

Central & East Algoma COMMUNITY & HEALTHCARE SUPPORT DURING COVID-19

Release: April 22, 2020

Community Support

Algoma Shelter Assistance Program

The Algoma District Services Administration Board (ADSAB) is helping individuals in urgent financial need through the Algoma Assistance Shelter Program which can assist with shelter costs (rent, taxes, mortgage utilities), emergency shelter and other urgent needs that are as a result of COVID-19. The Provincial Government has also expanded access to the temporary emergency assistance under the Ontario Works program for those in financial crisis who have no access to other supports.

Staff will be available to assist Monday - Friday (8:00 a.m. - 4:45 p.m.)

To access or apply for any of their services you can email: clientsupport@adsab.on.ca

You can call any of the local ADSAB offices and a worker will assist you with an application

Blind River: 705-356-2263 ext. 100

Thessalon: 705-842-3370 ext. 200

Elliot Lake: 705-848-7153 ext. 300 or 301

Wawa: 705-856-2303 ext. 400

COVID-19 Response Hub Website

The [COVID-19 Response Hub](#) identifies locations that are open across the district and lists their contact information and hours of operation, as well as flags any restrictions or service limitations that are in place to protect community health (e.g. noting senior citizen hours, facilities operating only by phone appointments, etc.). Facilities shown include:

- Grocery Stores
- Municipal Offices
- Meals on Wheels
- Pharmacies
- Primary Care Centres
- Serving Kitchens
- Banks
- Food Banks
- COVID-19 Assessment Centres

Bruce Mines

Contact Information for residents:

Municipal Office Inquiries

705-785-3493

Foster's Freshmart

705-785-3728

Central Algoma Pharmacy

705-785-3555

Vulnerable Persons Registry

www.sooovpr.com

Bruce Mines Food Bank: 18 Williams Street - OPEN, 9:30-11:30 a.m. (Wednesday)

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Elliot Lake

Anyone over 70 years and anyone immunocompromised or living with chronic disease the City has created an *Age Friendly Task Force* and two new programs to help relieve some stress on our most vulnerable residents.

*Age Friendly Delivers**

Call 705-849-0970 or email: taskforce@elliottlake.ca or complete an online form that can be found on our COVID-19 Response page at www.elliottlake.ca

This free delivery service is for vulnerable persons in isolation who do not have a local contact or family to deliver essential items like food and hygiene products.

**Due to very high demand it may take 3-4 business days for orders to be placed*

Age Friendly Checks-In

This service is for vulnerable persons in isolation who do not have a local contact or family to check-in on them on a daily basis by phone or email.

You will need to submit your:

- Name, Address
- Phone Number and/or
- Email along with 1 or 2 emergency contact names and phone numbers

Clients have option to receive: a morning or evening phone call or email daily. This service is available: Monday to Sunday: 9 AM to 8 PM.

General questions about the program can be emailed to taskforce@elliottlake.ca

You can stay up to date on what Elliot Lake is doing to minimize the risk to the community and employees by visiting their '[Responding to COVID-19 in Elliot Lake](#)' page on their website.

Huron Shores

The Municipal Office is closed to the public at this time, we are still working and available for you. When calling the office during normal business hours, you will receive a live answer, if staff is available. Otherwise, please leave a message.

Municipal Office: 705-843-2033.

Public Works Superintendent: 705-542-6053

Clerk/Administrator: 705-542-5528

If you are in self-isolation, or for any reason require assistance in receiving groceries or other essential items, and do not have the support of family or friends, please contact the Clerk/Administrator. Arrangements will be made to assist in any way possible.

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Plummer Additional

Residents who are self-isolated, vulnerable, or a snowbird returning to Canada and don't have area family or friends able to assist you with the deliver of prescriptions, or groceries, please contact:

Phone: 705-785-3479

Email: plumtwsp@onlink.net

Hilton

Municipal staff will continue to work regular hours and be available by phone or email to address any questions/concerns:

Phone: 705-246-2472

Email: admin@hiltontownship.ca

Jocelyn

Meals-on-Wheels, Friendly Phone Visiting, Transportation to Essential Medical Appointments

Phone: 705-246-0036

In-Store, Delivery or Curbside Pick-up of Groceries and Essentials

Island Market: 705-246-2500

Kentvale Home Hardware: 705-246-2002

Deliveries of Essentials

St. Joseph Island Lions Club volunteer delivery: 705-206-3229

St. Joseph

For non-medical assistance or questions call or leave a message with Dr. Trefry Memorial Seniors Centre.

Phone: 705-246-0036

Email: stjoehlc@bellnet.ca

Tarbutt & Tarbutt

If you require assistance of any kind please call or email the office between the hours of 9 a.m. - 4 p.m. (Mon - Fri)

Phone: 705-782-6776

Email: tarbutttownship@bellnet.ca

The North Shore

The North Shore Fire Dept is volunteering to provide delivery service to vulnerable citizens.

Phone: 705-849-7248

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Thessalon

Public access to the Municipal Offices will be suspended until further notice. For questions regarding services and payments please contact the office at (705) 842-2217 or townthess@bellnet.ca.

Blind River

To read up on the latest news, food delivery programs or frequently asked questions visit: blindriver.ca

Food Delivery Program

Please call 705-356-2251 extension 222 to register an order or you can email your information to be contacted to info@blindriver.ca and they will call you.

Available Truck Stop(s) in area

Blind River: Esso (24 hrs.) - Truck drivers will have access to bathrooms and convenience store

Assessment Centres

Elliot Lake

Hours: 9:30 AM - 2:00 PM (Monday - Friday)

Status: By appointment only; walk-in appointments are strictly prohibited

Contact: 705-462-8882

Message(s) to public:

- Patients will be screened and a telephone interview will be conducted to determine if testing is required
- Not everyone who attends the clinic will be swabbed

Blind River & Thessalon (North Shore Health Network)

Hours: 10:00 AM - 6:00 PM (7 days a week)

Status: By appointment only; walk-in appointments are strictly prohibited

Contact: Blind River: 705-356-2265 ext. 2661 or toll free: 1-888-425-0321

Thessalon: 705-356-2265 ext. 2662 or toll free: 1-888-425-0321

Message(s) to public:

- Patients will be screened and a telephone interview will be conducted to determine if testing is required
- Not everyone who attends the clinic will be swabbed
- Community members who feel they need to be assessed should fill out the form found at: www.nshn.care/covid19
- Once you submit the form, you can expect to be contacted by the assessment centre through a telephone conversation within 48 hours

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Healthcare Support

ELLIOT LAKE FAMILY HEALTH TEAM

Hours: 9:00 AM - 5:00 PM (Monday - Thursday); 9:00 AM - 4:30 PM (Friday)

Status: Cancelled all non-essential appointments

Contact: 705-461-8882

HURON SHORES FAMILY HEALTH TEAM

Hours: Call for appointment inquiries

Status: Non-urgent visits rescheduled, or done over phone

Contact: 705-356-1666

Message(s) to public:

- Please call ahead for appointments
- For prescription refills, call your pharmacy to fax the information over

CENTRAL ALGOMA HEALTH CENTRE (BRUCE MINES)

Hours: 8:30 AM - 12:30 PM, 1:30 PM - 4:30 PM (Monday - Friday)

Status: Screening required prior to entry, reduced non-essential appointments, telephone appointments available

Contact: 705-785-3495

Message(s) to public:

- Appointment only, no walk-ins
- All prescription refills available over the phone, or local pharmacy
- Accepting telephone and OTN appointments

THESSALON MEDICAL CLINIC

Hours: 8:30 AM - 4:30 PM (Monday - Friday)

Status: Telephone appointments only

Contact: 705-842-2905

Message(s) to public:

- All prescription refills are available over the phone, or local pharmacy

NORTH CHANNEL NURSE PRACTITIONER-LED CLINIC

Hours: 8:30 AM - 4:30 PM (Monday - Friday)

Status: Telephone appointments only

Contact: 705-842-9898

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