

Public Health Unit Infection Prevention and Control Lapse Report

Initial Report

| Premise/facility under investigation (name and address) | Soie Nails 3-317 Northern Avenue East, Sault Ste. Marie, ON P6B 4H9 |
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| Type of premise/facility | Personal Service Setting – Nail Salon |
| Date Board of Health became aware of IPAC Lapse | 2022-05-30 |
| Date of Initial Report posting | 2022-06-01 |
| Date of Initial Report update(s) (if applicable) | Click here to enter a date. |
| How the IPAC Lapse was identified | Public complaint received May 20, 2022, regarding the use of unclean instruments on clients and employees not cleaning work stations between customers. |
| Summary Description of the IPAC Lapse | Reusable equipment and instruments were not being adequately cleaned and disinfected between each client. Single use equipment was not being discarded after use on clients. Work contact surfaces and equipment were not maintained in a clean and sanitary manner. Inadequate disinfectants being used for reprocessing re-usable instruments and equipment. |

IPAC Lapse Investigation

| Did the IPAC Lapse involve a member of a regulatory college? | Νο |
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| If yes, was the issue referred to the regulatory college? | N/A |
| Were any corrective measures recommended and/or implemented? | Yes – A preliminary investigation was conducted on May 30, 2022. During this investigation, several violations of Ontario Regulation 136/18 Personal Service Settings were observed. Some of the infractions noted during the investigation were corrected at the time of the inspection; others required additional time and a closure order was issued to the premises. A re-inspection was conducted later in the day on May 30, 2022, and all infractions had been or were in the process of being corrected during the re-inspection. The closure order was rescinded at this time. |
| Please provide further details/steps | In addition to closing the premises, the closure order set out the following requirements: 1. Clean and disinfect all re-useable instruments in accordance |
| | with Public Health Ontario's Guide to Infection Prevention and Control in Personal Service Settings, 3 rd edition. |

| | Acquire appropriate low-level, intermediate-level, and high-level disinfectants that meet the requirements in Public Health Ontario's Guide to Infection Prevention and Control in Personal Service Settings, 3rd edition. Ensure that all work stations and pedicure basins within the premises are cleaned and disinfected in accordance with Public Health Ontario's Guide to Infection Prevention and Control in Personal Service Settings, 3rd edition. |
|--|---|
| Date any order(s) or directive(s) were issued to the owners/operators (if applicable) (yyyy/mm/dd) | 2022/05/30 |

Initial Report Comments and Contact Information

| Any additional comments. (Do not include any personal information or | N/A |
|--|-----|
| personal health information) | |

If you have any further questions please contact:

| Name | Jon Bouma |
|----------------------------|--------------------------------|
| Title | Manager of Infectious Diseases |
| Email address | jbouma@algomapublichalth.com |
| Phone number and extension | 705-942-4646 x 7062 |

Final Report

| Date of Final Report posting | 2022-06-01 |
|--|--|
| Date of any order(s) or directive(s) were issued to the owner/operator (if applicable) | 2022-05-30 |
| Brief description of corrective measures taken | Contaminated single-use items were discarded. Re-useable instruments and equipment had been or were in the process of being cleaned and disinfected. Work stations had been cleaned. Appropriate disinfectants were present on site. |
| Date all corrective measures were confirmed to have been completed | 2022-05-30 |

Final Report Comments and Contact Information

| Any additional comments (Do not | |
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| include any personal information or | N/A |
| personal health information) | |

If you have any further questions please contact:

| Name | Jon Bouma |
|----------------------------|--------------------------------|
| Title | Manager of Infectious Diseases |
| Email address | jbouma@algomapublichealth.com |
| Phone number and extension | 705-942-4646 extension 7062 |