill in the attached schedule for a project with scattered units)

Kingsford Place-258 Kingsford Rd,
Sault Ste. Marie ON P6C 2W1**OPERATING COSTS:****Housing Related Costs**

Rent For Housing Units/Head Lease Expense

21,600

Maintenance - Salaries, Materials and Contracted Services

3,568

Utilities :

Electricity

Fuel

Water and Sewage

Total Utilities

0

Other Costs

Total Housing Related Costs

25,168

Support Related Costs

Staff Salaries and Benefits

121,920

Administration Costs

2,000

Food Costs **250.00/mnth per unit(6)+250/mnth program costs**

21,000

Tenant Personal Needs, Tenant Travel, Tenant Recreation

8,000

Other Costs **Cable-phone - Internet**

2,400

Total Support Related Costs

155,320

TOTAL OPERATING COSTS

180,488

REVENUE:

Rental Revenue

6

of Units

479

Rent

x 12 mos

34,488

Less: Vacancy Loss

Net Rental Revenue

34,488

Other Revenue **Food(250.00/per mnth-per unit)**

18,000

Ministry Subsidy

128,000

TOTAL REVENUE

180,488

SHELTER SURPLUS/ (DEFICIT)

0

Shaded boxes are formulated. Please do not input any data in these boxes

**ALGOMA PUBLIC HEALTH
FINANCE AND AUDIT COMMITTEE MEETING
NOVEMBER 8, 2017 @ 4:00pm
PRINCE MEETINGROOM, 3RD FLOOR, SSM
MINUTES**

COMMITTEE MEMBERS PRESENT: Patricia Avery Ian Frazier Lee Mason Dennis Thompson

APH STAFF PRESENT:

Dr. Marlene Spruyt	Medical Officer of Health
Justin Pino	Chief Financial Officer
Joel Merrylees	Manager of Accounting and Budgeting
Christina Luukkonen	Recording Secretary

1) CALL TO ORDER:

Mr. Frazier called the meeting to order at 4:02pm

2) DECLARATION OF CONFLICT OF INTEREST

Mr. Frazier called for any conflict of interests; none were reported.

3) ADOPTION OF AGENDA ITEMS

The committee agreed to discuss 7b) APH 2018 Public Health Operating & Capital Budget first.

FC2017-31 Moved: L. Mason

Seconded: P. Avery

THAT the agenda items for the Finance and Audit Committee dated November 8, 2017 be adopted as circulated; and

THAT the Finance and Audit Committee accepts the item on the addendum.

CARRIED.

4) ADOPTION OF MINUTES

FC2017-32 Moved: L. Mason

Seconded: P. Avery

THAT the minutes for the Finance and Audit Committee dated September 13, 2017 be adopted as circulated.

CARRIED.

5) FINANCIAL STATEMENTS

a. Financial Statements for the Period ending September 30, 2014

Mr. Pino spoke to the draft financial statements that were provided in the agenda package.

Questions were answered to the satisfaction of the committee.

FC2017-33 Moved: D. Thompson

Seconded: L. Mason

THAT the Finance and Audit Committee recommends the draft Financial Statements for the Period ending September 30, 2017 and put forth to the Board of Health for approval.

CARRIED.

6) BUSINESS ARISING FROM MINUTES: None

APPROVED

7) NEW BUSINESS/GENERAL BUSINESS

a) 2017 Contribution to APH Reserve Fund

Mr. Pino spoke to the briefing not that was provided in the agenda package. The committee discussed increasing the contribution.

FC2017-34 Moved: L. Mason
Seconded: P. Avery

THAT the Finance and Audit Committee recommends that the Board of Health approve a contribution of \$200,000 into the Reserve Fund from Algoma Public Health's operating account.
CARRIED.

b) APH 2018 Public Health Operating & Capital Budget

Mr. Pino reviewed the draft 2018 draft budget submission. A copy of the draft budget was provided in the agenda package. The committee discussed the proposed .05% levy increase to municipalities and the 0% increase from the Ministry.

FC2017-35 Moved: L. Mason
Seconded: P. Avery

THAT the Finance and Audit Committee recommends and put forth to the Board of Health for approval the draft 2018 Public Health Operating and Capital Budget.
CARRIED.

8) Addendum

a) Renewal of Service Contract with the Innovation Centre

A briefing note was provided on the service renewal with the SSM Innovation Centre along with the sole source procurement justification form.

FC2017-36 Moved: L. Mason
Seconded: P. Avery

THAT the Finance and Audit Committee recommends and put forth to the Board of Health for approval:

- i) The Sault Ste. Marie Innovation Centre (SSMIC) to continue to provide a geographic information system (GIS) and other information management services to APH.
- ii) Approve the contract renewal between APH and SSMIC

CARRIED.

The Finance and Audit Committee meeting recessed at 5:33pm for the Special Meeting of the Board. The Finance and Audit Committee meeting reconvened at 5:52pm following the adjournment of the Special Meeting of the Board.

9) IN-COMMITTEE

The Finance and Audit Committee added item b) Labour Negotiation.

FC2017-37 Moved: L. Mason
Seconded: D. Thompson

THAT the Finance and Audit Committee goes in-committee at 5:53pm
Agenda items:

- a. Adoption of in-committee minutes: September 13, 2017

b. Labour Negotiation

CARRIED.

10) OPEN MEETING

FC2017-39 Moved: L. Mason

Seconded: P. Avery

THAT the Finance and Audit Committee goes into open meeting at 6:01pm.

CARRIED.

Prior to adjourning the meeting the committee asked for an update regarding the Insurance presentation that was received at the last meeting. This is an agenda item for the February 2018 meeting to look at our current insurance plan and what other options are available in time for the next renewal.

Mr. Pino also addressed the media stories on APH not presenting to SSM City council on our budget. Our budget has not been approved yet by the board so there was nothing to present at that time.

11) NEXT MEETING: Wednesday, February 14, 2018

12) THAT THE MEETING ADJOURN:

FC2017-40 Moved: L. Mason

Seconded: P. Avery

THAT the meeting of the Finance and Audit Committee adjourns at 6:17pm.

CARRIED.

Algoma Public Health - Governance Committee Report

February 15, 2018

It was the first meeting of the new committee. Committee Board members are Lee Mason, Ian Frazier, Heather O'Brien, Connie Nykyforak, Karen Raybould and Lucas Castellani.

A review of the system for numbering and labeling the policies and by-laws of the Board was mentioned and will be looked at re-examined at a future meeting this year.

The Committee reviewed and discussed the draft Code of Conduct policy update that had gone for legal review with the Conflict of Interest Policy in the Fall. There were no recommendations to alter any parts, so the Committee is recommending adoption of the updated policy.

We continued the review and creation of the MOH/CEO Evaluation policy. Antoinette gave a general review of the process and the background used to develop the policy using parts of existing policies from other Boards. A robust discussion occurred related to the policy and the evaluation form that accompanies the policy. A final version was determined and it is going to be recommended to the Board for approval.

Christina updated the Committee on the progress of integrating Policies 02-05-010 Board Minutes and 02-05-070 In-Committee Materials Posting – Circulating-Retention that was brought forward in the fall. It was decided that a combined updated policy 02-05-010 would be out for and the former policy 02-05-070 would be archived. This is the recommendation that will be brought to the Board.

Policy 02-05-060 Meetings and Access to Information was discussed and reviewed. Some changes were suggested and its update will be recommended for approval by the Board.

A discussion regarding the monthly and yearly evaluations occurred. A review and update of the wording to ensure that the Board is getting useful and necessary information will occur at the next meeting. Some of the wording has not been modified since the inception of the evaluations.

Ian Frazier presented a draft plan to create a policy that would be used to ensure that new Board members have an orientation in a timely fashion after being appointed. The plan would include initial welcoming, technical instruction, and priority of materials reviewed. Discussion as to the extent and timelines of training were debated. The Committee is recommending the approval of the new policy.

A proposed schedule for staggering the Committee meetings was put forth for discussion at the next meeting. It will be sent to the Finance and Audit Committee also to get this input. It was requested that a review of staggering the meetings to possibly fall on alternating months and the schedule would make sure meetings are held when most needed.

A review of the Procurement policy 02-04-030 was undertaken at the Finance and Audit Committee and changes were suggested to be reviewed by the Governance Committee. The committee reviewed the changes and discussed the impact of the changes. It is recommended by the Committee that the Policy is updated and an Ad-hoc Committee of the Chairs be set to further study and clarify the section on Exemptions with a report and further recommendations back to the September 2018 Board meeting.

Committee adjourned the meeting.

Lee Mason

Chair of the Governance Committee

Algoma Public Health – GENERAL ADMINISTRATIVE – Policies and Procedures Manual

APPROVED BY: Board of Health

REFERENCE #: 02-05-030

DATE: O: June 20, 2007
Reviewed; June 17, 2014
Revised October 28, 2015
Revised: February 28, 2018

SECTION: Board

PAGE: 1 of 2

SUBJECT: Board Member Code of Conduct

The Algoma Public Health Board believes that its members must adhere to a high standard of ethical behavior in all aspects of their conduct at all times and that all members shall fulfill their duties in a manner that maintains and enhances public confidence in the APH Board.

POLICY:

Each member of the Board of Health shall comply with the Code of Conduct for the District of Algoma Health Unit (operating as Algoma Public Health).

CODE OF CONDUCT:

Board Members shall:

- 1) Adhere to all Board of Health bylaws, policies, and rules of procedure and perform their duties with integrity, transparency and accountability.
- 2) Represent the best interests of public and community health and the respective programs and services of Algoma Public Health.
- 3) Comply with conflict of interest policy and declare conflicts either perceived or actual on agenda matters as appropriate.
- 4) Keep in confidence any confidential information acquired by virtue of their position as a board member.
- 5) Attend both board and committee meetings as scheduled as it is an important accountability for all members. The expectation is that all members attend a minimum of 2/3 of all meetings within the year unless approved by the chair of the board or affected committee.
- 6) Preserve a state of neutrality by supporting and endorsing board and committee decisions regardless of the level of prior personal disagreement. Public inquiries regarding APH services shall be directed to the board chair or MOH/CEO or delegate
- 7) Review board package materials in advance of the meeting and participate productively in meetings.
- 8) Recognize that only the Board of Health Chair speaks for the board on public disclosures unless the chair delegates that responsibility on a specific topic.

- 9) Not publish or post on social media, a statement that could impair the public's confidence in the Algoma Public Health Unit and its ability to make transparent, objective, impartial and fair decisions that are in the public interest.
- 10) Interact with each other, staff and members of the public with respect, diplomacy and dignity. Respect the boundaries between the roles of staff and the roles of board and committee members.
- 11) Support one another and the MOH/CEO.

PROCEDURE

If a board member has a performance concern that violates the Code of Conduct, and is unable to resolve with informal communication with the member or regarding the MOH/CEO, the concern shall be brought to the Chair of the board or Vice Chair (*if issue is with Chair*).

The Board Chair in collaboration with the two Vice-Chairs (*if issue is with a Vice-Chair the remaining Vice Chair and Board Chair will be involved*) will mediate any disputes between Board members and/or the MOH/CEO in situations where the parties were unable to resolve the issue.

Where a Board or Committee member believes that another board or committee member has violated the Code of Conduct with respect to confidentiality or a conflict of interest that has not been declared despite any appropriate informal communications, the board or committee member shall advise an appropriate person such as the Chair of the Board or Chair of the affected committee. The Board Chair will in collaboration with the two Vice-Chairs investigate and try to resolve the issue informally.

Where there has been a failure on the part of a Chair and Vice-Chairs to resolve informally, the issue will be brought back to the entire Board for review. The Board may request that the Chair:

- i) Issue a verbal reprimand; or
- ii) Issue a written reprimand; or
- iii) Request that the Board member resign or
- iv) Seek dismissal of the Board member based on regulations relevant as to how the board member \ was appointed.

Algoma Public Health – GENERAL ADMINISTRATIVE – Policies and Procedures Manual

APPROVED BY:	Board of Health	REFERENCE #:	02-05-080
DATE:	O: February 28, 2018 R:	SECTION:	Board
PAGE:	1 of 2	SUBJECT:	Performance Evaluation for Medical Officer Of Health/Chief Executive Officer (MOH/CEO)

POLICY:

A written performance evaluation system will be used to provide an objective and uniform way to evaluate the Medical Officer of Health/Chief Executive Officer MOH/CEO's performance. It is a constructive process to build on strengths, correct weaknesses, and maximize performance.

The MOH/CEO's performance is to be evaluated before the end of the probationary period, in order to recommend to the Board of Health (BOH) appointment to regular appointment status, extension of probationary period, or termination of employment.

At the beginning of each year, the Board Chair (Chair) will meet with the MOH/CEO to set and review an annual work plan which includes professional development goals.

A standing committee of the BOH named the MOH/CEO Performance Evaluation Committee (MOHPEC) will conduct the performance evaluation of the MOH/CEO. MOHPEC is made up of the current Chair and Vice Chairs. The Director of Human Resources will assist with the evaluation process. The performance evaluation will be conducted by MOHPEC chaired by the Chair annually for two (2) years and every two (2) years thereafter. MOHPEC will incorporate feedback from internal stakeholders such as board of health members, staff and where appropriate external stakeholders as part of the 360° component of the evaluation.

As part of the performance evaluation, the MOH/CEO is responsible for completing a self-appraisal.

Formal performance evaluations do not take the place of ongoing evaluation and feedback. If the MOH/CEO's work is not adequate, the matter is to be dealt with while details and facts are fresh and will not wait for the formal review. The MOH/CEO's performance must return to the required standard within a specified time period or further action may be taken by the Board.

PROCEDURES

1. Annually, the Chair of the BOH will meet with the MOH/CEO to review the annual work plan, which includes the setting of professional development goals.
2. The Chair will schedule the performance evaluation before the end of the probationary period and then annually for two (2) years and every two (2) years thereafter.

3. The Director of Human Resources will send out the evaluation form to MOHPEC and they will complete and return to the Director of Human Resources for collation. MOHPEC can consult with any other persons they feel could provide relevant input to the performance evaluation, review the job description, operational plans, significant events and any other pertinent items from the period under review.
4. The Director of Human Resources will send the MOH/CEO a self-evaluation form to be completed before the meeting with the Chair. The self-evaluation is not to be submitted.
5. The Chair will work with the Director of Human Resources to organize the 360⁰ component of the evaluation. This would include a list of staff and external stakeholders, when warranted, who could be approached for potential feedback.
6. The Director of Human Resources will schedule a meeting with the Chair and Vice Chairs to review responses obtained and prepares the draft form. The information collected from the various sources will be used to grade each factor to complete the evaluation form, using the definitions included in the performance evaluation form and support the decision with comments and examples wherever possible. The evaluation should also include an assessment of performance relative to any learning or performance objectives set in the previous performance evaluation. In the BOH's comments, clearly indicate whether the overall performance is satisfactory or not. For probationary MOH/CEOs indicate if probation has been completed satisfactorily.
7. The Chair will present the performance evaluation to the BOH at the next BOH meeting in-camera session. The MOH/CEO is not present for this part of the meeting. BOH members may alter the draft evaluation.
8. The Director of Human Resources schedules a meeting(s) with the Chair and the MOH/CEO to discuss the evaluation. This part may require more than one meeting. When weighing all of the feedback, consideration should be given to the MOH/CEO's input and make changes/additions to the factor comments, examples and even grading where warranted.
9. The Chair will forward the draft evaluation form to the Director of Human Resources to update the form with changes. The Director of Human Resources will send the final copy to the Chair.
10. The Chair and MOH/CEO meet to sign and date the performance evaluation form. The MOH/CEO's signature means that they have read and understood the review.
11. The Chair will provide the MOH/CEO a copy of the completed performance evaluation form. The Director of Human Resources is to retain the original in the MOH/CEO's personnel file.
12. A follow up meeting(s) may be scheduled should the Chair deem it necessary.

Algoma Public Health- Medical Officer of Health/Chief Executive Officer (MOH/CEO)

Performance Evaluation Form

Name:

This performance evaluation is due on:

It reviews the performance for the period from: to:

And sets objectives for the period from: to:

The following rating scale is used in this performance evaluation:

Exceeds Expectations	Performance consistently exceeds all expectations/standards
Meets Expectations	Accomplishments are clearly obvious. Solid reliable performance that substantially meets expectations. In some instances, expectations are exceeded. In some instances, expectations are still being developed.
Progressing	Fulfilled some requirements of expectations/standards however expectation/standard is not fully or consistently met.
Requires Improvement	Fulfillment of requirements of expectations/standards was less than adequate and must improve.
Not applicable (n/a)	The Board of Health is not able to rate this area at this time.

Append additional sheets / documentation where required/appropriate.

Once completed, discussed and all signatures obtained, the original of this form is to be retained in the MOH/CEO's personnel file.

Program Excellence- <i>This area reflects on how the MOH/CEO has influenced the impact APH has on: population health measures; the use of health status data; evidence-informed program decision making; delivery of mandated and locally needed community and public health services</i>	Exceeds Expectations	Meets Expectations	Progressing	Requires Improvement	n/a
<ul style="list-style-type: none"> Responds effectively to health hazards and provides effective control of communicable diseases under the Health Protection and Promotion Act. 					
<ul style="list-style-type: none"> Champions coordinated approaches and engagement of clients and community partners in planning and evaluation of programs and services. 					
<ul style="list-style-type: none"> Maintains statutory obligations through the delivery of mandated and locally needed community and public health services. 					
<ul style="list-style-type: none"> Anticipates and plans for major trends in needs and services. 					
<ul style="list-style-type: none"> Uses evidence-informed decision making in developing programs and services to meet community needs. 					
<ul style="list-style-type: none"> Considers Health Equity in all program work. 					
<ul style="list-style-type: none"> Ensures processes in place to regularly evaluate public health programs and services, seeking ways to improve efficiency and effectiveness. 					
Comments: (include major strengths in this area of focus and any areas that may need future development)					

Client and Community Impact – <i>This area reflects on the MOH/CEO's representation of APH in the community</i>	Exceeds Expectations	Meets Expectations	Progressing	Requires Improvement	n/a
<ul style="list-style-type: none"> Contributes to increasing community awareness about public health. 					
<ul style="list-style-type: none"> Promotes productive relationships with the media and acts as a resource to the media regarding public health issues. 					
<ul style="list-style-type: none"> Promotes productive relationships, maintains regular communication and strong working partnerships with external stakeholders including Boards of Education, labour, government and media, health care providers, community organizations, citizen groups and the Ministry of Health. 					
<ul style="list-style-type: none"> Seeks new and innovative ways to work with partners to advance mutual goals in the community. 					
<ul style="list-style-type: none"> Promotes excellence in customer service within APH. Responds quickly and efficiently to enquiries/ complaints/issues from citizens/community groups. Exhibits tact and diplomacy in dealing with citizen/group complaints. Resolves complaints to 					

citizen/ groups' satisfaction whenever feasible. Provides helpful explanation where legislatively or otherwise constrained. Researches/facilitates appropriate contact when referral is necessary.					
Comments: (include major strengths in this area of focus and any areas that may need future development)					
Employee Engagement and Learning – <i>This area reflects on how the MOH/CEO has influenced APH's organizational capacity, climate and culture and the contribution made to enabling engaged and empowered staff; thoughtful and responsive leadership and organizational structures that support decision-making, innovation and learning</i>	Exceeds Expectations	Meets Expectations	Progressing	Requires Improvement	n/a
<ul style="list-style-type: none"> Promotes a positive working environment. Advocates integrity, empowerment, collaboration and striving for excellence among staff. Sets a professional example for staff. 					
<ul style="list-style-type: none"> Allocates resources to maximize departmental and program effectiveness. Proposes revision to staff structure and numbers as necessary. Collaborates with the executive team on opportunities for sharing/reallocating existing staff/resources wherever possible. Explores alternatives such as cost-sharing/joint services with other agencies and/or contract services. 					
<ul style="list-style-type: none"> Provides adequate supervision and direction of direct-reporting staff. Includes working with them to identify and prioritize short 					

<p>and longer-term goals. Conducts meaningful performance evaluations in a timely manner, and identifies their strengths and areas for development. Identifies and takes actions necessary to obtain improved performance where necessary. Recognizes and commends staff for outstanding work. Identifies and deals with performance concerns quickly and effectively by dealing with performance / communication / disciplinary issues in an appropriate manner.</p>					
<ul style="list-style-type: none"> Maintains effective communication with staff. Fosters a workplace climate conducive to open communication. Holds regular executive and leadership team meetings. Institutes feedback mechanisms to gauge leadership effectiveness. 					
<ul style="list-style-type: none"> Identifies areas where staff training and development would be of benefit to the leadership team and/or agency as a whole. Encourages staff commitment and ownership to upgrading and maintaining job related effectiveness. Promotes the view of training as a shared responsibility between staff and the organization. Supports planning of short and long term departmental training and development initiatives. 					
<ul style="list-style-type: none"> Regularly evaluates corporate operations, seeking ways to improve efficiency and effectiveness. 					
<ul style="list-style-type: none"> Exhibits excellent time 					

management skills. Systematically organizes own time. Commits to and meets deadlines. Respects others' time. Is punctual for meetings.					
<ul style="list-style-type: none"> Sets and achieves personal and professional development objectives. 					
Comments: (include major strengths in this area of focus and any areas that may need future development)					

Governance- <i>This area reflects on how the MOH/CEO has influenced the alignment of management methods and systems to ensure appropriate structures and resources are in place to achieve APH's mission and vision. This area also reflects on the MOH/CEO's responsibility for actions, decision and policies that impact APH's ability to achieve the requirements as set out under the strategic plan, the Ontario Public Health Standards (OPHS), other funder requirements and direction provided by the Board of Health</i>	Exceeds Expectations	Meets Expectations	Progressing	Requires Improvement	n/a
<ul style="list-style-type: none"> Monitors overall APH financial situation demonstrating effective management of financial resources. Ensures transparency and understanding of financial processes and procedures. 					
<ul style="list-style-type: none"> Develops innovative approaches to financing and revenue generation. Devises strategies to protect APH assets. 					
<ul style="list-style-type: none"> Ensures agency compliance with the Ontario Public Health Standards. 					
<ul style="list-style-type: none"> Abides by employment and other relevant legislation including Employment Standards Act, Labour Relations Act, Occupational 					

Health and Safety Act, Accessibility for Ontarians with Disabilities Act and the Human Rights Code. Adheres to terms of union and other contracts.					
<ul style="list-style-type: none"> Develops and maintains APH bylaws, policies and procedures and ensures adherence within the organization. Advises and consults with the BOH on significant matters. 					
<ul style="list-style-type: none"> Communicates regularly with the Chair of the Board and provides support in identifying agenda items for the BOH and Committee meetings. 					
<ul style="list-style-type: none"> Ensures adequate orientation and on-going education of BOH members. 					
<ul style="list-style-type: none"> Informs BOH of important developments affecting public health and APH (e.g. legislative changes, public health emergencies, organizational issues, system development, and environmental trends.) Makes recommendations as appropriate and includes financial analysis for recommendations. 					
<ul style="list-style-type: none"> Provides appropriate and timely written reports to the BOH. Writes and speaks clearly. Reports are easily understood by the BOH members. 					
Comments: (include major strengths in this area of focus and any areas that may need future development)					

SUMMARY OF OVERALL PERFORMANCE

Area of Focus	Exceeds Expectations	Meets Expectations	Progressing	Requires Improvement	n/a
Program Excellence					
Community and Client Impact					
Employee Engagement and Learning					
Governance					
Comments – (Including comments with respect to the major strengths of the MOH/CEO and areas for future development.)					

GOALS FOR THE NEXT PERIOD – BY AREA OF FOCUS

Program Excellence	Possible Key Performance Indicator(s)

Community and Client Impact	Possible Key Performance Indicator(s)

Employee Engagement and Learning	Possible Key Performance Indicator(s)

Governance	Possible Key Performance Indicator(s)

SIGNATURES

Medical Officer of Health/CEO

I discussed this performance evaluation with the Chair of the Board of Health.

I have participated in the setting of goals and targets for the next performance period, have reviewed my job responsibilities with the Chair of the Board of Health, and agree to the goals, targets and measurement standards noted above for the next performance period.

Comments

Medical Officer of Health/CEO

Date

For the Board of Health

I have discussed the performance evaluation with the Medical Officer of Health/CEO. We have reviewed the past period's work performance and goals and objectives, and have discussed goals and objectives for the coming performance period. We have also discussed professional development and training needs. The goals and objectives for the coming year have been established, including job responsibilities and measurement methods.

Chair, Board of Health

Date

Algoma Public Health – GENERAL ADMINISTRATIVE – Policies and Procedures Manual

APPROVED BY: Board of Health

REFERENCE #: 02-05-010

DATE: O: February 12, 1996
Revised: September 22, 2015
Revised: November 25, 2015
Revised: February 28, 2018

SECTION: Board

PAGE: 1 of 1

SUBJECT: Board Minutes/Packages –
Posting/Circulation/Retention

POLICY:

Algoma Public Health utilizes electronic board management software for access to agenda packages for board members. Agenda packages will be posted to the platform 1 week prior to the board meetings. The agenda package is also posted to the APH website for public access with the exception of unapproved minutes. Once the meeting minutes have been approved by the Algoma Public Health Board, the approved minutes will then be posted on the website.

Algoma Public Health Board “In Camera” documentation will be posted to the platform along with the Board Meeting Package to allow Board Members time to become familiarized with information prior to meetings. Board members should not make copies, save to desktop, photograph, or download in any format any version of the in-committee documentation to save. Minutes of “In Camera” sessions will be passed while in the next “In Camera” session. Once the meeting is complete the “In Camera” package will be removed from the platform.

Addendum packages will be posted to the platform and the APH website as soon as it is available.

Access, storage and retrieval of this information will be in accordance with general standards of APH and the Municipal Act section 239.2 and Section 239.3.

PROCEDURES:

- Secretary to the Board of Health:
- 1) Will upload the Board package and In Camera package to the electronic board management platform one week prior to the Board meeting.
 - 2) Will post the Board package to the Algoma Public Health Website and email the link to municipalities one week prior to the Board meeting. In Camera documentation will not be included.
- Board:
- 3) Will access the meeting package(s) on an electronic board management platform prior to the board meeting.
- Secretary to the Board of Health:
- 4) Maintain a binder of the original signed approved Board minutes plus signed resolutions by the Board Chair for each Board meeting on a yearly basis.
 - 5) Allow onsite access to Board of Health members to review the “In Camera” binder as required with reasonable notice.

Algoma Public Health – GENERAL ADMINISTRATIVE – Policies and Procedures Manual

APPROVED BY: Board of Health

REFERENCE #: 02-05-010

DATE: O: February 12, 1996
Revised: June 17, 2014
Revised: September 22, 2015
Revised: November 25, 2015

SECTION: Board

PAGE: 1 of 1

SUBJECT: Board Minutes/Packages –
Posting/Circulation/Retention

POLICY:

Algoma Public Health Board meeting packages will be posted to the APH website. Once the meeting minutes have been approved by the Algoma Public Health Board, the approved minutes will be posted on the website. Access, storage and retrieval of this information will be in accordance with general standards of APH and the Municipal Act.

PROCEDURES:

- Secretary to the Board of Health:
- 1) Will post the Board package to the Algoma Public Health Website and the email the link to municipalities one week prior to the Board meeting. In-committee documentation will not be included.(See Policy 02-05-060)
 - 2) Maintain a binder of original signed approved Board minutes plus signed resolutions by the Board Chair for each Board meeting on a yearly basis.

Algoma Public Health – GENERAL ADMINISTRATIVE – Policies and Procedures Manual

APPROVED BY: Board of Health

REFERENCE #: 02-05-070

DATE: O: September 22, 2015
R:

SECTION: Board

PAGE: 1 of 1

SUBJECT: “In Committee” material –
Posting/Circulation/Retention

POLICY:

Algoma Public Health Board “In Committee” documentation will be posted to the APH Secure Board website along with the Board Meeting Package to allow Board Members time to become familiarized with information prior to meetings. Minutes will be marked as **Confidential**. Access, storage and retrieval of this information will be in accordance with general standards of APH and the Municipal Act section 239.2 and Section 239.3.

PROCEDURES:

Board:

- 1) Has access to “In Committee” documentation through the APH Secure Board Webpage when the Board Meeting package is posted.
- 2) The “In Committee” documentation will be posted as a separate hyperlink after the Board Meeting package hyperlink.
- 3) “In Committee” documentation will be available to the Board Members until the close of the meeting, and then will be removed from the Secure Board Webpage.
- 4) Board members may review the “In Committee” documentation online, but should not make copies, save to desktop, photograph, or download in any format any version of the documentation to save.
- 5) Minutes of “In Committee” sessions will be passed while in the next “In Committee” session
- 6) Paper copies of the “In Committee” documentation (with the confidential watermark) will be made available for the Board members during the meeting and collected after the session is over.

Secretary to the Board of Health:

- 7) Maintain a binder of agenda and minutes of the “In Committee” sessions including motion to enter, people present during “In Committee” session, directives given to Staff, reports referenced and motion to exit.
- 8) Allow onsite access to Board of Health members to review the “In Committee” binder as required with reasonable notice.

Algoma Public Health – GENERAL ADMINISTRATIVE – Policies and Procedures Manual

APPROVED BY:	Board of Health	REFERENCE #:	02-05-060
DATE:	O: October 28, 2015 Revised: February 28, 2018	SECTION:	Board of Health
PAGE:	1 of 2	SUBJECT:	Meetings and Access to Information

PREAMBLE:

As reflected in the Algoma Public Health Strategic Plan the Board of Health strongly supports the principles of accountability and transparency. This policy regarding Meetings and Access to Information instructs the Board and informs the public as to:

- i) how meetings of the Board will be held
- ii) how the public can access information from Board meetings
- iii) how information from Board meetings will be disseminated
- iv) the terms under which a meeting or part of a meeting may be closed to the public in accordance with Section 239 of the *Municipal Act*.

POLICY:

Boards of Health meetings are open to the public and the Board will conduct its meetings subject to Section 239 of the *Municipal Act*.

Minutes of Board of Health, Finance Committee and Governance Committee meetings will be posted on Algoma Public Health's Website and emailed to each municipal clerk in Algoma Public Health's catchment area [with the exception of the in-committee minutes](#).

Copies of Board records in the possession or under the control of the Secretary to the Board may also be made available to members of the public and shall be processed in accordance with the General Administrative Manual (GAM) policy for information requests. Payment of the costs of photocopying shall be in accordance with the Algoma Public Health fee schedule.

Municipal Freedom of Information and Protection of Privacy Act does not apply to a record of a meeting closed under subsection (3.1). 2006, c. 32, Sched. A, s. 103 (3) of the *Municipal Act*.

In the event that the APH receives a complaint relating to a closed Board of Health meeting, ~~the~~ APH will utilize the services of the Ombudsman Ontario as the investigator when required in accordance with s.239 of the *Municipal Act*. (reference 03-08).

The Secretary to the Board of Health will ensure that members of the media covering Board meetings have access to relevant information.

In accordance with Section 239 of the *Municipal Act*, which also applies to local boards or committees of local boards, a meeting or part of a meeting may be **closed** to the public if the subject matter being considered is:

- the security of the property of the Algoma Public Health (APH);
- personal matters involving one or more identifiable individuals, including employees or prospective employees;
- proposed or pending acquisition, rent or disposition of land or realty;

- reports on charges which have been laid for contravention of by-laws or regulations, but which have not yet been dealt with in court;
- labour relations or employee negotiations;
- litigation or potential litigation, including matters before administrative tribunals, affecting the board;
- advice that is subject to solicitor-client privilege, including communications necessary for that purpose;
- a matter in respect of which a council, board, committee or other body may hold a closed meeting under another Act; and
- for the purpose of educating or training the members (reference section 239, Subsection 3.1 of the *Municipal Act*.)

A meeting shall be closed to the public if the subject matter relates to the consideration of a request under the *Municipal Freedom of Information and Protection of Privacy Act* if the council, board, commission or other body is the head of an institution for the purposes of that Act.
(1990, c. 25, s. 239 (3))

Before holding a meeting or part of a meeting that is to be closed to the public, a municipality or local board or committee of either of them shall state by resolution,

- (a) the fact of the holding of the closed meeting and the general nature of the matter to be considered at the closed meeting; or
- (b) in the case of education or training sessions, the fact of the holding of the closed meeting, the general nature of its subject-matter and that it is to be closed under article 239 subsection 3.1 of the *Municipal Act*.

Algoma Public Health – GENERAL ADMINISTRATION – Policies and Procedures Manual

APPROVED BY: Board of Health

REFERENCE #: 02-05-085

DATE: O: February 28, 2018

SECTION: Board

PAGE: 1 of 2

SUBJECT: Orientation – Board Members

POLICY:

The Board of Health (BOH) for Algoma Public Health (APH) shall ensure that BOH members are aware of their roles and responsibilities and emerging public health issues and trends by ensuring the development and annual implementation of a comprehensive orientation plan for new BOH members and a continuing education for continuing BOH members.

Orientation and continuing education activities shall occur on an on-going basis and shall include information on the following topics:

- The structure, vision, mission goals and objectives of the public health unit;
- Overview of the strategic plan, the planning process, its relationship to the operational plan, and performance monitoring;
- Community demographics overview, including information on social and cultural diversity;
- Program and service overview, including organizational emergency preparedness planning;
- Provincial government structure and the funding streams of the three ministries;
- The duties and responsibilities of board members, including requirement to attend board meetings, advanced review of meeting materials, understanding of board of health policies and procedures, and understanding of public health issues;
- Board members' fiduciary responsibilities in terms of trusteeship, due diligence, avoiding conflict of interest, maintaining confidentiality, strategic oversight, ethical and compliance oversight, stakeholder engagement, MOH (and executive officers, where applicable) compensation, risk management oversight and succession planning; and
- Opportunities for board members to participate in conferences or seminars that are sponsored or hosted by other organizations.

New members of the BOH for APH will be provided with an orientation process and access to the orientation materials (either an orientation binder or available electronically) when they become a member of the BOH. The purpose of the orientation process is to provide all BOH members with information relating to public health standards, finance, Legislation governing health units, BOH roles, responsibilities, by-laws, structure, relevant policies and procedures. The orientation process will take place as a separate in-person meeting apart from regularly scheduled BOH meetings and will include review of the orientation materials.

The orientation material is created by the office of the MOH/CEO and will be revised at a minimum once a year or as changes occur. BOH members will be provided with updated information for their orientation material as changes occur in order to ensure current information is available to all BOH members. BOH members are encouraged to attend alPHa seminars, workshops, and meetings as they arise.

SCOPE

This policy applies to new and continuing members of the BOH.

RESPONSIBILITIES

MOH/CEO and/or BOH Chair (or appropriate designate(s)) will:

- Set up an orientation meeting with each new BOH member prior to the first BOH meeting;
- Within three months of appointment review the orientation material with the BOH member to provide a clear understanding of relevant BOH and APH information;
- Provide ongoing orientation to all BOH members during their tenure on the BOH;
- Provide each BOH member with current and complete orientation material; and
- Ensure the orientation material is kept up to date and revised information is provided to each BOH member.

BOH Members will:

- Attend an initial orientation meeting with the BOH Chair and/or MOH/CEO upon becoming a member of the BOH;
- Ensure they have a working understanding of their role as a BOH member and all information as outline in the orientation material;
- Attend/participate in continuing education activities; and
- Use the orientation material as a BOH resource.

DRAFT

Algoma Public Health – GENERAL ADMINISTRATIVE – Policies and Procedures Manual

APPROVED BY: Board of Health

REFERENCE #: 02-04-030

DATE: O: February 13, 1996
Revised: May 28, 2015
Revised: October 28, 2015
Revised : February 28 2018

SECTION: Board Policy

PAGE: 1 of 14

SUBJECT: Procurement Policy

1.0 PURPOSE

The purpose of this policy is:

- a) To ensure that Algoma Public Health (APH) utilizes fair, reasonable and efficient methods to procure quality goods and services required to execute the Board of Health for the District of Algoma Health Unit's (the Board's) programs and services.
- b) To ensure APH aims to be accountable and transparent when procuring goods and services while safeguarding the assets of the agency.
- c) To protect the financial interest of APH while meeting the needs of its programs and services it offers within the District of Algoma.
- d) To promote and ensure the integrity of the procurement process and to ensure the necessary controls are present for a public institution.

2.0 POLICY ACCOUNTABILITY AND RESPONSIBILITIES

The Board is accountable to ensure that Algoma Public Health uses fair, reasonable and efficient methods to procure quality goods and services required to execute the Board's programs and services. The Board delegates responsibility to Algoma Public Health employees as outlined below:

Medical Officer of Health (MOH)/Chief Executive Officer (MOH/CEO)

- a) Ensures the Leadership Team is aware of and follows the Procurement policy
- b) Ensures that an adequate system of internal controls is in place related to APH's Procurement policy
- c) Ensures changes to the Procurement Policy are implemented
- d) Reports to the Board on any liability incurred as a result of the policy not being followed

The Leadership Team

- a) Ensures all staff know and follow policy directions for procurement of goods and services
- b) Considers price, quality and timely delivery of the product or service being procured rather than only the lowest invoice price
- c) Considers the total acquisition cost
- d) Monitors expenses on a regular basis to ensure that they are within the approved budget

3.0 SCOPE OF APH PROCUREMENT POLICY

This policy applies to the procurement of goods and services for APH. Exemptions of this policy include:

- a) Training and Education
 - i. Registration for conferences, conventions, courses, workshops and seminars
 - ii. Magazines, subscriptions, books and periodicals
 - iii. Memberships and association fees
 - iv. Guest speakers for employee development
- b) Refundable Employee Expenses
 - i. Meal allowances
 - ii. Travel expenses
 - iii. Kilometer and other incidental expense reimbursement
- c) Employer's General Expenses
 - i. Payroll and honoraria remittances
 - ii. Government license fees
 - iii. Insurance Premiums
 - iv. Employee benefits
 - v. Damage and insurance deductible claims
 - vi. Petty cash replenishment
 - vii. Tax remittances
 - viii. Loan payments
 - ix. Bank fees and charges
 - x. Grants to agencies and partners
 - xi. Payments pursuant to agreements approved by the Board
- d) Professional and Special Services
 - i. Special tax, accounting, actuarial and audit services and advice from the Board-approved auditor

- ii. Legal fees and other professional services related to litigation, potential litigation or legal matters
- iii. Clinical Service that are required to meet a community need and for which there are a limited number of professionals willing to provide these services
- iv. Confidential items (i.e. investigations, forensic audits)
- v. Honoraria
- vi. Warranty work resulting from contractual obligations
- vii. Group Benefits and Employee Assistance Programs
- viii. Agency Insurance

e) Utilities/Communication Infrastructure

- f) Advertising services required by APH on or in but not limited to radio, television, online, newspaper and magazines
- g) Bailiff or collection agencies
- h) Software licensing renewals
- i) Ongoing maintenance agreements
- j) Vaccine purchases
- k) A situation where APH staff are incurring the cost of a service (i.e. exercise class on APH premises)
- l) Real Property Interests
 - i. All real estate transactions
- m) A situation where a competitive process could interfere with APH's ability to maintain security or order or to protect human, animal or plant life or health
- n) Emergency Goods & Services where an unforeseen situation or urgency exists, and the goods or services cannot be obtained through a competitive process. Purchase of these emergency items must be authorized by the CFO or the MOH/CEO. The Chair of the Board or designate must be notified. An unforeseen situation of emergency does not occur where APH has failed to allow sufficient time to conduct a competitive process.
- o) Goods & services where there is only one supplier available and no alternative or substitute exists

4.0 FORM OF COMMITTEMENT BY ROLE/SIGNING AUTHORITY

4.1 Signing Authority to Make Purchases

The delegation of signing authority to make purchases on behalf of the agency is based on dollar amount of the expenditure and the role in which the employee occupies within the agency.

Expenditure \$ Amount	Required Approval
0-\$500	Executive Assistant to MOH/CEO and Board Secretary or Executive Assistants to Executive Team
0- \$4,000	Program or Administration Supervisors and Managers
\$0 - \$15,000	Any Director or Associate MOH or Manager of Accounting & Budgeting
\$0 - \$55,000	CEO/MOH or CFO
Greater than \$55,000	Board of Health

The delegation of signing authority for the Execution of Documents is defined by Algoma Public Health By-Law 95-1 – To Regulate the Proceedings of the Board of Health, Clause 34 and 35, Execution of Documents.

Note: When the Associate MOH is functioning in the capacity of the MOH, signing authority will reflect that of the MOH noted above.

4.2 General Guidelines

When assessing what dollar value the purchase falls within, the following conditions are considered:

- The spending authorization limits noted above and throughout this policy are before applicable taxes
- The goods or services purchased must be taken in their entirety and not broken down into component parts in an attempt to circumvent this policy.
- The cumulative value of those goods or services over a calendar year
- The total value of the contract that will be awarded to the same individual/company over the term of that contract whether for a single or multiple years.

5.0 QUOTATION PROCEDURE

5.1 Requests for Bids/Quotations/Proposals/Tenders and Dollar Thresholds

Requests for bids, quotations and proposals are **mandated** for the purchase of all goods and services according to the following guidelines:

- \$1 – \$5,000: Bids, quotations and/or proposals are **recommended but not required**.
- \$5,000 – \$15,000: Two (2) written bids, quotations, and/or proposals **are required**.

- \$15,000 to \$55,000: Three (3) written bids, quotations, and/or proposals **are required**.
- For purchases greater than \$55,000 a formal Request for Quotation (Tender) must be adhered to. Board approval is required once the successful bidder is chosen.
- The time frames for soliciting this information are generally between ten (10) to fifteen (15) business days depending on the complexity and value of the request.

The submission of split requisitions in an attempt to circumvent the bidding policy is not allowed.

Written bids, quotations and/or proposals must go through APH Administration.

Administration may, at their discretion, secure other competitive bids regardless of the dollar thresholds listed at any time. Furthermore, Administration may, at their discretion, conduct negotiations with more than the apparent low bidder when it is deemed to be in APH's best interest to do so.

5.2 Confidentiality of Bids/Quotations/Proposals

In accordance with fair and best business practice, all information supplied by vendors in their bid, quotation or proposal must be held in strict confidence by the employee(s) evaluating the bid, quotation or proposal and may not be revealed to any other vendor or unauthorized individual. Failure to do so may result in termination.

5.3 Late Bids/Quotations/Proposals

- a) All bids, quotations and proposals are to be date and time stamped to assure that they are received prior to the deadline for submission. It is the responsibility of the vendor to ensure that their bids are received by the responsible person no later than the appointed hour of the bid opening date as specified on the request for bid.
- b) **Late submissions will not be considered.**

5.4 Errors in Bids/Quotations/Proposals

- a) Vendors are responsible for the accuracy of their quoted prices. In the event of an error between a unit price and its extension, the unit price will govern. Quotations may be amended or withdrawn by the bidder up to the bid opening date and time, after which, in the event of an error, bids may not be amended but may be withdrawn prior to the acceptance of the bid.
- b) After an order has been issued, no bid may be withdrawn or amended unless the Administration considers the change to be in APH's best interests.

5.5 Sole Source Procurement and Justification

The Director, in consultation with the applicable Manager, shall initiate sole source purchases provided that any of the following conditions apply:

- a) where there is only one known source
- b) where the compatibility of a purchase with existing equipment, facilities, or services is a paramount consideration
- c) when competition is precluded because of the existence of patent rights, copyrights, trade secrets
- d) where the procurement is for electric power or energy, gas, water or other utility services
- e) where it would not be practical to allow a contractor other than the utility company itself to work upon the system
- f) where a good is purchased for testing or trial use
- g) where it is most cost effective or beneficial to APH
- h) when the procurement is for technical services in connection with the assembly, installation or servicing of equipment of a highly technical or specialized nature
- i) when the procurement is for parts or components to be used as replacements in support of equipment specifically designed by the manufacturer
- j) the extension or reinstatement of an existing contract would be more cost-effective or beneficial to APH

6.0 VENDOR SELECTION

As APH strives to provide the best quality of program offerings and services, the lowest price received in the bid and RFQ process may not always be accepted. In such cases, justification for choosing an alternative bid or RFQ must accompany the package of bids or RFQs. In some cases, the required number of formal bids may not be possible (i.e. potential vendors decide not to bid). In such cases, evidence of solicitation of the required number of bids as outlined in this policy must be maintained. Administration reserves the right to exclude an RFQ/RFP if there is evidence to support the vendor is not in good standing with APH.

Purchasing decisions are based on price, quality, availability and suitability.

6.1 Vendor of Record

The use of a Vendor of Record (VOR) from the Ministry of Government Services website precludes the need to go to a public bid solicitation process since this process was already done by that Ministry. Examination of the pricing should be done against local/current suppliers of the same product or service to ensure that the Health Unit is obtaining the best price, quality, availability and suitability before engaging a VOR.

6.2 Co-operative Purchasing

The Health Unit shall participate with other government agencies or public authorities in Cooperative Purchasing where it is in the best interests of the Health Unit to do so.

The CFO, in conjunction with the MOH/CEO, has the authority to participate in arrangements with on a co-operative or joint basis for purchases of goods and/or services where there are economic advantages to do so, purchases comply with the principles of this Policy, and the annual expenditures are expected to be less than \$55,000.

If the annual expenditure is expected to be greater than \$55,000, Board of Health approval for the purchase will be required.

The policies of the government agencies or public authorities calling the cooperative tender are to be the accepted policy for that particular tender.

7.0 SPECIAL PROCUREMENT POLICIES

7.1 CONTRACTS/LEASES

Signing authority to enter into a contract/lease will follow the limits as set out in section 4.1 of this policy. In addition;

The Board must approve contracts where:

- a) Irregularities preclude the award of a contract to the lowest bidder in the Tending and Request for Quotation process **and** the 'total acquisition cost' exceeds **\$55,000**,
- b) A bid solicitation has been restricted to a single source supply and the 'total acquisition cost' of such goods or services exceeds **\$55,000**
- c) The contract/lease is for multiple years and exceeds **\$55,000** per year

7.2 Consulting Services

Consulting Services are provided by an individual or company with expertise or strategic advice. The individual is working under a contract relationship rather than an employee relationship.

The acquisition of consulting services **must** be sought through a competitive process **when the total expenditure for the service is greater than \$10,000**. The limits for the competitive process for consulting services are as follows:

- \$0 - \$10,000: negotiation with the prospective consultant to acquire consulting services
- \$10,000 – \$55,000: Three (3) written bids, quotations, and/or proposals **are required**.
- For purchases greater than \$55,000 a formal Request for **Proposal** must be adhered.

All contractual agreements with consultants up to \$55,000 must be approved by the MOH/CEO and CFO. Consulting Contracts for more than \$55,000 requires the approval of the MOH/CEO and the Board of Health.

Consulting Services do not include services in which the physical component of an activity would be prevailing. For example, services for the operation and maintenance of a facility or plant;

7.3 Approvals for Construction and Alterations to Physical Space

- a) All requisitions for construction, renovation, or alteration to physical space at Algoma Public Health under \$55,000 require the review and prior written approval of the CFO and the Medical Officer of Health/CEO. All requisitions for construction, renovation, or alteration to physical space at Algoma Public Health over \$55,000, require authorization of the Board of Health.
- b) Detailed specifications, drawings, and/or blue prints, if appropriate, should accompany the Purchase Requisition. Requisitions submitted to Accounts Payable without the prior written approval will not be processed.

7.4 Equipment and Equipment Screening

- a) Algoma Public Health has established a policy governing the acquisition, control, and disposition of Algoma Public Health equipment.
- b) It is the policy of Algoma Public Health to ensure that every effort is made to avoid the purchase of unnecessary or duplicate equipment.
- c) The purchasing authorization levels by role defined in the policy will govern equipment purchases.

8.0 PROHIBITIONS

8.1 Conflicts of Interest

- a) Employee shall not place themselves into positions where they could be tempted to prefer their own interests or the interest of another, over the interest of the public that they are employed to serve. Whenever employees, during the discharge of their duties, become exposed to or involved in actual/or potential Conflicts of Interest, they must disclose the situation to their Manager/Director/MOH/CEO/Board of Health (as may be appropriate) and shall abide by the advice given.

8.2 Gifts, Gratuities, and Kickbacks

Algoma Public Health policy prohibits all employees from accepting gifts, gratuities or kickbacks of any value from vendors or service providers. Items of a very minimal value which

are of an advertising nature only, and available to other customers may be accepted (e.g. pens, hats, coffee cups, etc.). Any questions an APH employee may have as the appropriateness of the value of the item must be communicated to the employee's Manager/ Director/ MOH/CEO/Board of Health (as may be appropriate).

8.3 Personal Purchases

The purchase of any goods or services for personal use by or on behalf of any APH employee, for purposes other than the bona fide requirements of APH is strictly prohibited.

8.4 Division of Contracts

The division of a contract to avoid the requirements of this policy is prohibited.

8.5 Local Preference

No local preference shall be shown or taken into account in acquiring goods and services on behalf of APH. Consideration will be given to local/regional products and services which are considered equal in quality and price and have a level of performance acceptable to the Board of Health.

8.6 Prohibited Classes of Vendor

APH shall not acquire goods and/or services from any of the following:

- a) Board of Health Members;
- b) Employees of the Health Unit at or above the level of Supervisor;
- c) Businesses in which the individuals in (a) or (b) above hold a controlling interest.

9.0 General Information

9.1 The Accessibility for Ontarians with Disabilities Act (AODA)

In deciding to purchase goods or services through the procurement process for the use of itself, its employees or the public, APH, to the extent possible, shall have regard to the accessibility for persons with disabilities to the goods or services.

9.2 Environmental Considerations

Consideration will be given to recycled and other environmentally responsible products which are considered equal in quality and price and have a level of performance acceptable to the Board of Health.

The Board of Health will endeavor, whenever possible, to purchase and utilize products that support environmentally sound practices from the manufacturing process through to final

delivery and disposal. Priority consideration will be given to products that espouse environmentally friendly sound practices.

9.3 Disposal of Surplus Goods

The Disposal of surplus and obsolete equipment shall be evaluated on a case by case basis.

The CFO in conjunction with the MOH/CEO shall have the authority to sell, exchange, or otherwise dispose of Goods declared as surplus needs of APH, and where it is cost effective and in the best interest of APH to do so. Items or groups of items may:

- a) Be offered for sale to other Health Units, affiliates or other government agencies or public authorities; or
- b) Be sold by external advertisement, formal request, auction or public sale (where it is deemed appropriate, a reserve price may be established); or
- c) Be donated to a not-for-profit agency; or
- d) Be recycled; or
- e) In the event all efforts to dispose of Goods by sale are unsuccessful, these items may be scrapped or destroyed if recycling is unavailable

No disposition of such Good(s) shall be made to employees, elected officials, or their family members.

9.4 Purchase of Surplus Goods

As appropriate, the Manager of Accounting and Budgeting and/or the CFO shall record the disposition of Tangible Capital Assets.

9.5 Consulting Services Requirements

All consultants working on behalf of APH who will have direct access to APH financial records, bank accounts, or employee records as per the terms of their contract are required to provide a current police information check (PIC). This includes but is not limited to any consultant or licensed professional who will serve in the capacity of APH's Chief Financial Officer/Business Administrator, Manager of Accounting and Budgeting, Director of Human Resources, Manager of Human Resources, Supervisor of Payroll Administrator, or Information Technology support.

All consultants or service providers working on behalf of APH who will interact with children, youth or vulnerable persons as per the terms of their contract are required to provide a current police vulnerable sector check (PV5C). If the service provider is required to provide a criminal reference check to their Regulatory College as part of the annual licensure process, an attestation from the service provider along with the copy of their current licensure will be accepted.

Provision of the required criminal record search is required prior to commencement of any consulting work with APH. All offers for consulting services are conditional on receipt of satisfactory criminal reference checks.

All consultants are required to provide the names and contact information of at least two (2) references for which similar services were recently provided. This includes, but is not limited to any consultant or licensed service provider who is a nurse.

Positive references are required prior to commencement of any consulting work with APH. All offers for consulting services are conditional on receipt of satisfactory reference checks.

10.0 Review and Evaluation

The effectiveness of this policy will be evaluated and reviewed every **two (2)** years by the Board of Health, or more frequently as required. This review will include both legislative requirements and best practices.

11.0 PROCUREMENT PROCEDURES

The purchasing cycle includes the following steps:

- a) Authority to purchase goods and services through budget approval and delegation of duties by the Board to the MOH/CEO
- b) The MOH/CEO delegates authority to purchase goods and services to other employees based on roles defined within the agency
- c) Quotation procedure and vendor selection**
- d) A purchase requisition/purchase order approval or executed service contract
- e) Receipt of goods/services (Bill of Lading) and invoice
- f) Payment made to vendor

All goods and services necessary to support APH programs and services must be authorized and follow the appropriate purchasing procedures. **Note: any purchase that is noted as an exception in this policy does not require a purchase order (i.e. utility expense).**

11.1 Purchase Requisition/Purchase Order.

For the purposes of this Policy, an APH Purchase Order will serve as the request to purchase a good or service (purchase requisition) by staff. Requisitions may be initiated at any level, but only the above named positions can bind a Purchase Order through the authorization levels as defined by the dollar amounts noted above. A Purchase Order serves as the legal offer to buy products or services from a vendor. Once a vendor accepts a Purchase Order from APH, a contract now exists to purchase the goods or services.

- a) The Purchase Requisition/Purchase Order is used to request a vendor or administration to acquire materials, parts, supplies, equipment, or services.

- b) The Purchase Requisition/Purchase Order is a three (3) part form with a pre-printed number. The white copy is to be forwarded to the vendor via mail or electronic means, the yellow copy is to be forwarded to APH Accounts Payable. APH Accounts Payable will use the Purchase Order number to match with the vendor invoice in addition to the receipt documentation such as a packing slip in order to execute payment. Once payment is completed, documentation is filed by APH Accounts Payable department. The pink copy along with copies of all documentation should be retained by the requisitioning department for future inquiry,
- c) The requisitioning program is responsible for providing the complete account number, and appropriate signature(s) as indicated by Signing Authority established in this policy.
- d) All quotations and correspondence from the vendor and supporting documentation (e.g., written bids, letters of justification and/or Sole Source Justification) must be attached by the requisitioning department to the Purchase Order when submitted to APH Accounts Payable.
- e) Administration reserves the right to seek additional bids from other qualified sources as it deems appropriate.
- f) Departments should anticipate their requirements to allow adequate lead time for order processing and product delivery. Item descriptions should be complete and accurate to allow buyers to bid the requirements expeditiously.
- g) Petty Cash purchases are not required to provide a Purchase Order.

11.2 Change Order – Cancellation or Modification of a Purchase Order

Only Administration is authorized to change a Purchase Order. Changes in a previously issued purchase order can be made only by a new Purchase Order marked "Change Order". The changes may refer to price, quantities ordered, terms and conditions, delivery point, etc. Please contact Administration for assistance with Change Orders.

11.3 Blanket Purchase Orders

A Blanket Purchase Order is a is any contract for the purchase of goods or services which will be required frequently or repetitively but where the exact quantity of goods or services required may not be precisely known or the time period during which the goods or serves are to be delivered may not be precisely determined. A Blanket Purchase Order is often negotiated to take advantage of predetermined pricing. It is normally used when there is a recurring need for expendable goods (i.e. birth control pills, vaccines, etc.). Blanket Purchase Orders are often used when APH buys large quantities of a particular good and has obtained special discounts as a result of bulk purchasing.

Request to enter into a blanket Purchase Order must be approved by the CFO or Manager of Accounting and Budgeting. A Blanket Purchase Order generally should not exceed 1

year. The associated Program Manager and their reporting Director must approve the Blanket Purchase Order.

11.4 Cheque Requisition

For miscellaneous or non-competitive purchases, payment for goods and services may be initiated by completing a Cheque Requisition. A Cheque Requisition is completed by the department making the request and is authorized and signed by the employee's Manager. Cheque Requisitions require the approval of the appropriate signing authority.

11.5 Petty Cash

Petty cash may be used for immediate needs such as stationery, or miscellaneous program material supply purchases of \$200 and under. Petty cash may not be used for travel expenses, business meetings, personal loans, consultant fees or any other type of personal service payments, salary advances or the cashing of personal cheques.

Disbursements from the Petty Cash Fund must be properly documented with original itemized receipts approved by the employees Manager or a Director and include the appropriate cost center as to where the charges should be expensed to. Receipts should include a description of the business purpose of the transaction, goods, or services purchased and the date. (See petty cash policy).

11.6 Use of Corporate Credit Card

The Board of Health has authorized the use of corporate credit cards to carry out approved business transactions. The MOH/CEO or designate will approve employees who require a corporate credit card to execute needs of the Health Unit. Purchases made via a corporate credit card must follow the guidelines as set out in this policy and the Health Unit's Corporate Credit Card Policy. Specifically, the delegation of signing authority noted above will govern individual credit card purchases. In situations where a credit card has been issued to an employee who has not been designated signing authority, an approved purchase order signed by the appropriate signing authority is required for each purchase. In situations where an employee has been issued a corporate credit card and where the specific expenditure exceeds their signing authority, an approved purchase order signed by the appropriate signing authority is required for each purchase.

11.7 Custody of Documents

The CFO, or designate shall be responsible for the safeguarding of original purchasing and contract documentation for the contracting of goods, services or construction and will retain documentation in accordance to the records retention policy.

Glossary of Roles Noted within Algoma Public Health Procurement Policy

Administration – consist of the Medical Officer of Health/CEO, the Executive Team, the Manager of Accounting & Budgeting, the Manager of Operations, the Manager of Communications, and the Supervisor of Payroll.

Board of Health for the District of Algoma Health Unit - is the governing body of Algoma Public Health and is established by the provincial public health legislation, the Health Protection and Promotion Act, RSO 1990, (HPPA) and regulations.

Chair of the Board – is the highest officer of Algoma Public Health. The individual holding this position is elected by members of the Board of Health for the District of Algoma Health Unit.

Consultant – is an individual or company that provides expertise or strategic advice to Algoma Public Health. The individual is working under a contract relationship rather than an employee relationship and is paid through submission of invoices.

Executive Team – consists of the Medical Officer of Health/CEO, the Associate Medical Officer of Health, the Chief Financial Officer, Director of Human Resources, Program Directors.

Leadership Team – consists of the Executive Team plus Program Managers, the Manager of Accounting and Budgeting and the Manager of Operations, the Manager of Communications, Supervisor of Payroll and Supervisor of CADAP/CMH and any other Program or Administrative Supervisor or Manager.

Staff/Employee – a person who is hired to provide services to a company on a regular basis in exchange for compensation and who does not provide these services as part of an independent business.

Vendor – the party in the supply chain that makes the goods or services available or sells something to Algoma Public Health.

Original: February 13, 1996

Revised: March 2006

Revised: February 24, 2009

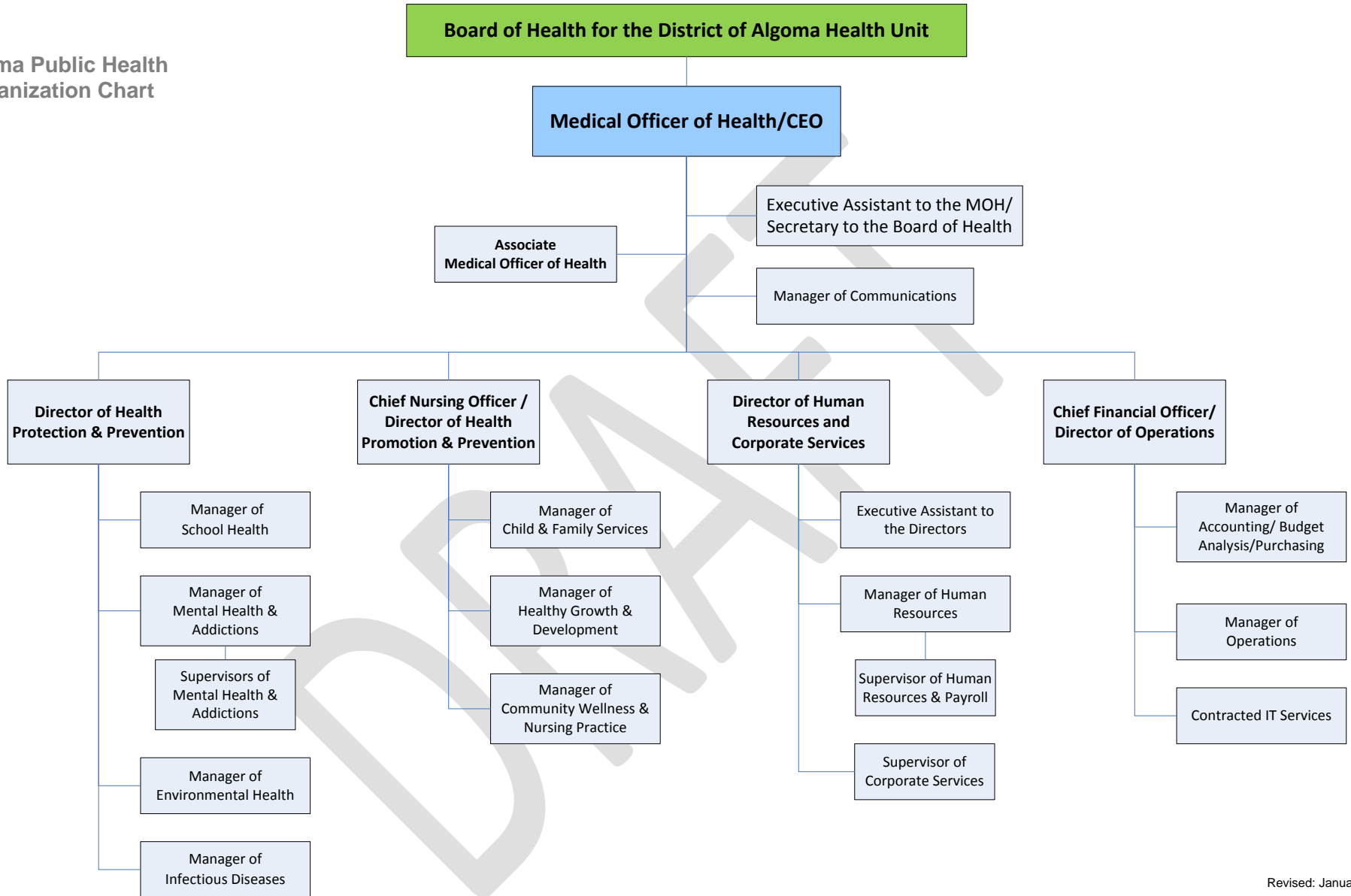
Revised: March 18, 2015

Revised: May 28, 2015

Revised: October 28, 2015

Revised: February 28, 2017

Algoma Public Health
Organization Chart



Revised: January 31, 2018

**ALGOMA PUBLIC HEALTH
GOVERNANCE STANDING COMMITTEE MEETING
OCTOBER 30, 2017 @ 5:30PM
PRINCE MEETINGROOM, 3RD FLOOR, SSM
MINUTES**

COMMITTEE MEMBERS PRESENT: Ian Frazier Deborah Graystone Lee Mason Heather O'Brien

APH STAFF PRESENT:

Dr. Marlene Spruyt	Medical Officer of Health
Dr. Jennifer Loo	Associate Medical Officer of Health
Antionette Tomie	Director of HR and Corporate Services
Christina Luukkonen	Recording Secretary

1) CALL TO ORDER:

Ms. Graystone called the meeting to order at 5:02 pm.

2) DECLARATION OF CONFLICT OF INTEREST

Ms. Graystone called for any conflict of interests; none were reported.

3) ADOPTION OF AGENDA ITEMS

Approved with the addition of 6e) Amendments to the Annual Activity Plan.

GC2017-18 Moved: I. Frazier

Seconded: L. Mason

THAT the agenda items for the Governance Standing Committee dated October 30, 2017 be adopted as amended.

CARRIED.

4) ADOPTION OF MINUTES

GC2017-19 Moved: H. O'Brien

Seconded: L. Mason

THAT the minutes for the Governance Standing Committee dated September 13, 2017 be adopted as circulated.

CARRIED.

5) BUSINESS ARISING FROM MINUTES

a. 02-05-015 – Conflict of Interest Policy

Committee discussed changes.

GC2017-20 Moved: H. O'Brien

Seconded: I. Frazier

THAT the Governance Standing Committee recommends the changes to policy 02-05-015 – Conflict of Interest with amendments and puts for to the Board of Health for approval.

CARRIED.

b. 02-05-030 – Code of Conduct Policy

Committee discussed proposed changes. Ms. Graystone will make recommended changes to policy and bring back to the next committee meeting on February 14, 2018.

c. Performance Evaluation for MOH CEO

Committee members discussed the new policy and evaluation tool presented. A 6 month evaluation to be completed from the date of hire followed by a larger more in depth evaluation 12 months from date of hire. Subsequent evaluations to be completed every 12 months or as needed. Mr. Mason and Mrs. Tomie will make the suggested changes to the policy and evaluation tool and bring back to the February 14, 2018 meeting.

d. New Board Member Orientation Checklist

Mr. Frazier to bring forward an orientation plan for new board members to the February 14, 2018 meeting.

6) NEW BUSINESS/GENERAL BUSINESS

a. 02-05-010 – Board Minutes – Posting - Circulation

b. 02-05-070 – In-Committee Material Posting – Circulating - Retention

c. 02-05-060 – Meetings and Access to Information

Three policies coming forward for review. Dr. Spruyt suggested combining the three policies into one as they all pertain to access of Board material. Dr. Spruyt and Mrs. Luukkonen will work on combining and bring forth to the February 14, 2018 meeting.

d. Evaluations

Discussed content and purpose of the evaluations. Changes were suggested to the policy. Policy and evaluations to be brought back to the February 14, 2018 meeting for further discussion.

e. Amendments to Annual Activity Plan

Mr. Frazier and Mr. Mason brought forth an amendment to the Annual Activity Plan. They would like the draft financial statements provided to the Finance and Audit Committee electronically on the off months that the committee does not meet keeping with the same time lines of two weeks prior to the Board meeting and monthly during summer months and December when the Board does not meeting.

Committee agreed and the amendment to be made.

7) ADDENDUM

8) IN COMMITTEE - Deferred

9) OPEN MEETING – N/A

10) NEXT MEETING: Wednesday, February 14, 2017 @ 5:30 pm.

11) THAT THE MEETING ADJOURN:

GC2017-21 Moved: L. Mason

Seconded:

THAT the Governance Standing Committee meeting adjourns at 7:31 pm.

CARRIED.

February 1st, 2018

The Honourable Dr. Eric Hoskins
Ministry of Health and Long-Term Care
80 Grosvenor Street
10th Floor, Hepburn Block
Toronto, ON M7A 2C4

Dear Minister Hoskins:

The Middlesex-London Board of Health commends the Ministry of Health and Long-Term Care for its review and modernization of the Ontario Public Health Standards: Requirements for Programs, Services, and Accountability (2017), and looks forward to working with you and our partners at the Ministry to support their implementation.

At the November 16th, 2017 meeting of the Middlesex-London Board of Health, report No. 060-017 (attached) was reviewed and it was recommended that the Board of Health:

- 1. Write to the Minister of Health and Long-Term Care supporting maintaining local surveillance and monitoring of food costing by public health units within the modernized Standards for Public Health Programs and Services (SPHPS);***
- 2. Submit a letter to the Associate Deputy Minister of Health System Information Management and CIO of the Ministry of Health and Long-Term Care, and the Director General of the Office of Nutrition Policy and Promotion at Health Canada, advocating for the Household Food Security Survey Module to be made a core module of the Canadian Community Health Survey; and,***
- 3. Forward Report No. 060-17 re: “2017 Nutritious Food Basket Survey Results and Implications for Government Public Policy” and Appendix A to Ontario Boards of Health, the City of London, Middlesex County, and appropriate community agencies.***

Although the requirement to monitor the cost of healthy eating may remain in the Population Health Assessment and Surveillance Protocol (2016), there is no longer a requirement for Nutritious Food Basket (NFB) survey information to be systematically and consistently gathered by public health units across the province. The results of the NFB survey are used annually by local public health units to monitor food affordability by comparing the local cost of basic healthy eating (the nutritious food basket) and rental costs to various individual and family income scenarios. Routine monitoring of food affordability across Ontario helps to generate evidence-based recommendations for collective public health action to address income inadequacy and food insecurity.

....///1

.... ///2

The importance of determining local food costs has also been identified in [Bill 6, Ministry of Community and Social Services Amendment Act, 2016](#) and [Income Security: A Roadmap for Change](#) as one factor to include when determining social assistance rates and the cost of basic living. A consistent data collection and analysis protocol for monitoring food affordability, like the NFB, supports these priorities and should be used for gathering food costs data in different regions of the province.

The Middlesex-London Board of Health urges you to ensure the continuation of the consistent local surveillance and monitoring of food costing by public health units through an updated Nutritious Food Basket Protocol and Guidance Document. Consistent and reliable food costing data makes an impact on equity-focused public health practice and the goals of the Ministry of Health and Long-Term Care through the updated Ontario Public Health Standards, and the goals of Ontario's Poverty Reduction Strategy and income security reform. Thank you for your consideration.

Sincerely,



Jesse Helmer, Chair
Middlesex-London Board of Health

cc: Hon. Deborah Matthews, Deputy Premier and MPP London North Centre
Hon. Helena Jaczek, Minister of Community and Social Services
Hon. Peter Milczyn, Minister of Housing and Minister Responsible for the Poverty
Reduction Strategy
Ms. Teresa Armstrong, MPP London—Fanshawe
Mr. Monte McNaughton, MPP Lambton-Kent-Middlesex
Ms. Peggy Sattler, MPP London West
Mr. Jeff Yurek, MPP Elgin-Middlesex-London
Ontario Boards of Health

February 1st, 2018

Ms. Lorelle Taylor
Associate Deputy Minister
Health System Information Management and CIO
Ontario Ministry of Health and Long-Term Care

Dear Ms. Taylor:

The Middlesex-London Board of Health is writing to express its support for regular and consistent monitoring of household food insecurity (HFI) because it is a serious and prevalent public health problem that requires routine surveillance.

At the November 16th, 2017 meeting of the Middlesex-London Board of Health, report No. 060-017 (attached) was reviewed and it was recommended that the Board of Health:

1. ***Write to the Minister of Health and Long-Term Care supporting maintaining local surveillance and monitoring of food costing by public health units within the modernized Standards for Public Health Programs and Services (SPHPS);***
2. ***Submit a letter to the Associate Deputy Minister of Health System Information Management and CIO of the Ministry of Health and Long-Term Care, and the Director General of the Office of Nutrition Policy and Promotion at Health Canada, advocating for the Household Food Security Survey Module to be made a core module of the Canadian Community Health Survey; and,***
3. ***Forward Report No. 060-17 re: “2017 Nutritious Food Basket Survey Results and Implications for Government Public Policy” and Appendix A to Ontario Boards of Health, the City of London, Middlesex County, and appropriate community agencies.***

The Household Food Security Survey Module (HFSSM) of Canada’s Canadian Community Health Survey (CCHS) has facilitated monitoring of HFI in Canada since 2005. The Board of Health was disappointed to learn that Ontario was one of three provinces/territories that did not measure HFI in the 2015/2016 cycle of the CCHS because HFSSM is only mandatory every second cycle. This was the first time since the HFSSM was added to the CCHS in 2005 that Ontario has not measured HFI. As a result, local HFI data will not be available nor will it be possible to accurately estimate the prevalence of HFI provincially or nationally for those years. This gap in data impedes research on trends in food insecurity and the impact of public policies on the problem. It also has ramifications for the assessment of the Ontario Food Security Strategy and Ontario Basic Income Pilot.

.....//1

.... ///2

Regular and consistent monitoring of HFI is fundamental to population health research and evidence-based policy decision-making at all levels of government. Ontario's decision to opt out of measurement also has serious consequences for analyses of trends in food insecurity, limiting our ability to see the impact of policy changes over this period. It is critical that provinces and territories participate in all cycles of HFI measurement and by mandating that the HFSSM become a core module of the CCHS, then provinces and territories would not have the option of opting out.

Thank you for your consideration.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jesse Helmer', with a stylized, flowing script.

Jesse Helmer, Chair
Middlesex-London Board of Health

cc: Dr. Michael Hillmer, Executive Director, Information Management, Data and Analytics
Office, Ontario Ministry of Health and Long-Term Care
Dr. William Yan, Director of Nutritional Sciences, Food Directorate, Health Canada
Ontario Boards of Health

February 1st, 2018

Dr. Hassan Hutchison
Director General
Office of Nutrition Policy and Promotion, Health Canada
Laboratory Centre for Disease Control (LCDC) Building # 6
Tunney's Pasture
Ottawa, Ontario
K1A 0L2

Dear Dr. Hutchison:

The Middlesex-London Board of Health is writing to express its support for regular and consistent monitoring of household food insecurity (HFI) because it is a serious and prevalent public health problem that requires routine surveillance.

At the November 16th, 2017 meeting of the Middlesex-London Board of Health, report No. 060-017 (attached) was reviewed and it was recommended that the Board of Health:

1. ***Write to the Minister of Health and Long-Term Care supporting maintaining local surveillance and monitoring of food costing by public health units within the modernized Standards for Public Health Programs and Services (SPHPS);***
2. ***Submit a letter to the Associate Deputy Minister of Health System Information Management and CIO of the Ministry of Health and Long-Term Care, and the Director General of the Office of Nutrition Policy and Promotion at Health Canada, advocating for the Household Food Security Survey Module to be made a core module of the Canadian Community Health Survey; and,***
3. ***Forward Report No. 060-17 re: “2017 Nutritious Food Basket Survey Results and Implications for Government Public Policy” and Appendix A to Ontario Boards of Health, the City of London, Middlesex County, and appropriate community agencies.***

The Household Food Security Survey Module (HFSSM) of Canada's Canadian Community Health Survey (CCHS) has facilitated monitoring of HFI in Canada since 2005. The Board of Health was disappointed to learn that Ontario was one of three provinces/territories that did not measure HFI in the 2015/2016 cycle of the CCHS because HFSSM is only mandatory every second cycle. This was the first time since the HFSSM was added to the CCHS in 2005 that Ontario has not measured HFI. As a result, local HFI data will not be available nor will it be possible to accurately estimate the prevalence of HFI provincially or nationally for those years. This gap in data impedes research on trends in food insecurity and the impact of public policies on the problem. It also has ramifications for the assessment of the Ontario Food Security Strategy and Ontario Basic Income Pilot.

.....///1

.... ///2

Regular and consistent monitoring of HFI is fundamental to population health research and evidence-based policy decision-making at all levels of government. Ontario's decision to opt out of measurement also has serious consequences for analyses of trends in food insecurity, limiting our ability to see the impact of policy changes over this period. It is critical that provinces and territories participate in all cycles of HFI measurement and by mandating that the HFSSM become a core module of the CCHS, then provinces and territories would not have the option of opting out.

Thank you for your consideration.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jesse Helmer', with a stylized, flowing script.

Jesse Helmer, Chair
Middlesex-London Board of Health

cc: Dr. William Yan, Director of Nutritional Sciences, Food Directorate, Health Canada
Ms. Lorelle Taylor, Associate Deputy Minister, Health System Information Management
and CIO, Ontario Ministry of Health and Long-Term Care
Dr. Michael Hillmer, Executive Director, Information Management, Data
and Analytics Office, Ontario Ministry of Health and Long-Term Care
Ontario Boards of Health

TO: Chair and Members of the Board of Health

FROM: Dr. Christopher Mackie, Medical Officer of Health and CEO

DATE: 2017 November 16

2017 NUTRITIOUS FOOD BASKET SURVEY RESULTS AND IMPLICATIONS FOR GOVERNMENT PUBLIC POLICY

Recommendations

It is recommended that the Board of Health:

- 1. Write to the Minister of Health and Long-Term Care supporting maintaining local surveillance and monitoring of food costing by public health units within the modernized Standards for Public Health Programs and Services (SPHPS);*
- 2. Submit a letter to the Associate Deputy Minister of Health System Information Management and CIO of the Ministry of Health and Long-Term Care, and the Director General of the Office of Nutrition Policy and Promotion at Health Canada, advocating for the Household Food Security Survey Module to be made a core module of the Canadian Community Health Survey; and*
- 3. Forward Report No. 060-17 re: “2017 Nutritious Food Basket Survey Results and Implications for Government Public Policy” and Appendix A to Ontario Boards of Health, the City of London, Middlesex County, and appropriate community agencies.*

Key Points

- The Nutritious Food Basket survey results for 2017 demonstrate that the incomes of many Middlesex-London residents are not adequate to afford basic needs.
- Food insecurity has a pervasive impact upon health, and there is a need for income-based solutions.
- Routine monitoring of food affordability across Ontario helps to generate evidence-based recommendations for addressing income inadequacy and food insecurity, and should remain a core requirement under modernized public health standards.
- Consistent monitoring of household food security is fundamental to evidence-based policy decision-making; therefore, the [Household Food Security Survey Module](#) should be made a core module of the Canadian Community Health Survey.

Background

Each year in May, in accordance with the Ontario Public Health Standards, public health units conduct the Nutritious Food Basket (NFB) survey. The survey provides a measure of the cost of basic healthy eating and food affordability by comparing the local cost of the food basket and rental costs to various individual and family income scenarios. Poor nutrition increases the risk of chronic and infectious diseases, and negatively impacts the growth and development of children.

Survey Results

In May 2017, the estimated local monthly cost to feed a family of four was \$843.01. Estimated food costs are a snapshot of the prices at the time of data collection. Any increase or decrease year-to-year may or may not represent a significant change, especially in the context of other changes (e.g., utilities and housing costs, incomes). In general, food is affordable for Middlesex-London residents with adequate incomes; a family of four with average income spends only about 11% of its after-tax income on food.

Individuals and families with low incomes would need to spend up to 36% of their income to achieve a healthy diet, which leaves inadequate income for other basic necessities. Table 1 highlights scenarios for Middlesex-London residents, using 2017 income rates, rental costs, and food costs, demonstrating again that people with low incomes cannot afford to eat healthy after meeting other essential needs for basic living. Appendix A, “Food Security in Middlesex-London (2017),” provides an overview of local food insecurity, income inadequacy, and opportunities for community action.

Table 1: Monthly Income and Cost-of-Living Scenarios, 2017

	Single Man Ontario Works	Single Man ODSP	Single Woman over 70 OAS/ GIS	Family of 4 Ontario Works	Family of 4, Minimum Wage Earner	Family of 4 Average Income (after tax)
Income (Inc. Benefits & Credits)	\$794	\$1,226	\$1,663	\$2,549	\$3,268	\$7,896
Estimated Rent**	\$621	\$802	\$802	\$1,166	\$1,166	\$1,166
Food (Nutritious Food Basket)	\$283.60	\$283.60	\$205.14	\$843.01	\$843.01	\$843.01
WHAT'S LEFT?*	-\$110.60	\$140.40	\$655.86	\$539.99	\$1,258.99	\$5,886.99

* People still need funds for utilities, phone, transportation, cleaning supplies, personal care items, clothing, gifts, entertainment, Internet, school supplies, medical and dental costs, and other expenses.

**Rental estimates are from *Canadian Mortgage and Housing Corporation Rental Market Statistics*, fall 2016. Utility costs may or may not be included in the rental estimates.

Opportunities for Action

Routine monitoring of food affordability across Ontario helps to generate evidence-based recommendations for collective public health action to address income inadequacy and food insecurity. In 2016, the Board of Health sent a letter to the Minister of Health and Long-Term Care supporting the inclusion of the Nutritious Food Basket (NFB) standard in the modernized SPHPS ([Report 063-16](#)). The SPHPS Consultation Document includes no explicit requirement that public health units continue annual, systematic collection and analysis of the NFB survey information. Local food-cost monitoring data is critical for policy and program development as it relates to healthy eating and health equity. It is recommended that the Board of Health write to the Minister of Health and Long-Term Care supporting the continuation of local surveillance and monitoring of food costing by public health units through a standardized protocol or guidance document under the modernized SPHPS.

The [Household Food Security Survey Module](#) (HFSSM), included on annual cycles of Statistics Canada's Canadian Community Health Survey (CCHS), has facilitated monitoring Household Food Insecurity (HFI) since 2005. Consistent monitoring of HFI is fundamental to population health research and evidence-based policy decision-making at all levels of government. HFI is especially important to help inform public health program delivery for food insecurity, food literacy, and health equity. Ontario is one of three provinces/territories that did not include this module in the 2015–16 cycle, and the lack of data will have ramifications for the assessment of the Ontario Food Security Strategy and the Ontario Basic Income Pilot. It is recommended that the Board of Health send a letter to Health Canada and the Ontario Ministry of Health and Long-Term Care advocating for the HFSSM to be made a core module of the Canadian Community Health Survey.

This report was prepared by the Chronic Disease Prevention and Tobacco Control Team of the Healthy Living Division.

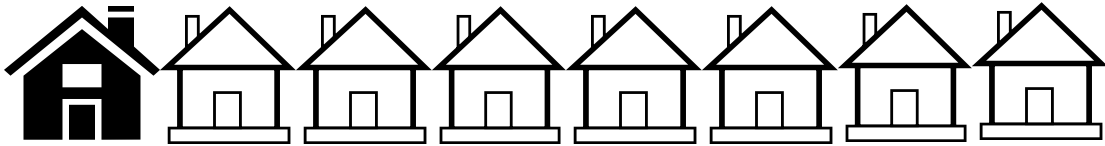


Christopher Mackie, MD, MHSc, CCFP, FRCPC
Medical Officer of Health

Food Insecurity in Middlesex-London

2017

All residents should have access to a nutritious, adequate and culturally acceptable diet.



About 1 in 8 Middlesex-London households struggle to put food on the table.



Social assistance rates are NOT ENOUGH

 Single people receiving social assistance do not have enough money for adequate housing and healthy food.

 -  -  = **-\$110**








Many incomes are NOT ENOUGH

3 out of 5 households who struggle to put food on the table have paid employment.



What can you do?



-  Advocate for basic income, living wage, increased social assistance.
-  Get involved during elections, your vote matters!
-  Find out what type of community organizer you are at www.ifyouknew.ca.
-  Read "London for All: A Roadmap to End Poverty".
-  Volunteer as an ally, child minder or meal provider at Bridges Out of Poverty / Circles.
- sclarke@goodwillindustries.ca (London)
-  Volunteer as a gardener or meal provider.
- info@wrrcsa.org (Strathroy)
-  Donate time, skills or money to support local organizations.

January 5, 2018

Sent via email to: incomesecurity@ontario.ca; mcssinfo.css@ontario.ca

Ministry of Community and Social Services
80 Grosvenor St - Hepburn Block - 6th Floor
Toronto ON M7A 1E9

Dear Minister Jaczek,

I am writing as the Medical Officer of Health of Northwestern Health Unit to provide feedback on the recently released report called "Income Security: A Roadmap for Change". As the Medical Officer of Health, I lead the local public health agency in Northwestern Ontario that covers part of the Kenora District and the Rainy River District, and includes 19 municipalities and 40 First Nation communities¹. Local public health agencies implement programs and services that promote health, prevent illness and protect from disease.

Research has established the strong relationship between income and health. With increasing income, there are improvements in a wide scope of health outcomes including life expectancy, mortality and morbidity of cancers, heart disease, lung disease, mental health, addictions and substance misuse, and infectious diseases². For the population of Northwestern Ontario, there are high rates of mental health, addictions, chronic diseases such as cancer and lung disease, and life threatening infectious diseases such as hepatitis C and invasive group A streptococcus³. Poverty/low income is a significant contributor to the high rates of these diseases.

Poverty and low-income intersect and impact other social determinants of health including housing, education, early childhood development, access to affordable and healthy foods (food security) and social inclusion². Inequities in health brought about by these social factors can be challenging to change. Poverty/low-income is a core issue that must be addressed in order to improve food insecurity, early childhood vulnerability, housing inadequacy and overall health.

I applaud the work that has been carried out in to produce "Roadmap for Change". The recommendations of the report can have substantial population health improvements for the individual, the family, the community, and future generations.

1. [Northwestern Health Unit](#) 2. [The Canadian Facts](#) 3. [Health Statistics - Northwestern Health Unit](#) 4. [Cost of Eating in Northwestern Ontario](#)

In particular, I stress the importance of the following:

1. **Income adequacy** to ensure affordable housing and food security. Northwestern Health Unit often has the highest cost of food in Ontario with remote First Nation communities being particularly affected. Northwestern Ontario statistics indicate that current social assistance rates are distressingly inadequate considering the cost of food and housing⁴.
2. Income as it relates to **early childhood development**. Early childhood experiences are affected by family income². Poverty/low-income contributes to family stress, food insecurity, social exclusion, and decreased opportunities which can have detrimental effects on the critical period of the early years. Early childhood development has lifelong impacts on health outcomes, high school completion rates, educational attainment, employment success and subsequent demands on the social service and criminal justice system. I strongly support the recommendations under *Income Supports for Children*
3. Income as it relates to **housing**. Safe, stable and affordable housing is necessary for addressing health concerns and maintaining good health². Northwestern Ontario is plagued with high rates of mental health and addictions. Recovery from such illnesses would be challenging for anyone and is particularly difficult without stable housing. I strongly support the recommendations under *Ontario Housing Benefit*.

As a public health and preventive medicine specialist and a Medical Officer of Health, I fully support the recommendations of "Roadmap to Change". Moving forward with the recommendations of this report will be **investing in human health and wellbeing**, will lead to the improvements in population health, and will decrease future demands on the health care system, social service system and justice/enforcement system.

Sincerely,



Dr. Kit Young Hoon, Medical Officer of Health
Northwestern Health Unit

Copy: Hon. Kathleen Wynne, Premier of Ontario
Hon. Peter Milczyn, Minister Responsible for the Poverty Reduction Strategy
Hon. Eric Hoskins, Minister of Health and Long-term Care
Hon. Michael Coteau, Minister of Child and Youth Services
Sarah Campbell, MPP, Kenora – Rainy River
Dr. David Williams, Chief Medical Officer of Health, Ontario
Board of Health, Northwestern Health Unit

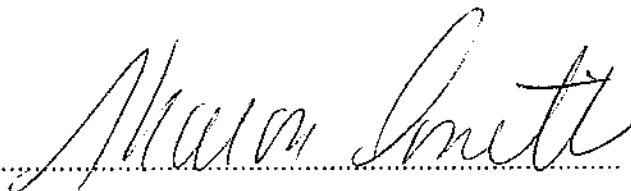
NORTHWESTERN HEALTH UNIT

BOARD OF HEALTH

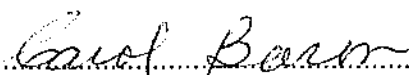
MOTION/RESOLUTION

No. 10-2018

Moved by



Seconded by



THAT WHEREAS, the Northwestern Health Unit Board of Health has a mandate to decrease health inequities such that everyone has equal opportunities for health and can attain their full health potential without disadvantage due to social position or other socially determined circumstances; and

WHEREAS, it is well documented that household income influences housing, food security, education, early childhood development and the ability to participate in society; and

WHEREAS, evidence confirms that people with lower incomes have inadequate nutrition, poorer physical and mental health and higher rates of mortality, and;

WHEREAS, low-income individuals and families are more likely to be challenged with covering basic needs and social factors such as low education, precarious employment, inadequate housing, and social exclusion; and

WHEREAS, the costs of food, housing, child care and transportation make it increasingly difficult for those experiencing poverty/low income to make ends meet; and

WHEREAS, over 1 in 10 people in the NWHU catchment area (11.1%) are in low-income households, and nearly 1 in 5 children (19.4%) live in low-income houses compared with 18.1% provincially; and

WHEREAS, for the population of Northwestern Ontario, poverty/low income is a significant contributor to the high rates of mental illness, addictions, chronic diseases such as cancer and lung disease, and life threatening infectious diseases such as hepatitis C and invasive group A streptococcus; and

WHEREAS, the NWHU region has a higher proportion of the population considered to have lower socioeconomic status when compared with the rest of the province, and this population is at risk of experiencing health inequities, both in terms of health outcomes and access to care; and

WHEREAS, proceeding with the recommendations of *Income Security: A Roadmap for Change*, will lead to substantial population health improvements for individuals, families, communities and future generations; and

NORTHWESTERN HEALTH UNIT

BOARD OF HEALTH

MOTION/RESOLUTION

WHEREAS, the Roadmap will decrease future demands on the health care system, social service system and justice/enforcement system;

THEREFORE BE IT RESOLVED that the Northwestern Health Unit Board of Health commend the work done in producing the "Roadmap for Change", as an effort to make a better life for those experiencing poverty/low income; and

FURTHER BE IT RESOLVED THAT the Board of Health fully support the recommendations made in this report as an investment in human health and wellbeing; and that the Northwestern Board of Health share this motion and supporting materials with community agencies, municipalities and elected representatives, and the Association of Local Public Health Agencies (alPHA), Ontario Boards of Health and others as appropriate.

	Yea	Nay	Abstained	Disclosure of Interest
C. Eason				
D. Brown				
Y. Kirlew				
L. MacDonald				
J. Ruete				
P. Ryan				
T. Sachowski				
S. Smith				
D. Squires				
B. Thompson				

CARRIED ☒

Date: January 19, 2018

Chair 

Backgrounder: "Income Security: A Roadmap for Change"

A new report written by three working groups was released by the provincial government on November 2, 2017. The report is called "Income Security: A Roadmap for Change".

This is the first report in 30 years that recommends major investments in and improvements to programs that affect the lives of low-income people in Ontario. It reflects a fundamentally different approach to supports and services that puts people – and their needs and rights – at the centre of the system, with a recognition that social and economic inclusion, and not just getting a job, should be the goal. The recommendations in the Roadmap also recognize and reflect the realities of life on a low income in Ontario, whether in work or on social assistance, and respond to the differential impact that poverty has on different groups in Ontario society – particularly Indigenous peoples, but also people with disabilities, racialized communities, and other marginalized groups.

The Roadmap makes recommendations on:

- What an adequate standard of living should be for people who get income supports from benefit programs in Ontario
- How to change the social assistance system so it supports people and responds quickly and appropriately to their needs and goals
- How to make social assistance programs work better for Indigenous people in Ontario
- Improving benefits and supports that go to all low-income people in Ontario, whether they're on social assistance or not
- How to ensure the rights of First Nations to create and administer their own social programs, and the importance of providing appropriate levels of funding
- The investments that government should make immediately to help those in deepest poverty.

This backgrounder gives an overview of the report and highlights many key recommendations. Page numbers in this backgrounder refer to the pages in the Roadmap where recommendations appear.

The Roadmap is online here: <https://www.ontario.ca/page/income-security-reform>.

The government is looking for public feedback on the Roadmap between now and January 5, 2018. They intend to release an "income security strategy for Ontario" early in the new year, using the Roadmap as a guide.

It is very important for people who are interested in improving the income security and social assistance systems in Ontario to engage with the report and provide feedback on what they feel is positive about the report, what's missing, and the actions that government should take immediately. Information about the feedback process is below.

Who wrote this report?

About a year ago, the Minister of Community and Social Services asked three different working groups to give her recommendations on how to improve the income security system in Ontario.

One was made up of people with lived experience, policy experts, advocates from various community-based agencies that work with people from disadvantaged communities, social assistance administrators, and people from business. ISAC's Director of Advocacy & Legal Services was a member of this working group. A second working group represented First Nations

in Ontario, including the Chiefs of Ontario, representatives of a range of First Nations communities, and First Nations welfare and social service administrators. A third represented urban Indigenous peoples, including the Ontario Federation of Indigenous Friendship Centres (OFIFC), the Ontario Native Women's Association (ONWA), and the Métis Nation of Ontario. The three working groups worked separately. The Roadmap brings together all of their recommendations in one document.

Why is this report important?

The Roadmap recommends transformative change that could have positive impacts for low-income people in Ontario. It not only recommends increasing the amount, quality and kind of benefits and services that low-income people receive, but also transforming the vision for the income security system, the principles behind the provision of programs and services, and the goals and outcomes that the system should be structured to help people achieve.

The Roadmap also invites people who will be impacted into the process of change so that the new vision can actually be achieved, through co-design of programs for people with disabilities and through recognition of the inherent right of First Nations to design and deliver the programs that serve their communities. These recommendations, among others, reflects the human-rights based equity approach that the Roadmap recommends be used as the basis for change, to recognize and appropriately respond to the reality that different groups are both more likely to live in poverty and experience poverty and its effects differently.

The Roadmap rejects the framework of the current income security system in important ways. It recommends that the provincial government:

- Make a commitment that income security programs should aim to lift people out of poverty
- Create supports for low-wage workers to help them deal with the high cost of housing and extended health care coverage, like dental services and pharmacare
- Transform social assistance programs, moving them from punishment and coercion to client-centred and supportive
- Recognize the unique needs of people with disabilities through the provision of services that are based on their rights under international conventions
- Recognize the inherent jurisdiction of First Nations over the social programs that they need
- Make immediate investments in improving benefits for those who are in deepest poverty.

These recommendations provide a new, positive direction for the programs that low-income people in Ontario have struggled with for many years. The social assistance system, for example, was designed in the late 1990s to be deliberately inadequate, punitive and coercive. Ontario Works presumes that everyone is employment ready, and doesn't recognize barriers to employment such as caregiving, racism, trauma, violence and the many other factors that leave people economically and socially isolated. ODSP is very difficult to access, and makes it so hard to prove that you have a disability that getting into or back into a job becomes nearly impossible. Neither program adequately supports the individual ambitions and goals of people, whether those goals are related to work or to other kinds of activities.

The Roadmap recommends that government adopt six guiding principles as basis for change: adequacy, human rights, reconciliation, access to services, economic and social inclusion, and equity and fairness (p.62-63). It also sets out a phased ten-year plan for how change should happen, and the investments that government should make in the first three years.

What changes does the report recommend?

The Roadmap recommends a new vision for Ontario's income security system, in which:

"All individuals are treated with respect and dignity and are inspired and equipped to reach their full potential. People have equitable access to a comprehensive and accountable system of income and in-kind support that provides an adequate level of financial assistance and promotes economic and social inclusion, with particular attention to the needs and experience of Indigenous peoples" (p.69).

To achieve the new vision, the report recommends changes in five key areas:

- Making a commitment to income adequacy
- Improving the broader income security system
- Transforming the social assistance system, including a First Nations-based approach
- Providing immediate help to those in deepest poverty
- Respecting First Nations jurisdiction and ensuring adequate funding

Many of the recommendations in the Roadmap reflect demands that advocates have made over the years to fix existing programs.

a) Making a Commitment to Income Adequacy

The Roadmap recommends that government make a commitment to providing low-income people in Ontario with incomes that are adequate, by adopting a Minimum Income Standard (p.69-72). The Minimum Income Standard sets a target for the minimum amount of income that it is acceptable for people to live on.

Making a commitment to adequacy is important. Currently there is no standard for the amount of income that people should receive from income support programs, and so government has no plan for increasing benefits in any meaningful way.

The Roadmap sets the Minimum Income Standard initially at the Low Income Measure (LIM) used in the provincial government's Poverty Reduction Strategy, with 30% more for people with disabilities. The LIM is a tool that the government uses to measure whether or not people are living in "straightened circumstances" relative to other people. It is not quite the same as a "poverty line". If your income is below the LIM number, it means your income is not adequate.

The LIM is currently about \$22,000 for a single person. For a single person with a disability, the LIM is about \$28,500. The recommendation means that the government would commit to making investments into both social assistance rates and other benefits, in order to bring everyone up at least to these amounts.

Current incomes from OW and ODSP are far below this standard. The benefit amounts given to people in the province's Basic Income Pilot Project are also below this standard. The Roadmap recommends achieving the Minimum Income Standard over ten years, through a combination of benefits and other income sources. The Minimum Income Standard would have to be adjusted for inflation over time.

The Roadmap also recommends that government create an Ontario Market Basket Measure (p.69-72). A Market Basket Measure is a tool that essentially lists and counts up the real costs of regular expenses like food, housing, clothing, transportation, communications and other items. It is then compared against people's real incomes to see whether or not incomes are enough to

pay for regular costs of living. An Ontario Market Basket Measure, particularly one that increases as costs rise, would be a more transparent way to track progress towards adequacy. The Roadmap says it could eventually replace the LIM as the Minimum Income Standard.

In other parts of the report, the Roadmap outlines changes to parts of Ontario's income security system that would help achieve income adequacy:

- A flat rate within social assistance (p.112-115)
- Increases to social assistance rates (p.124-128)
- Letting people on social assistance keep at least part of CPP-D, EI, or WSIB benefits (p.121)
- Improving income supports and benefits for children (p.79-83)
- A housing benefit that would go to all low-income people (p.74-78)
- Increases to the federal Working Income Tax Benefit (p.84-85).

Some of these recommendations are discussed further on in this backgrounder.

The Roadmap also makes recommendations for the investments that government needs to make immediately to move toward income adequacy. We discuss these recommendations below.

b) Improving the Income Security System

The Roadmap makes a number of recommendations for creating or improving benefits outside of social assistance. These benefits would help all low-income people in Ontario.

- Core health benefits (p. 86-87)
- A portable housing benefit (p.74-78)
- An assured income program for people with disabilities (p.89 – see the discussion of this recommendation later in this backgrounder)
- Benefits for children outside social assistance (p.79-81)
- An improved Working Income Tax Benefit (p.84).

It also recommends improving access to justice in tax-delivered benefit programs (p.87-88). Some key recommendations are:

i. Health benefits: Enormous changes in the labour market have meant that too many jobs are now not only precarious, with uncertain hours, low pay, and poor working conditions, but also can't be relied on to provide extended medical benefits like dental, drug and vision care. This means that many workers in Ontario don't have and can't afford to pay for these critically important health care services.

The Roadmap makes recommendations to ensure that all low-income adults receive Pharmacare, dental, vision, hearing, and medical transportation benefits, phased in over the next ten years starting with prescription drug coverage for all low-income adults (p.86-87).

ii. Portable housing benefit: The Roadmap recommends creating a new Ontario Housing Benefit to help all low-income people with the high cost of rental housing, no matter where their income comes from (social assistance, work, other benefits, etc.). This benefit would pay for a portion of the "affordability gap" between their actual rent and what an affordable rent would be relative to their income (p.74-79).

Housing is usually defined as "affordable" if it costs no more than 30% of an individual's or family's income. If rent is more than 30% of income, there is an "affordability gap" (p.77). The Roadmap recommends creating a housing benefit in the next two years that would initially cover

25% of the gap. It recommends increasing investments over time so that 35% of the gap would be covered by 2020-21 and 75% of the gap by or before 2027-28. Everyone would be eligible for a different amount, depending on their actual income and rent.

Some housing advocates have expressed concerns about housing benefits, due to the risk that it would be used as a substitute for building new or repairing existing affordable housing stock. The Roadmap stresses that a housing benefit is only one tool that government should use to help with housing affordability, and says that affordability is such an urgent issue that a housing benefit must be taken seriously (p.74). Some advocates also express concern about the impact that a housing benefit could have on the broader rental market in terms of whether or not it would drive rental costs higher and act as a subsidy to bad landlords. And the impact of a housing benefit on rent supplements and shelter allowances has not been examined. Government must take these important considerations into account when and if they move to design a housing benefit.

The Roadmap also stresses that people in First Nations communities should be eligible for the benefit, or for a similar program created by them if an alternate approach better meets their needs. It also recognizes that some low-income people own their own homes, particularly in rural areas, and recommends that government create a separate benefit that responds appropriately to their needs.

iii. Access to justice: A growing number of benefit programs outside of social assistance are delivered through the income tax system. A good example is the Canada Child Benefit, which people can get if they file their tax returns and if their income is low enough.

But delivering benefits through the tax system creates issues when a person's eligibility for a benefit is challenged by the Canada Revenue Agency (CRA), which oversees the income tax system. The CRA has a very cumbersome appeal process that is difficult to understand and not easy to access, and doesn't provide interim benefits while appeals are being heard.

The Roadmap recommends that a fair, transparent and efficient appeal process be created for any future benefits, like a housing benefit (p.87-88), and that the government seek advice on ways to improve the current appeal processes for tax-delivered benefits (p.88).

c) Transforming the Social Assistance System, including a First Nations-based approach

A large part of the Roadmap focuses on making the kinds of changes that would transform Ontario Works (OW) and the Ontario Disability Support Program (ODSP). The Roadmap says that the objective is to make these programs "simpler and eliminate coercive rules and policies" and to "create an explicit focus on helping people overcome barriers to moving out of poverty and fully participating in society" (p.90). The changes include:

- Rewriting the legislation that governs the programs (p.90-92)
- Building a culture of trust, collaboration and problem solving, including fundamentally changing the role of the caseworker (p.93-102)
- Creating a flat rate structure in OW and ODSP (p.112-116)
- Keeping and improving ODSP as a separate program, while ensuring that both OW and ODSP can better support people with disabilities (p.103-108)
- Moving toward an "assured income" program for people with disabilities and away from the welfare model (108-111)
- Eliminating punitive rules and redesigning benefits to support individual employment goals (p.117-119)

- Improving income and asset rules (p.120-121)
- Keeping all targeted benefits, at least until income adequacy is achieved (p.121-123).

A separate section talks about how to change the social assistance system so that it works better for First Nations peoples (p.136-140). A number of important changes are being recommended in these sections, and we urge everyone interested in improving social assistance to review them in detail. Some key recommendations are:

i. Legislative change: Transformation of OW and ODSP can't be accomplished without rewriting the laws that govern the programs. The culture of the programs – which is currently focused on coercion, surveillance, control, and punishment – is written into the rules, and those rules are contained in laws, regulations and policies. The Roadmap clearly states that if the rules are going to change in ways that promote a culture of “respect, collaboration, support and autonomy” (p.91), then the laws, regulations and policies have to change.

The Roadmap also states that the new laws would have to explicitly recognize the authority of First Nations to opt out of rules that do not work well in their communities and to create their own models that would work better for them.

ii. Changing the culture of social assistance and improving the role of the caseworker:

The Roadmap makes a number of recommendations that would fundamentally change the focus of OW and ODSP and promote a culture of “trust, collaboration and problem-solving” (p.93-102). Recommendations include:

- Changing the system so that caseworkers don't have to be “welfare police” and instead can act as “case collaborators” to support people to solve problems and to help them navigate various systems of support (e.g., income supports, health care services, mental health treatment, childcare, etc.)
- Creating a new comprehensive assessment tool and a “triage” system that would identify people's needs right away, and connect them with the supports and services that would help them on the road toward greater economic and social inclusion – and that this tool would be based on an equity and trauma-informed approach
- Moving to a holistic, wraparound structure of person-centred supports
- Eliminating the coercive rules that punish people by reducing their benefits or kicking them off the programs when they don't or can't meet employment-related requirements
- Providing mandatory professional development and learning opportunities for caseworkers, including anti-racism and anti-oppressive practice training
- Creating provincial service quality standards and controls
- Conduct continuous service reviews and quality assessments, including culture- and gender-based analyses of programs, and provide ongoing professional development.

The recommendations in this section that would better support Indigenous peoples are:

- Requiring OW and ODSP caseworkers to spend time working in Indigenous service delivery offices to increase cultural awareness and improve ties between Indigenous and non-Indigenous delivery providers
- Making sure Indigenous people have the right to choose where their services are delivered, including in First Nations communities on reserve.

iii. Flat rate in OW and ODSP: Currently, people on OW or ODSP who rent, lease or own their own homes get two basic monthly benefits: “basic needs” and “shelter”. The “basic needs” benefit is intended for basic costs of living and the “shelter” benefit is for housing-related costs.

Currently, for example, single people on OW get \$337 in basic needs and \$384 as the maximum amount for shelter, for a total of \$721 per month. If a person's real housing costs are lower than the maximum, the benefit they get is only equal to their real costs, which means some people get less than \$721. And people on OW or ODSP who live in public housing pay a very low housing charge based on a separate "social assistance rent scale".

While it's widely recognized that these amounts are dangerously insufficient, it's not as well known that there are many people on OW and ODSP who get even less. People who are homeless, people who live in shelters and people who live in long-term care homes or certain kinds of institutions get less. For example, a single person in a "board and lodge" living situation (where they get shelter and food from the same provider) on OW gets only \$594. A person with a disability who, because of that disability, lives in a situation where meals are prepared for them gets \$881. A single person who is homeless gets only \$337 from OW. It is extremely difficult to pay for regular costs of living and impossible to find decent housing with these amounts.

The Roadmap recommends collapsing the basic needs and maximum shelter amounts in OW and ODSP into one flat rate for each program (p.112-116), so that everyone on that program would get the same amount no matter what their living situation is. Doing this would have a number of benefits. A flat rate would mean an immediate increase for everyone who now receives a lower benefit amount due to where they live, and for those whose housing costs are below the maximum monthly shelter benefit. It would also eliminate the requirement for people to report on where they live, how much their rent is, whether or not they have a roommate, and whether someone else prepares their food. This would reduce the amount of time caseworkers have to spend policing benefits and allow them to spend more time providing help and support. It could also allow people to get financial benefits from sharing accommodation, which doesn't happen now. And it would go a long way toward reducing the surveillance and intrusion that's currently built into the social assistance system.

A flat rate would also benefit other parts of the income security system. People on OW or ODSP who live in "rent-geared-to-income" housing would pay 30% of their total income instead of the reduced social assistance rate, so the social housing system would get more money from the provincial government. More funding would result in better quality housing. And people wouldn't lose out, because the other 70% of their income would be more than they get now. And this would eliminate the extremely negative impacts that people on OW or ODSP currently face when they live in social housing and have more income from work than the social assistance rent scale allows – which is that their rent goes up precipitously, from the low social assistance rent scale rate to 30% of their income. This can and does cause people to lose their housing and prevents people from working as much as they might want to.

The Roadmap recommends that couples get a rate equal to 1.5 times the Standard Flat Rate in each program, and that adult children who live with parents who are on social assistance would get an additional amount equal to 75% of the Standard Flat Rate. The Roadmap doesn't explain how these rates were decided. These rates should be examined in the context of the Roadmap's guiding principles.

iv. Improving supports for people with disabilities: The Roadmap is clear that people with disabilities must have a distinct program that supports their needs and is guided by the UN Convention on the Rights of Persons with Disabilities.

Recommendations to improve ODSP (p.103-111) include:

- Keeping the current definition of disability
- Improving and streamlining the application and adjudication process
- Giving people supports they need to complete the applications
- Improving the decision-making processes within the Ministry about who qualifies as a person with a disability.

The Roadmap also recognizes that Ontario Works must be improved to better serve people with disabilities, since many people with disabilities either enter the system through OW first while trying to get onto ODSP or remain on OW for many years if they are not able to get ODSP. Many of the recommendations in the social assistance transformation sections would help to improve OW in this way.

The Roadmap also recommends that First Nations be given the ability to administer and deliver ODSP, so that people with disabilities who live in First Nations communities can get better access to the supports that ODSP provides.

v. “Assured Income” for people with disabilities: The Roadmap recommends that a new program be created over the next ten years that would move ODSP away from the current welfare-based model (p.108-111). A new “assured income” model would provide supports to people with disabilities based primarily on their incomes and not on their assets. It would be designed in ways that would make it easy to move in and out of the workforce, which would be much more responsive to the needs of people with disabilities, especially those with episodic disabilities. It would also come with a suite of caseworker services and supports.

The Roadmap doesn’t give recommendations for exactly how this program would work, but instead recommends that the government enter into a co-design process with people with disabilities to design and build the program together over time. That process would include reviewing what the impact would be of moving to a system in which eligibility would not depend on the incomes of other family members; in other words, whether to change the benefit unit to the individual instead of the family.

vi. A First Nations-based approach: One of the most important parts of the Roadmap is the recommendation to ensure that social inclusion and community engagement become stated goals of social assistance programs, which reflects the traditional approach of First Nations communities (p.136). This would broaden the focus of OW and ODSP so that these goals become just as important and valued as finding a job, and so that the system provides supports to achieve these goals.

The Roadmap makes a number of recommendations that also speak to a much more holistic approach to service provision that focuses on ensuring physical, spiritual, mental and emotional well-being (p.137-140). A whole range of services are recommended that address the real needs that people have for training and supports (e.g., literacy services, mental health referrals, life stabilization, self-employment, etc.) and that focus on the well-being of the family and the community as well as the individual.

Reshaping social assistance programs in this way is an ongoing theme of the Roadmap. The specific recommendations in this section give that theme life and structure, and a concrete vision for how social inclusion and community engagement can be supported and achieved.

vii. Other specific issues:

The Roadmap makes important recommendations about specific issues that are long-standing concerns of people on OW and ODSP. These include:

a. Targeted benefits: The Roadmap recommends that, at least until it can be demonstrated that monthly benefits cover people's real expenses (as measured using the Minimum Income Standard), no special-purpose benefits in social assistance should be eliminated (p.122-123). This would mean, for example, that those parts of the Special Diet Allowance that are intended for people who have health conditions that require a balanced and nutritious diet (like hypertension, etc.) would remain at least until such time as everyone has enough money to pay for a healthy diet. Some Special Diet Allowance amounts would remain even after adequacy is reached, because some people have other, more expensive nutritional costs related to addressing the impact of their disabilities.

The Roadmap also recommends that eligibility for the Remote Communities Allowance be expanded to better serve the needs of people in northern and remote areas, many of which are First Nations communities (p.123). The Roadmap also says funeral and burial costs should be made mandatory, and that Ontario Works discretionary benefits, which are now administered by municipalities should be redesigned and provided to the broader low-income community (p.123).

b. The definition of "spouse": OW and ODSP currently define someone as a "spouse" after only three months of living together. This means that people can lose eligibility for OW or ODSP after only three months of living with someone else, because that person's income can be included in their eligibility calculation. This rule prevents people from forming relationships given the risks involved in losing benefits and additional supports. The Roadmap recommends that the definition of "spouse" be changed to align with the *Family Law Act*, which would require three years of living together before financial obligations start (p.116). This would mean that low-income people in Ontario would live by the same support obligations as everyone else.

c. Treatment of employment-related benefits: Benefits from EI, CPP-D and WSIB, which people only receive if they have worked and paid into those programs in the past, are currently deducted dollar-for-dollar from OW and ODSP. This lack of benefit "stacking" means that people's incomes are effectively capped at the very low rates provided by OW and ODSP. The Roadmap recommends that, to help achieve income adequacy and as an initial measure, people should be allowed to keep 25% of benefits from CPP-D, EI and WSIB. It says that that amount should increase over the next five years so that people can keep the same amount of those benefits as they are able to keep when they get income from work (p.121).

The Roadmap is silent on, however, on whether or not the current earned income exemption amount should continue or be increased. Currently people are able to keep the first \$200 in a month, and 50% of any earnings thereafter. Advocates have long been calling on government to increase this amount. As part of moving toward the goal of income adequacy, government must examine how to increase the amount of income that people can keep when they work.

d. Exemption of funds intended for retirement: The Roadmap recommends that assets held in all forms of Registered Retirement Savings Plans (RRSPs) and in Tax-Free Savings Accounts (TFSPs) should be fully exempt (p.121). Right now, people must spend down these amounts to a certain level before they become eligible for support from OW or ODSP. Exempting these investments would mean that people would have a much better financial cushion for retirement.

e. Health benefits: The Roadmap makes a recommendation to improve existing health benefits within the social assistance system (p.86-87). People who are on social assistance have some health benefits, but access to and the quality of these benefits should be improved. The Roadmap states that all of the current mandatory health benefits (like dental care for adults) should be provided to everyone on both OW and ODSP, and that dentures should be included. The Roadmap doesn't, however, give direction to government to address the problems that people have actually accessing dental care from dentists in some regions of Ontario.

d) Immediate help for those in deepest poverty

The Roadmap makes compelling arguments about the need for urgent action to address the deep poverty that people on social assistance live with every day (p.124-125 and p.35-49). It talks about the nearly 22% rate cut of the late 1990's and the erosion in incomes that followed as inflation outpaced rate increases. According to the Roadmap, the purchasing power of people on social assistance has fallen precipitously in the last 22 years – single people on OW have \$315 per month and singles on ODSP have \$302 less per month, taking inflation into account, than they did in 1995 (p.125).

Comparing social assistance incomes to the minimum wage clearly demonstrates the urgency. The Roadmap states that the income of a single person on OW has dropped from 70% of the minimum wage in 1990 to 38% today (p.125). When the minimum wage increases to \$15 per hour, the ratio will drop again to 30%.

The Roadmap also documents the health impact of that deep poverty. The poorest 20% of the population have double the rate of diabetes and heart disease as the richest 20% (p.46). The death rate is 67% higher for men and 42% higher for women who are poor versus those who are wealthy. These impacts are greater and more disproportionately felt by Indigenous peoples, people from racialized communities, people with disabilities, and other marginalized groups.

In response, the Roadmap recommends an immediate, significant increase to social assistance rates, because doing so is the simplest and most immediate way to make progress towards adequacy. The recommended increases are:

- Create a flat rate structure immediately to improve the incomes of those receiving less than the base benefit rates (see above)
- Set the OW Standard Flat Rate at \$794 / month (a 10% increase) and the ODSP Standard Flat Rate at \$1,209 / month (a 5% increase) starting in Fall 2017
- Increase the OW flat rate by 7% and the ODSP flat rate by 5% in 2018
- Increase the OW flat rate by 5% and the ODSP flat rate by 5% in 2019.

These recommendations fall short of real progress towards meeting the essential costs of living of people on social assistance. The Roadmap argues that these numbers were chosen because of the expectation that they could be implemented by the government. But even these modest increases are facing pushback, in the media and elsewhere, because of the cost. The Roadmap estimates the cost of implementing its year one recommendations (most of which would address social assistance poverty) at \$810 million (p.162). By year three, costs would be \$3.2 billion annually.

But the Roadmap also clearly outlines the costs of inaction, which are staggeringly large and have a huge toll on real people and their families, and the impacts of action, which would not only help those living in poverty but would benefit us all (p.157-163).

Everyone who cares about ending the deep poverty caused by social assistance programs will need to work together to build a broad-based movement to get the government to make the investments that need to be made. We must not only communicate the urgency of making real progress on increasing the incomes of those in deepest poverty, we must create the political will to make the needed investments.

e) Respecting First Nations jurisdiction and ensuring adequate funding

The needs of Indigenous peoples are expressed throughout the Roadmap, but a separate section of the report outlines specific issues around jurisdiction and funding.

The United Nations Declaration on the Rights of Indigenous Peoples recognizes that Indigenous peoples have inherent rights that must be respected. The Declaration recognizes that, as the original nations on these lands, Indigenous peoples have the right to self-determination over their territories and their lives. Given the context of colonization in Canada and the systematic exclusion of Indigenous peoples from social and economic life and opportunity, the recognition and implementation of Indigenous rights is key to creating harmonious and just relationships between Ontario and Indigenous peoples.

This section of the Roadmap states clearly that First Nations communities must be full participants in designing and administering programs and services, which is also key to making services meaningful and effective. The recommendations in this section are to:

- Take steps to ensure that social services for First Nations people are ultimately controlled and determined by First Nations themselves (p.132-136)
- Provide funding for benefits and administration of programs in amounts that recognize the particular needs, realities and issues of First Nations communities (p.141-143).

Other Issues

Other sections of the Roadmap provide other important recommendations, including:

- Calling on the federal government to do more, especially around universal pharmacare, improving access to the Canada Child Benefit for people who don't have regular immigration status in Canada or don't regularly file their tax returns (which includes many Indigenous peoples), improving eligibility for and benefit amounts in CPP-D, EI, and OAS/GIS, and creating a national program for people with disabilities and a national housing strategy (p.144-147).
- Creating a "change management plan" to make sure that, as change happens in the social assistance system and new benefit programs are implemented, unintended negative consequences can be avoided (p.148)
- Ensuring transparency and accountability through annual reporting on outcomes and meaningful indicators, using disaggregated data and data collection methods that are respectful of First Nations peoples, with third-party review and accountability to the Ontario Legislature (p.151).

What has the government said about the Roadmap?

The government has not yet made any commitments to implement the Roadmap's recommendations. But they have said that "the government agrees with the need to fundamentally reform the income security system, including the transformation of social assistance, to ensure all individuals are treated with respect and dignity and are inspired to reach their full potential, with

particular attention to the needs and experience of Indigenous peoples” (<https://news.ontario.ca/mcss/en/2017/11/working-groups-deliver-roadmap-for-income-security-reform.html>).

They have also said that they want public feedback on the Roadmap, and that they will be releasing their own Income Security plan in early 2018.

What's next?

The Roadmap is very different from past reports on how to improve income security in Ontario. It's important that people who are interested in improving social assistance and ensuring better income security in Ontario take the time to understand the report and its recommendations.

But the Roadmap is only a report. The only way for change to happen is for people to engage with the report, talk about it in their communities, and push decision-makers to act.

1. Provide your feedback on the Roadmap

The government wants feedback on:

- the vision, recommendations and timeframe
- the recommendations that are most important to you
- your overall thoughts.

We have created a Feedback Kit that individuals and organizations can use to respond.

The Feedback Tool, including where your feedback should be sent, is available here: <http://incomesecurity.org/policy-advocacy/a-roadmap-for-change-tools-you-can-use-to-have-your-voice-heard/>.

Remember that the deadline for feedback is January 5, 2018

2. Talk about the Roadmap in your community

Even if you aren't able to provide feedback before January 5, we encourage everyone to continue talking about the Roadmap in your communities.

This is because the Roadmap can be used as a tool to advocate for change in both the short and long term. It can be used to push for investments in the upcoming provincial budget. It can also be used to talk about the importance of transforming Ontario's income security system in the upcoming provincial election and beyond, including getting commitments from local candidates and provincial political parties to act to make change.

If you are someone on low income, please read the Roadmap and talk about it with other people who might be in similar situations. Connect with groups or organizations in your community, like your local legal clinic, to see if they can support you in having your voice heard. Or if you work for an organization that regularly works with or supports low-income people in Ontario, set up a meeting or series of meetings with them to talk about the Roadmap. Write down their ideas for change, and send them to the Minister of Finance before the Budget or to all the political parties before the election, including your local candidates.

We will be providing more tools in the new year to help with these processes. But please get the conversation started sooner rather than later.



RESOLUTION #2017-03

Board of Health, Haliburton, Kawartha, Pine Ridge District Health Unit

December 7, 2017

Repeal of Section 43 of the Criminal Code Refresh 2017

WHEREAS, research indicates that physical punishment is harmful to children and youth and is ineffective as discipline; and

WHEREAS, the goal of the Ontario Public Health Standards (OPHS) Child Health Program (2008) is to enable all children to attain and sustain optimal health and developmental potential and of the draft Ontario Standards for Public Health Programs and Services (2017) Healthy Growth and Development Standard is to achieve optimal maternal, newborn, child, youth, and family health; and

WHEREAS, Section 43 of the Criminal Code of Canada justifies the use of physical punishment of children between the ages of 2 and 12; and

WHEREAS, the Ontario Public Health Association (OPHA) supports the repeal of Section 43 of the Criminal Code of Canada, as repeal would provide children the same protection from physical assault as that given to adults; and

WHEREAS, over 550 organizations in Canada, including the Board of Health for the Haliburton, Kawartha, Pine Ridge District Health Unit (in 2006) and the City of Kawartha Lakes, have endorsed the *Joint Statement on Physical Punishment of Children and Youth*; and

WHEREAS, calls for the repeal of Section 43 of the Criminal Code of Canada have been made repeatedly for almost 40 years; and

WHEREAS, Prime Minister Justin Trudeau stated the Calls to Action of the Truth and Reconciliation Commission, which includes the repeal of Section 43, would be fully implemented;

THEREFORE BE IT RESOLVED that the Board of Health for the Haliburton, Kawartha, Pine Ridge District Health Unit support the repeal of Section 43 of the Criminal Code of Canada and write to the Minister of Justice indicating the Board's position and urging swift action on this matter;

BE IT FURTHER RESOLVED that copies of this resolution be sent to the Prime Minister, all local Members of Parliament, all local Members of Provincial Parliament, all Member Municipalities, all local Boards of Education, all Ontario Boards of Health, and all local children's planning tables for support.