

Public Health Unit Infection Prevention and Control Lapse Report

Initial Report

Premise/facility under investigation (name and address)	Eva G's In-Home Footcare
Type of premise/facility	Mobile Foot Care Services
Date Board of Health became aware of IPAC Lapse	2026-08-12
Date of Initial Report posting	2026-08-26
Date of Initial Report update(s) (if applicable)	Click here to enter a date.
How the IPAC Lapse was identified	Complaint received regarding improper reprocessing of foot care equipment/devices.
Summary Description of the IPAC Lapse	An inspection was conducted on August 18, 2026. Several IPAC best practices were not adhered to: • Foot care equipment were only being cleaned with a surgical instrument cleaner without further reprocessing. • No documented policies and procedures related to foot care. • No Manufacturer's Instructions for Use (MIFUs) available for foot care equipment/devices. • Improper transportation of contaminated foot care equipment/devices. • Missing labelling requirements on disinfectant products.

IPAC Lapse Investigation

Did the IPAC Lapse involve a member of a regulatory college?	Yes
If yes, was the issue referred to the regulatory college?	Yes
Were any corrective measures recommended and/or implemented?	Yes
Please provide further details/steps	The foot care nurse was instructed to follow reprocessing requirements for all foot care equipment/devices based on the Public Health Ontario PIDAC document "Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices In All Health Care Settings (2013)" or use single-use disposable equipment/devices. Provide written policies and procedures related to foot care. Obtain Manufacturer's Instructions for Use (MIFUs) for each foot care equipment/device used. Provide a puncture-resistant container with a lid for transportation of contaminated foot care equipment/devices.

	Ensure all disinfectant products have proper labelling requirements.
Date any order(s) or directive(s) were issued to the owners/operators (if applicable) (yyyy/mm/dd)	On August 14, 2026, APH verbally directed the footcare nurse to discontinue services until proper procedures for reprocessing of foot care equipment/devices can be established and verified by Algoma Public Health.

Initial Report Comments and Contact Information

Any additional comments. (Do not include any personal information or personal health information)	N/A
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If you have any further questions, please contact:

Name	Environmental Health Department
Phone number and extension	705-759-5286