

Central & East Algoma COMMUNITY & HEALTHCARE SUPPORT DURING COVID-19

Release: April 6, 2020

Community Support

Bruce Mines

Contact Information for residents:

Municipal Office Inquiries	705-785-3493	Foster's Freshmart	705-785-3728
Central Algoma Pharmacy	705-785-3555	Vulnerable Persons Registry	www.soovpr.com

Bruce Mines Food Bank: 18 Williams Street - OPEN, 9:30-11:30 a.m. (Wednesday)

Elliot Lake

Anyone over 70 years and anyone immunocompromised or living with chronic disease the City has created an *Age Friendly Task Force* and two new programs to help relieve some stress on our most vulnerable residents.

1. To Register for Age Friendly Services:

Call 705-849-0970 or email: taskforce@elliottlake.ca or complete an online form that can be found on our COVID-19 Response page at www.elliottlake.ca

This free delivery service is for vulnerable persons in isolation who do not have a local contact or family to deliver essential items like food and hygiene products.

Local grocery stores Foodland and No Frills are partnering with the City.

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You will need to submit your:

- Name
- Address,
- Phone Number and
- Payment Preference (cheque or credit card) at time of call and receive delivery instructions

A city staff member will then follow up within 24 hours to take your order. Orders limited to 20 items of essential needs at any one time (eg. 3-4 day supply). City staff will purchase groceries and deliver with a ZERO CONTACT approach. Clients are responsible for the cost of groceries as detailed on receipt received with delivery. There is no cost for the delivery.

The City will invoice you for the amount owing, at that time you may contact City Hall to arrange payment. This service is available: Monday to Friday 9 AM to 5 PM.

2. Age Friendly Checks-In

This service is for vulnerable persons in isolation who do not have a local contact or family to check-in on them on a daily basis by phone or email.

You will need to submit your:

- Name, Address
- Phone Number and/or
- Email along with 1 or 2 emergency contact names and phone numbers

Clients have option to receive: a morning or evening phone call or email daily. This service is available: Monday to Sunday: 9 AM to 8 PM.

General questions about the program can be emailed to taskforce@elliotlake.ca

You can stay up to date on what Elliot Lake is doing to minimize the risk to the community and employees by visiting their '[Responding to COVID-19 in Elliot Lake](#)' page on their website.

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Mitchell Pharmacy Notice

Mitchell Pharmacy will be changing hours and processes. effective **Tuesday, March 24, 2020:**

Monday to Friday
9:00am to 4:30pm
Closed 12:30-1:00
(For lunch and cleaning)

Saturday 9:00am to 1:00pm:

- Entry to the store will be limited to 8 people at a time.
- Personal Distancing must always be maintained.
- Only one family member will be allowed entrance to the store.

Please allow 2 days to fill your non-urgent prescriptions and use the diem[®] health for I.D.A. App where possible to request refills or to send in new prescriptions.

If you suspect symptoms of COVID-19, please do not come to the store.

Laird Township

The municipal administrative office is closed to the public. However, someone will be in office to take your calls and attempt to answer any questions you may have. The number for the office is 705-248-2395.

Pumpkin Point Park is closed to the public. It is understood that playground equipment is a transmitter of COVID-19. To ensure the safety of family and friends, please do not enter the park except to pass through to access personal property.

Huron Shores

Although the Municipal Office is closed to the public at this time, we are still working and available for you. You may leave messages at the Municipal Office at 705-843-2033. You may reach Public Works at 705-542-6053. All other inquires may be directed to the Clerk/Administrator at 705-542-5528. We will do our best to answer, or seek out answers, to your questions and concerns.

At this time, we ask that if you are in self-isolation or, for any reason, require assistance in receiving groceries or other essential items, and do not have the support of family and friends, please contact the Clerk/Administrator at 705-542-5528. We will make arrangements to assist in any way we can.

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Healthcare Support

ELLIOT LAKE FAMILY HEALTH TEAM

Hours: 9:00 AM - 5:00 PM (Monday - Thursday); 9:00 AM - 4:30 PM (Friday)

Status: Cancelled all non-essential appointments

Contact: 705-461-8882

HURON SHORES FAMILY HEALTH TEAM

Hours: Call for appointment inquiries

Status: Non-urgent visits rescheduled, or done over phone

Contact: 705-356-1666

Message(s) to public:

- Please call ahead for appointments
- For prescription refills, call your pharmacy to fax the information over

CENTRAL ALGOMA HEALTH CENTRE (BRUCE MINES)

Hours: 8:30 AM - 12:30 PM, 1:30 PM - 4:30 PM (Monday - Friday)

Status: Screening required prior to entry, reduced non-essential appointments, telephone appointments available

Contact: 705-785-3495

Message(s) to public:

- Appointment only, no walk-ins
- All prescription refills available over the phone, or local pharmacy

THESSALON MEDICAL CLINIC

Hours: 8:30 AM - 4:30 PM (Monday - Friday)

Status: Telephone appointments only

Contact: 705-842-2905

Message(s) to public:

- All prescription refills are available over the phone, or local pharmacy

NORTH CHANNEL NURSE PRACTITIONER-LED CLINIC

Hours: 8:30 AM - 4:30 PM (Monday - Friday)

Status: Telephone appointments only

Contact: 705-842-9898

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