

# Sault Ste. Marie & Area COMMUNITY & HEALTHCARE SUPPORT DURING COVID-19

**Release: April 22, 2020**

## Community Support

### COVID-19 Response Hub Website

The [COVID-19 Response Hub](#) identifies locations that are open across the district and lists their contact information and hours of operation, as well as flags any restrictions or service limitations that are in place to protect community health (e.g. noting senior citizen hours, facilities operating only by phone appointments, etc.). Facilities shown include:

- Grocery Stores
- Municipal Offices
- Meals on Wheels
- Pharmacies
- Primary Care Centres
- Serving Kitchens
- Banks
- Food Banks
- COVID-19 Assessment Centres

### Sault Ste. Marie

The City of Sault Ste. Marie is committed to protecting the health and safety of the community and has set up a community hotline for residents to find programs and services aimed at helping those impacted by the COVID-19 pandemic.

The number to call is 705-574-1220 or email [hotline@cityssm.on.ca](mailto:hotline@cityssm.on.ca).

The mandate of the hotline is to offer a staffed community support line that provides:

- Information and referrals to accurate information sources
- Referrals to service providers who can meet a request
- Services for cases that cannot be assisted through other methods.

### Laird Township

The municipal administrative office is closed to the public. However, someone will be in office to take your calls and attempt to answer any questions you may have. The number for the office is 705-248-2395.

Pumpkin Point Park is closed to the public. It is understood that playground equipment is a transmitter of COVID-19. To ensure the safety of family and friends, please do not enter the park except to pass through to access personal property.

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# Community Support

## Prince Township

The municipal building is closed to the public but staffed at this time. The Prince Fire will still respond to Medical and Fire calls with COVID-19 protective measures in place. Any residents that require non-medical assistance may call the municipal hall: 705-779-2992

The following facilities are closed until further notice:

- Municipal Office to the public, can still be reached by email or phone 705-779-2992
- EarlyOn center
- Library
- Rink
- Hall
- Prince Marina
- Municipal Playgrounds

Anyone needing assistance for groceries, prescription pick-ups can call the municipal office.

## MacDonald, Meredith & Aberdeen Additional

If you or someone you know needs any kind of assistance we are here to help. Do you need help accessing groceries, medications or essential items?

Please call 705-987-1746 (Echo Bay & Area Food Bank) or 705-248-2441 (Municipal Office)

If there are any Seniors out there that just need someone to talk to, Please call Dr. Trefry Memorial Seniors Centre at 705-246-2625 and take advantage of their Telephone Reassurance Program

# Assessment Centre

## Sault Ste. Marie

Hours: 8:30 AM - 8:00 PM (7 days a week)

Status: By appointment only; walk-in appointments are strictly prohibited

Contact: 705-759-3434 ext. 7152

Message(s) to public:

- Patients will be screened and a telephone interview will be conducted to determine if testing is required
- Not everyone who attends the clinic will be swabbed
- Call the contact number to determine if appointment is required

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# Healthcare Support

## ALGOMA NURSE PRACTITIONER-LED CLINIC

Hours: 8:30 AM - 4:30 PM (Monday - Friday)

Status: Telephone appointments only

Contact: 705-942-4717

Message(s) to public:

- All prescription refills are available over the phone, or local pharmacy

## GROUP HEALTH CENTRE

Hours: 8:00AM - 8:00 PM (Monday - Friday)

Status: Screening upon entry

Contact: 705-759-1234

Message(s) to public:

- No medical appointment required for mild respiratory issues
- Patients must call ahead prior to appointment
- Non-urgent appointments either rescheduled or through telephone
- Physiotherapy and breast screening mammography is closed

## SUPERIOR FAMILY HEALTH TEAM

Hours: 9 AM - 12 PM, 1 PM - 4 PM (Monday - Thursday)

Status: All appointments via telephone only

Contact: 705-253-6599

Message(s) to public:

- For more information call or visit: [www.superiorfht.ca](http://www.superiorfht.ca).

## STATION MALL WALK-IN CLINIC

Hours: 9:30 AM - 4:30 PM (Monday - Friday), 9:30 AM - 1:30 PM (Saturday)

Status: Appointment only, no walk-ins, screened prior to entry

Contact: 705-450-1715

Message(s) to public:

- All prescription refills are available over the phone, or local pharmacy
- Patients to call or email to schedule appointment

## WEST END WALK-IN CLINIC

Status: Closed until further notice

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