

Public Health Unit Infection Prevention and Control Lapse Report

Initial Report

Premise/facility under investigation (name and address)	Hot Nails
Type of premise/facility	Personal Service Setting – Nail Salon
Date Board of Health became aware of IPAC Lapse	2019-08-06
Date of Initial Report posting	2019-08-15
Date of Initial Report update(s) (if applicable)	Click here to enter a date.
How the IPAC Lapse was identified	Public complaint received on August 2 2019 regarding sanitation issues, reusing single-use equipment, improper hand hygiene and improper cleaning/disinfection of equipment.
Summary Description of the IPAC Lapse	The premise was maintained in a manner that did not support a sanitary environment. There was inadequate cleaning and disinfection of reusable instruments, equipment and work contact surfaces. Inadequate hand hygiene practices were observed. Disinfectants that were expired and/or not approved by Health Canada for use were being used. Used single-use equipment was not being immediately discarded after use. Natural nail polish without antibacterial properties was being used on site. Operators were not knowledgeable in the health and safety requirements to reduce the risk of disease transmission.

IPAC Lapse Investigation

Did the IPAC Lapse involve a member of a regulatory college?	No
If yes, was the issue referred to the regulatory college?	N/A
Were any corrective measures recommended and/or implemented?	Yes – a preliminary investigation was conducted on August 6, 2019. During this investigation, several violations of Ontario Regulation 136 – Personal Service Settings were observed. Some of the infractions noted were corrected during the investigation, others required additional time and a re-inspection was set for the following day. On August 6 2019, an Order was issued to close the premises.
Please provide further details/steps	<p>The Order set out the following requirements:</p> <ul style="list-style-type: none"> • Clean and disinfect all reusable instruments, equipment, work contact surfaces and all other surfaces of the premises in accordance with the Public Health Ontario Guide to Infection Prevention and Control in Personal Service Settings, 3rd edition. • Discard all used and/or contaminated single-use equipment. • Acquire appropriate disinfectants which have been approved by Health Canada for use and are labeled with a DIN or NPN. • Acquire reprocessing equipment suitable for proper cleaning and disinfection of all reusable instruments and equipment that are used in the premises.

Date any order(s) or directive(s) were issued to the owners/operators (if applicable) (yyyy/mm/dd)	2019/08/06
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Initial Report Comments and Contact Information

Any additional comments. (Do not include any personal information or personal health information)	N/A
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If you have any further questions please contact:

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Final Report

Date of Final Report posting	Click here to enter a date.
Date of any order(s) or directive(s) were issued to the owner/operator (if applicable)	2019-08-06
Brief description of corrective measures taken	All reusable instruments, equipment, work contact surfaces and all other surfaces have been cleaned and disinfected in accordance with the Public Health Ontario Guide to Infection Prevention and Control in Personal Service Settings, 3rd edition. Appropriate reprocessing equipment is now available for use on site. No used single-use equipment was observed on site.
Date all corrective measures were confirmed to have been completed	2019-08-07

Final Report Comments and Contact Information

Any additional comments (Do not include any personal information or personal health information)	N/A
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If you have any further questions please contact:

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